



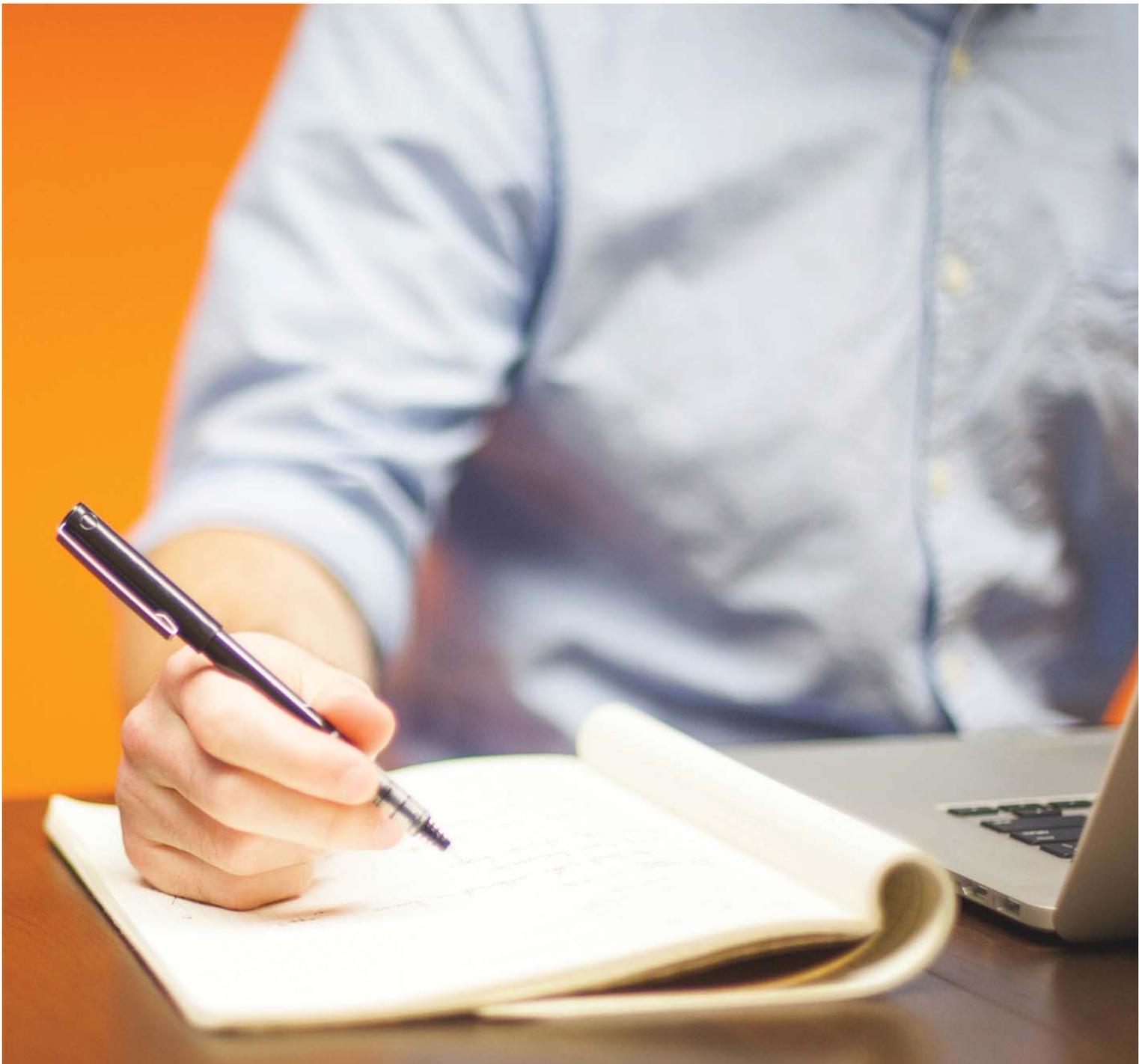
# CAEH16

LONDON NOV.02-04

NATIONAL CONFERENCE ON ENDING HOMELESSNESS  
CONFÉRENCE NATIONALE POUR METTRE FIN À L'ITINÉRANCE



PROGRAM



**CAEH** Training &  
Technical Assistance

**HOUSING FIRST - PROFESSIONAL DEVELOPMENT - BROKERED CONSULTING**

**[training.caeh.ca](http://training.caeh.ca)**

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# Welcome to the 2016 National Conference on Ending Homelessness!



Tim Richter

It's an honour to be here in London with hundreds of Canada's smartest, most inspiring leaders in the pursuit of our shared mission of ending homelessness.

We're gathering at a pivotal time in the history of homelessness in Canada. For the first time in over 25 years the Government of Canada has committed to a National Housing Strategy. This is huge news and I think the record attendance at this conference speaks to the excitement and renewed sense of optimism in the sector.

A National Housing Strategy must ensure all Canadians have safe, decent and affordable housing. The federal government appears to share this objective, but the sheer scale of Canada's housing crisis – especially when set against political and fiscal realities - will force the government to make some difficult choices.

We will have to push the federal government to prioritize ending homelessness in the National Housing Strategy. We have to ensure that they act most urgently for those Canadians for whom a lack of housing is a matter of life and death.

We're entering an exciting and challenging new phase in our mission to end homelessness. You can be sure the CAEH will be taking this message to Ottawa, but we need your help carrying the message online, in the media, to your supporters and volunteers, to your community and to your Members of Parliament. Let's ensure we have a National Housing Strategy that ends homelessness!

Putting on a national conference is a major undertaking and I have many people to thank.

First, thank you for the warm welcome and hard work of our incredible London Host Committee who have put in countless hours to ensure you have a great time in their lovely city.

Thank you to our brilliant volunteers, presenters and session moderators (including CAEH Board of Directors) who have come from all over Canada to support the conference and share their wisdom.

Thank you to our generous sponsors whose support makes it possible to gather everyone here.

Thank you to the people with lived experience of homelessness who are joining us – thank you for your wisdom, hope and inspiration.

For the fourth year in a row we've been supported by the outstanding event management services of Golden Planners Inc. Thank you to Phil Ecclestone and team for your creativity and attention to detail.

And finally, thank you to all of you. You are the heart and soul of Canada's growing movement to end homelessness. Thank you for coming to CAEH16. Thank you for dedicating yourselves to this mission. Thank you for your leadership.

With you an end to homelessness in Canada is not only possible, it's within reach.

Let's get to work.

**Tim Richter**  
President & CEO

## Welcome to London

It is my pleasure to welcome you to London, Ontario. On behalf of City Council, thank you for attending the Canadian Alliance to End Homelessness National Conference.

Like many other communities, we know all too well the challenges and stigma of poverty, addictions, mental illness and homelessness.

In London, we are moving forward with strong plans and even bolder commitments in an effort to make our City a great place to live for everyone. A London for all.

We know that homelessness begins in a home, in a neighbourhood, and in our communities. Our Homeless Prevention Plan is aimed at supporting individuals and families by securing permanent housing in a neighbourhood of their choosing, with flexible and ongoing support to develop lasting housing stability.

I extend our thanks to the many leaders, frontline staff and volunteers who work tirelessly every day to achieve our goals in addressing homelessness. I hope you enjoy your stay in the Forest City and have a chance to truly explore what London has to offer.

This conference represents our efforts and commitment in London, across Canada and beyond our borders to make a difference. Our "London For All" report outlines 112 recommendations to wipe out poverty in one generation. Together we can, and we will, solve homelessness.

Sincerely,

**Matt Brown**  
Mayor of London, Ontario



Matt Brown

# GENERAL INFORMATION

## Registration information

The Conference Registration and Information Desk will be open in the Salon GHJ Foyer on the First Level of the London Convention Centre at the following times:

Tuesday, November 1	17:00 to 19:00
Wednesday, November 2	07:30 to 19:00
Thursday, November 3	07:30 to 17:00
Friday, November 4	07:30 to 12:00

When participants check in at the Registration and Information Desk, they will receive their Conference Badge which must be worn at all times, and a Conference Program. If for any reason you lose your badge, please come to the Conference Registration and Information Desk to have a replacement issued.

## Simultaneous interpretation

Simultaneous interpretation will be provided in English and French free of charge to all conference participants. Simultaneous interpretation receivers and headphones may be obtained in the lobby outside the Ballroom 4. A valid piece of identification such as a current driver's license, credit card or passport will be required as a security deposit. To avoid unnecessary delays in obtaining receivers, it is highly recommended that receivers and headphones be obtained well in advance of each session.

Receivers should be returned to the receiver distribution desk at the end of each day. Identification will be returned upon presentation of the receiver and headphones. Loss or damage to equipment will result in replacement charges.

## Speaker Ready Room

A Speaker Ready Room will be available to all speakers of plenary and concurrent sessions. It will be located in Salon C1 on the First Level and will be equipped with a laptop computer.

Only registered speakers will be permitted entry to this area. The Speaker Ready Room will be open:

Wednesday, November 2	07:30 to 17:00
Thursday, November 3	07:30 to 17:00
Friday, November 5	07:30 to 12:00

## Lived Experience Lounge

A lounge will be available for the exclusive use of our Lived Experience Scholarship recipients. The lounge is located in Salon C2 on the First Level and will be equipped with a laptop computer and printer. The lounge will be open:

Wednesday, November 2	08:00 to 19:00
Thursday, November 3	08:00 to 17:00
Friday, November 4	08:00 to 13:30

## Our Sisters Space

Our Sisters' Space is a comforting, soothing place to relax, reflect and take some quiet time during the busyness of the conference. Welcoming to all women identified individuals. Sponsored by All Our Sisters.

Our Sisters' Space is located in Salon A on the First Level and will be open:

Wednesday, November 2	08:00 to 19:00
Thursday, November 3	08:00 to 17:00
Friday, November 4	08:00 to 13:30

## Social media

Throughout the conference please share your experience on social media. Follow us on Twitter @caehomelessness, Tweet hashtag #CAEH16 and like us on Facebook at [www.facebook.com/endinghomelessness](http://www.facebook.com/endinghomelessness).

## Internet Cafe

Three computers with internet access will be available to all participants in the Ballroom 4/5 Foyer on the Second Level.

Wednesday, November 2	08:00 to 19:00
Thursday, November 3	08:00 to 17:00
Friday, November 4	08:00 to 13:00

## Photo/video consent

The Canadian Alliance to End Homelessness (CAEH) will be taking photographs and recording video during the conference and, by attending the National Conference on Ending Homelessness, you hereby acknowledge and agree that CAEH may photograph and/or videotape you at this event, as well as use these photographs and/or videotapes in any publication or media for future educational and promotional activities/materials without further notification of or any compensation to you. Selected images will assist in the promotion of future CAEH events and may be used in professional displays, advertisements, printed publications, and/or on the CAEH web site. By attending the conference, you also acknowledge and agree to waive any right to inspect or approve any future educational and promotional activities/materials that may include photographs and/or videotapes of you. If you do not wish your image to be used please email Trish Muntain at [trish@caeh.ca](mailto:trish@caeh.ca) to withdraw consent.

## Plenary and workshop attendance

Only registered participants are permitted to attend plenary or concurrent sessions. Seating is on a first-come first served basis. If a concurrent session is full when you arrive, please select another one to attend. Please wear your name badge at all times. If you lose your badge, please go to the CAEH16 Registration / Information Desk to have a new one issued.

## Scent-free conference

The CAEH recognize that some people are sensitive to scented products and perfumes and strong odors which can precipitate severe reactions. We ask that participants limit the use of perfumes, scented hair spray, cologne, aftershave and any other highly scented product out of respect for attendees with serious allergies. Thank you for your cooperation.

## Security

Do not leave laptop computers, cellular phones and other personal valuables unattended. For general assistance, please ask the conference staff at the CAEH16 Registration / Information Desk.

## Acknowledgements

The 2016 National Conference would not have been possible without the enthusiastic support of the London Host Committee. Special thank you to:

Jan Richardson, Sarah Benbow, Mirella Bryant, Dan Catuno, Steve Cordes, Lynne Livingstone, Henry Eastabrook, Cheryl Forchuk, Lynne Gale, Melissa Hardy-Trevenna, Chuck Lazenby, Brian Lester, Susan Macphail, Abe Oudshoorn, Deb Peckham, Nancy Powers, Shelley Yeo, Dani Bartlett, Sonja Burke, Sandy Polson, Chris Waugh, Jan Regan, and Janelle Jackson

Thank you to our volunteers, presenters and session moderators who have come from all over Canada, (and the U.S.) to support the conference and share their knowledge in the pursuit of our shared mission of ending homelessness.

Special thanks to CAEH Executive Assistant Trish Muntain for her many, many hours of patient, professional and enthusiastic hard work behind the scenes on the thousand details that helped pull the conference together and keep the CAEH rolling.

We would also like to recognize the outstanding professional event management services provided by Golden Planners Inc.



# EXHIBITORS

Please take a few minutes to visit our exhibitors who will be located in the Ballroom foyer on the second floor

(See areas marked in red on the second floor floorplan opposite.)



**Mandala Books**

<p><b>1</b></p> 	<p><b>5</b></p> 
<p><b>2</b></p> 	<p><b>6</b></p> 
<p><b>3</b></p> 	<p><b>7</b></p> 
<p><b>4</b></p> 	<p><b>8</b></p> 



# the Marketplace

**November 3, 2016**

**8:30am - 5:30pm**

*(First floor ballroom foyer)*

The Marketplace is a one day, pop-up market featuring independent artists with lived experience of homelessness and London area social enterprises.

- Independent Artists with Lived Experience
- New School of Colour
- Lowdown Tracks
- Youth Opportunities Unlimited
- My Sister's Place
- Women's Community House

# PROGRAM AT A GLANCE

TIME	DAY 1 - WEDNESDAY, NOV 2	DAY 2 - THURSDAY, NOV 3	DAY 3 - FRIDAY, NOV 4
7:00 am		6:30 am Morning Run York St. doors of LCC	6:30 am Morning Run York St. doors of LCC
7:30 am			
8:00 am	Continental breakfast Ballroom Foyer	Continental breakfast Ballroom Foyer	Continental breakfast Ballroom Foyer
8:30 am	Opening Plenary Mayor Matt Brown The Hon. Chris Ballard The Hon. Roy Romanow Ballroom	Morning Plenary Keynote - Clara Hughes Ballroom	Morning Plenary Keynote - LGen Roméo Dallaire Ballroom
9:00 am			
9:30 am	Refreshment break Ballroom foyer	Refreshment break Ballroom foyer	Refreshment break Ballroom foyer
10:00 am			
10:30 am	Concurrent Sessions A Ballroom 4, 5 Salon B, B1, D, D1, E, F, G, H, J	Concurrent Sessions C Ballroom 4, 5 Salon B, B1, D, D1, E, F, G, H, J	Concurrent Sessions F Ballroom 4, 5 Salon B, B1, D, D1, E, F, G, H, J
11:00 am			
11:30 am			
12:00 am	Lunch Joe Roberts Keynote - Nan Roman Ballroom	Lunch Keynote - The Hon. Patty Hajdu Ballroom	Lunch Keynote - Dr. Marie Wilson 2017 destination announcement Ballroom
12:30 pm			
1:00 pm			
1:30 pm			Post-Conference Session Ontario Youth Homelessness Community Planning info session Salon B
2:00 pm	Concurrent Sessions B Ballroom 4, 5 Salon B, B1, D, D1, E, F, G, H, J	Concurrent Sessions D Ballroom 4, 5 Salon B, B1, D, D1, E, F, G, H, J	
2:30 pm			
3:00 pm		Refreshment break Ballroom foyer	
3:30 pm	Optional Tours & Sessions Salon E, F, G, H	Concurrent Sessions E Ballroom 4, 5 Salon B, B1, D, D1, E, F, G, H, J	
4:00 pm			
4:30 pm			
5:00 pm			
5:30 pm		Walking tour to Memorial Service Ballroom foyer	
6:00 pm	Welcome Reception Second floor foyer	Memorial Service Campbell Park	
6:30 pm			

# DETAILED CONFERENCE PROGRAM

Concurrent sessions are divided into seven streams:

1. Leadership, Planning and Practice (LPP)
2. Indigenous homelessness (IH)
3. All Our Sisters – women's homelessness (AOS)
4. 20,000 Homes Campaign (20K)
5. Housing First (HF)
6. A Way Home – youth homelessness (AWH)
7. Canadian Observatory on Homelessness – research and policy (COH)

 - Simultaneous interpretation available

## DAY 1

WEDNESDAY, NOVEMBER 2, 2016

8:00 – 8:30 am

### Continental breakfast

Ballroom Foyer

8:30 – 9:30 am



### Opening Plenary

Ballroom

Mayor **Matt Brown**

City of London

The Hon. **Chris Ballard**

Minister of Housing,  
Province of Ontario

The Hon. **Roy Romanow**

Co-Chair, Canadian Alliance to  
End Homelessness



9:30 – 10:00 am

### Break

Ballroom Foyer

## Concurrent sessions

10:00 – 11:30 am



### LPP1: Homelessness prevention

Ballroom 4

Communities seeking to end homelessness can achieve greater system efficiencies and better outcomes for people who are homeless, yet often still struggle with unchanging rates of people who are newly homeless or who return to homelessness (i.e., inflow). Solutions to effectively preventing homelessness and reducing inflow frequently require not just additional resources, but better screening, targeting and coordinated strategies to assist people with housing crises across different systems of care. In this workshop participants will learn about the stages of prevention, program design considerations, and different approaches to targeting homelessness prevention assistance with examples from the United States and Toronto.

Moderator: Matthew Pearce, Canadian Alliance to End Homelessness

Presenters: Tom Albanese, Abt Associates  
Ashleigh Dalton, City of Toronto

10:00 – 11:30 am



### LPP2: Tools to support lived experience and inclusion and leadership

Salon H

Examine the development, evolution and current state of homelessness policy in Quebec and Montreal. Presenters will discuss the development of Quebec's unique National Policy and subsequent action plan on Homelessness, the creation of the Montreal Movement to End Homelessness and Montreal's new municipal homelessness strategy.

Moderators: Jon Cain, Lived Experience Advisory Committee  
Terrie Meehan, Lived Experience Advisory Committee

Presenters: Janice Arsenault, Lived Experience Advisory Committee  
Leigh Bursey, Lived Experience Advisory Committee  
Suzi Gursoy, Lived Experience Advisory Committee  
Debbie McGraw, Lived Experience Advisory Committee  
Pheonix Winter, Lived Experience Advisory Committee

10:00 – 11:30 am



### AWH1: Leaving Home: A National Study on Youth Homelessness in Canada

Salon G

In 2015, the very first pan-Canadian study on young people who are homeless was conducted. Over 1,100 young people filled out a survey in 42 communities including large and mid-size cities, as well as in smaller communities. Young people were asked a broad range of questions in order to understand background factors that contributed to homelessness, pathways to youth homelessness; experiences of life on the streets, education and employment, health and wellness and service utilization. The research will not only to enhance our understanding of the causes and conditions of youth homelessness, but also contribute to more effective policy and practice intended to prevent and end youth homelessness in Canada. This research was conducted by the Canadian Observatory on Homelessness in partnership with A Way Home and the National Learning Community on Youth Homelessness, with funding by The Home Depot of Canada Foundation. With an unprecedented amount of data to draw from, "Leaving Home" will bolster future efforts to prevent and end youth homelessness.

Moderator: Melanie Redman, A Way Home Canada

Presenters: Dr. Stephen Gaetz, Canadian Observatory on Homelessness  
Dr. Bill O'Grady, University of Guelph  
Dr. Sean Kidd, Centre for Addiction and Mental Health

Presented by:



10:00 – 11:30 am



### AOS1: Local, regional and national collaboration to improve outcomes for women

Salon J

Knowledge sharing and applying a gender lens are crucial in order to have a collective and more powerful voice when it comes to addressing the unique needs of women experiencing or at risk of homelessness. Learn from researchers, grassroots community/regional coalitions and partnerships about how essential it is to surrender our silos in order to ensure that the women we are serving are central when determining solutions. Participants will leave the workshop with planning tools, along with more questions, to respond collaboratively and to applying a gender lens to the issue of women and homelessness.

Moderator: Debbie McGraw (Frost), Co-Chair, Lived Experience Advisory Committee

Presenters: Deirdre Pike, Social Planning and Research Council of Hamilton  
Susan Macphail, CMHA Middlesex & My Sisters' Place  
Barbara Gosse, Canadian Centre to End Human Trafficking  
Diane Redsky, Ma Mawi Chi Itata Centre  
Barhet Woldemarian, Homes 4 Women  
Cathy Nolan, Street Level Women At Risk  
AnnaLise Trudell, Coalition Assisting Trafficked Individuals

10:00 – 11:30 am

### 20K1: Registry Weeks 101

Salon E

This session will walk through the core elements of the 20,000 Homes Campaign Registry Week process and tools including the VI SPDAT. Participants will be walked through the Registry Week Toolkit and given the opportunity to ask questions and get advice.

Presenters: Andi Broffman, Community Solutions  
Paul Howard, Community Solutions

10:00 – 11:30 am

Salon B

**HF1: Introducing the CAEH Training & Technical Assistance Program**

The CAEH has launched a mission based, non-profit training and technical assistance program to provide on the ground training and support to communities and front line workers. The program is funded by the Homelessness Partnering Strategy to provide a package of free Housing First training to HPS communities. This session will introduce the new program and describe the types of training being offered and how communities can take advantage of it.

Presenter: Wally Czech, Director CAEH Training & Technical Assistance Program

10:00 – 11:30 am

Ballroom 5


**HF2: Adapting Housing First to local context**

Housing First is not a cookie cutter approach. Every community has different assets, needs and characteristics that make them unique and require tailoring of Housing First programs and system design approaches. These differences are reasons why Housing First must be molded to fit each community not the other way around. In this session participants will explore key considerations in the adaptation of Housing First to fit different community situations.

Moderator: Michelle Bilek, Peel Poverty Reduction Strategy

Presenters: Gail Thornhill, Stella's Circle, St. John's, CAEH Trainer  
Sara Peddle, Simcoe County Alliance to End Homelessness

10:00 – 11:30 am

Salon D, D1

**IH1: Creating and sustaining collaborative relationships between Aboriginal and mainstream partners**

In this session Hamilton's De dwa da dehs nye>s Aboriginal Health Centre will explore the collaborative relationship between their Aboriginal organization and mainstream partners of the Mental Health and Street Outreach Team, including: the history and structure of the two teams, the model of our partnership, leveraging and sharing resources as well as successes and challenges of collaboration between an Aboriginal and mainstream organizations. Following an educational circle there will be an open circle for discussion and questions.

Moderator: Arlene Hache, Canadian Alliance to End Homelessness

Presenters: Dick Passmore, De dwa da dehs nyes Aboriginal Health Centre, CAEH Trainer

10:00 – 11:30 am

Salon B1

**RPP1: Understanding supportive housing through research and evaluation**

Supportive housing has long been recognized as a key facet of our response to homelessness. It is through research and analysis of data collected to-date that we can monitor, evaluate and continuously improve supportive housing programs in Canada. Panelists in this session will present results from a outcome evaluation of provincially funded supportive housing in BC; a preliminary evaluation of the Vulnerability Assessment Tool (VAT) for supportive housing applicants; and, an analysis of data collected from the Access Point, Toronto's coordinated access system for supportive housing, ICM, and ACT for people experiencing mental illness and addiction.

Moderator: Tim Aubry, University of Ottawa

Presenters: Tammy Bennett, BC Housing  
Will Valenciano, BC Housing  
John Ecker, Centre for Research on Education and Community Services, University of Ottawa  
Greg Suttor, Wellesley Institute  
Frank Sirotych, CMHA Toronto

10:00 – 11:30 am

Salon F

**RPP2: Understanding Homelessness in Canada: The National Shelter Study and the 2016 Coordinated PiT Count**

To support the understanding of homelessness in Canada, this year the Government of Canada's Homelessness Partnering Strategy (HPS) has released an update to the National Shelter Study and supported the first Point-in-Time Count coordinated in communities across provinces and territories. In this session, the HPS will provide an overview of the findings from the National Shelter Study, which includes 10 years of data from shelters across the country, and from the Coordinated Point-in-Time Count. Participants will have an opportunity to participate in a discussion on the interpretation and implications of the findings. Representatives from the HPS and the Canadian Observatory on Homelessness will present methodological enhancements for the next Coordinated PiT Count in March/April 2018.

Moderator: Catherine Scott, Homelessness Partnering Strategy

Presenters: Aaron Segart, Homelessness Partnering Strategy  
Patrick Hunter, Homelessness Partnering Strategy  
Jesse Donaldson, Canadian Observatory on Homelessness

11:30 – 1:30 pm

Ballroom

**Lunch****Joe Roberts**

The Push for Change

Keynote: **Nan Roman**

National Alliance to End Homelessness

Presented by the Catherine Donnelly Foundation



DAY 1

## Concurrent sessions

1:30 – 3:00 pm

Salon J

**LPP3: The art and science of prioritization for housing**

For communities that have demonstrated progress in reducing homelessness, the development of a coordinated access and common assessment approach has been essential to success. At the heart of these systems is an agreed upon prioritization criteria and process. Who a community prioritizes for housing and how they are prioritized is influenced by a combination of factors including (but not limited to): community values, consumer needs, public opinion, evidence, effective practices, available resources, system priorities, politics, funder requirements and tools available to assist in assessment and prioritization. In this session the CAEH will offer guidance on developing and implementing community housing prioritization criteria and processes.

Moderator: Randalin Ellery, Guelph &amp; Wellington Task Force for Poverty Elimination

Presenter: Wally Czech, Director, CAEH Training &amp; Technical Assistance Program

1:30 – 3:00 pm

Ballroom 4

**LPP4: The role emergency shelters play in ending homelessness**

As communities re-orient their homeless systems to Housing First and ending homelessness, the role of emergency shelters quickly becomes a focus. In this session participants will learn about Housing First strategies that are applicable to emergency shelters, how BC Housing is working to shift shelters to becoming gateways to permanent housing and support services and how the City of Toronto is reorienting Toronto shelter standards toward ending homelessness.

Moderator: Matthew Pearce, Canadian Alliance to End Homelessness

Presenters: Tom Albanese, Abt Associates  
Mark Kim, City of Toronto  
Bruk Melles, BC Housing

1:30 – 3:00 pm

Salon H

**AWH2: Using a Human Rights approach to end youth homelessness**

To help address the issue of youth homelessness, a collaborative group of organizations from Canada and Europe have developed 'Youth Rights! Right Now! Ending Youth Homelessness: A Human Rights Guide' for grounding strategies to end youth homelessness in international human rights law. The guide brings human rights to the forefront of decision making with an aim to assist in the identification of systemic causes of homelessness and human rights solutions. It includes steps that policy-makers, front-line workers, researchers and others can use to embrace a human rights approach. This session will include an overview of the guide and feature small breakout groups to help participants implement key recommendations in their organizations and in their community planning processes.

Moderator: Julia Huys, Justice for Children and Youth

Presenters: Melanie Redman, A Way Home Canada  
Naomi Nichols, McGill University

Presented by:



1:30 – 3:00 pm  
 Salon G


### **AOS2: Innovative models of supportive housing for women**

This panel presentation will feature a variety of supportive housing models developed from a diverse cross section of localities across the country that are demonstrating positive outcomes for women's housing stability. Featuring sub populations such as women who experience mental health and addictions issues, are involved in street level sex work, and or young pregnant and or parenting women, we will hear how the models have been developed and adapted to fit the specific needs of the women. An opportunity for dialogue and questions will be incorporated into this session.

Moderator: Ann Dector, YWCA Canada

Presenters: Michèle Nadeau, YWCA Moncton  
 Kathy Van Sickle, CMHA Middlesex  
 Margaret Michaud, YWCA Calgary  
 Hillary Keirstead, City of Toronto  
 Sarah Stewart, Aunt Leah's Place

 1:30 – 3:00 pm  
 Salon F

### **20K2: Using the campaign for engagement and advocacy**

The immediate objective of the 20,000 Homes Campaign is to house 20,000 of the most vulnerable homeless Canadians by July 1, 2018. The longer term vision is to build a grassroots movement of communities that will lead to the end of homelessness in Canada. In this interactive session presenters will share strategies and tools for engagement, advocacy and movement building.

Presenter: Jake Maguire, Community Solutions

 1:30 – 3:00 pm  
 Ballroom 5


### **HF3: Implementing Housing First with diverse populations**

As Housing First efforts advance, communities and organizations often find themselves with questions about how to apply Housing First to various sub-populations presenting with complex and often unique concerns or if it can be applied. FASD is one of those areas. In this session the presenters will provide some concrete ideas, strategies, and considerations for successful implementation of core Housing First principles when serving the unique needs of this population.

Moderator: Kale Hayes, Family Ties Association, CAEH Trainer

Presenters: Kimber Norbury-Sulin, Ability Resource Centre & Southern Alberta FASD Service Network

 1:30 – 3:00 pm  
 Salon E

### **HF4 Trauma informed care in Housing First delivery**

Outside of the core principles of Housing First there are many clinical practices that promote and support positive change for clients. In this session presenters will provide an overview of Trauma Informed Care and why it has so quickly become known as a standard necessity in any Housing First program.

Moderator: Kelly Goz, City of Windsor

Presenters: Shannon Shoemaker, The Alex Community Health Centre

 1:30 – 3:00 pm  
 Salon D, D1

### **IH2 :Developing and delivering culturally safe services in mainstream organizations**

This session will explore the importance of embedding Indigenous cultural competency both within an organization and in the development and delivery of programs. The Mental Health Commission of Canada will share examples of its work to operate from a place of cultural safety and Indigenous inclusion in its work. The Aboriginal Friendship Centre of Calgary will share a partnership with a mainstream housing and shelter organization to provide clients access to an Elder, cultural reconnection support, home visits, regular access to ceremonies, sweat lodges and sun dances.

Moderator: Al Wiebe, Lived Experience Advisory Committee

Presenters: Brad Fisher, Aboriginal Friendship Centre of Calgary  
 Lori Lafontaine, Mental Health Commission of Canada  
 Catherine Vandelinde, Mental Health Commission of Canada

1:30 – 3:00 pm

Salon B

### RPP3: Sustaining and Scaling Up Housing First

This roundtable session will present the findings from two research projects done in collaboration with the Mental Health Commission of Canada: one focusing on the sustainability of the 12 At Home/Chez Housing First programs and one focusing on scaling up Housing First in 6 communities. The presenters will describe factors that influenced sustainability and scaling up of Housing First programs, with an emphasis on the importance of training and technical assistance. Fidelity outcomes for both projects will also be reported. Participants will have the opportunity to hear from communities that participated in this research.

Moderators: Tim Aubry, University of Ottawa  
Sam Tsemberis, Pathways to Housing Canada

Presenters: Geoffrey Nelson, Wilfrid Laurier University  
Eric Macnaughton, Wilfrid Laurier University  
Rachel Caplan, Wilfrid Laurier University  
Kathleen Worton, Wilfrid Laurier University

1:30 – 3:00 pm

Salon B1

### RPP4: Defining homelessness

Successful efforts to end homelessness must be accompanied by a shared understanding and common language about what it means to be homeless. Building on the Canadian Definition of Homelessness, this session will explore three working definitions that will contribute to our collective understanding of the issue. The definitions will cover: defining an end to homelessness, defining Indigenous homelessness and defining youth homelessness.

Moderator: Susan McGee, Homeward Trust

Presenters: Alina Turner, University of Calgary School of Public Policy  
Stephen Gaetz, Canadian Observatory on Homelessness  
Jesse Thistle, Canadian Observatory on Homelessness

## Optional Tours and Sessions

3:00 - 5:00 pm

### Tour of London's emergency shelters

Leaving from the London Convention Centre, buses will transport groups of up to 15 in each tour. Each bus will go to two of the four emergency shelters. Each onsite tour will be approximately 30 minutes. Participants must sign up in advance.

Maximum number: 15 participants per tour

- Tour 1 - Maximum number: 15 -The Salvation Army Centre of Hope and Unity Project
- Tour 2 – Maximum number: 15 - Unity Project to the Salvation Army Centre of Hope
- Tour 3 – Maximum number: 15 -Women's Community House to Rotholme Women's & Family Shelter

Start - 3:30 pm

### Tour of Youth Opportunities Unlimited youth services tour

The tour includes a visit to YOU's Cornerstone Housing, social enterprise, alternative education and integrated youth hub services. The tour will include seeing many of the social and community support services within the building including meeting some of the youth participating in the services onsite and some of the partners offering services within the hub.

YOU is a short walk from the London Convention Centre. A shuttle service will be available for individuals with mobility challenges. Participants must sign up in advance.

Maximum number: 50

Start - 3:15 pm

### Tour of My Sisters' Place of CMHA Middlesex

My Sisters' Place is a women's only centre providing a safe drop-in space 7 days, basic needs, supports, programs and services for women (and persons who identify as a woman) experiencing homelessness, mental health concerns, addictions and/or trauma/violence. Leaving from the London Convention Centre at 3:15, buses will transport groups to My Sister's Place. The onsite tour will be approximately 45 minutes. Participants must sign up in advance.

Tour can accommodate any number.

3:00 - 5:00 pm

Salon E

### Encore screening of "Lowdown Tracks"

Written and directed by Emmy award winner Shelley Saywell, of Bishari Films, Lowdown Tracks is a powerful documentary that celebrates the music and stories of several talented street musicians in Toronto. The film does an incredible job of creating a sense of hope, purpose, and urgency to solving homelessness.

The CAEH has partnered with Bishari Films on an impact initiative to organize screening events across Canada using the film as a public engagement tool in support of the 20,000 Homes Campaign.

As an added bonus, everyone who attends the screening will be given a free copy of a CD of the music from the movie.

3:00 - 5:00 pm

Salon F

### Screening of "Where is home?"

"Where is Home?" is a documentary film focused on homelessness and the complex social issues facing the city of Lethbridge, Alberta and many other communities across Canada.

The film presents unique perspectives from many individuals, including members of the homeless population, municipal government, law enforcement, service providers, doctors, educators, health professionals, as well as members of the local business community and the general public.

3:00 - 5:00 pm

Salon G

### Accelerator Lab: Introduction to a Lab approach for preventing and ending homelessness

A social innovation lab is a team, approach, and set of tools designed to tackle a complex challenge. The goal of a lab is to develop an adaptive change strategy that tests multiple solutions, which taken together, could solve that challenge. MaRS Solutions Lab will introduce social innovation labs, and how they can help to tackle a complex challenge such as homelessness. This two-hour workshop will enable participants to gain a deeper understanding of social innovation labs, and to learn how to use and apply some lab tools in their work and take part in active exercises in order to do so.

3:00 - 5:00 pm

Salon H

### Ontario Trillium Foundation investment strategy discussion

Ontario Trillium Foundation is hosting a conversation about their investment strategy with a focus on the Prosperous People Action Area and their collective impact stream. The session will use examples of current grantees and highlight other funding streams available to support the issue of poverty and homelessness. Please come for an informal discussion on:

1. What is the big social problem/opportunity you are working on?
2. Why is Collective Impact the necessary approach?
3. What opportunities are there to create large scale change with collective impact in the Province of Ontario?

Presenter: Tracey Robertson, Ontario Trillium Foundation

5:30 - 7:00 pm

Second Floor Foyer

### Welcome reception

Hosted by CAEH16 London Host Committee

**DAY 2**

THURSDAY, NOVEMBER 3, 2016

6:30 – 7:30 am

York Street Doors

**Morning Run**

Meet at the York Street doors, London Convention Centre.

Local runners will lead you in your option of a 5 km or 10 km run. These no-drop runs will take in some of London's key sights and core neighbourhoods.

8:00 – 8:30 am

Ballroom Foyer

**Continental Breakfast**

8:30 – 9:30 am

Ballroom

**Morning Plenary**Keynote: **Clara Hughes**

9:30 – 10:00 am

Ballroom Foyer

**Break**

## Concurrent sessions

10:00 – 11:30 am

Salon H

**LPP5: Ending homelessness through performance measurement**

Ending homelessness is achievable but to get there we need to know how to measure our progress. In this session participants will learn about the Calgary Homeless Foundation's performance management framework, hear from the City of Toronto and the Salvation Army on identifying outcomes that go beyond mandated outputs and focus on existing clients from homelessness and from the City of Hamilton on how they have developed a shared set of measures to track system progress, monitor program performance and report to Provincial and Federal homelessness funding streams without an integrated data management system.

Moderator: Matthew Pearce, Canadian Alliance to End Homelessness

Presenters: Janice Chan, Calgary Homeless Foundation  
Amanda DiFalco, City of Hamilton  
Angela Hutchinson, The Salvation Army

10:00 – 11:30 am

Salon B

**LPP6: Mobilizing faith communities to end homelessness**

Faith communities have always played a critical role in addressing the most basic needs of those facing homelessness. Increasingly, they are expanding their influence to advocacy, policy making and analysis, ground breaking program development, coalition work, public education, and re-development of their property and facilities for innovative affordable housing solutions. Learn about some innovative Canadian and American initiatives and the critical elements to mobilizing faith communities for large scale social change.

Moderator: Michael Shapcott, Canadian Alliance to End Homelessness

Presenters: Linda Kaufmann, Community Solutions  
Sue Garvey, Anglican Diocese of Ottawa

10:00 – 11:30 am



### AWH3: Communities leading change: case studies in community planning and implementation

Ballroom 4

Presented by:



Community planning is key to preventing and ending youth homelessness. A Way Home: Working Together to End Youth Homelessness has supported sector and community capacity to plan, implement and sustain effective, evidence-based and measurable strategies to prevent and end youth homelessness. This session will include an overview of A Way Home's Youth Homelessness Community Planning Toolkit (an essential resource for communities that want to engage in youth homelessness planning) and includes examples from two communities and their experiences of community planning and implementation.

Moderator: Mary-Jane McKitterick, A Way Home Canada

Presenters: Dr. Alina Turner, Turner Research and Strategy  
Katherine McParland, Interior Community Services  
Val Janz, Interior Community Services  
Giri Puligandla, Homeward Trust Edmonton

10:00 – 11:30 am



### AOS3: Voices of women: mothers and children

Salon J

Incorporating arts based and participatory research and forum theatre with women of lived experience, this workshop explores the complexities of mothering and housing instability. Attendees will have the opportunity to be actively engaged in exploring the connections between women's experiences of poverty, intergenerational violence, the child welfare system, child loss and homelessness, as well as finding alternate outcomes.

Moderator: Dr. Abe Oudshoorn, Western University

Presenters: Claude Olivier King's University College  
Cary Meyer and My Sisters' Place Expressions Theatre Group  
Jen Vale and Barhet Woldemariam Homes for Women,  
Eva Kratochvil, Community Activist  
Katrina Milaney, University of Calgary  
Christine Walsh, University of Calgary, Alberta

10:00 – 11:30 am

Salon F

### 20K3: Developing and implementing By-Name Lists

Simple sounding in name and revolutionary in impact, the By-Name List is a core strategy of the 20,000 Homes Campaign. By -Names Lists are key to developing actionable, real-time person specific information that helps communities end homelessness. They serve as the centerpiece of a community's coordinated entry system and are supported by strong outreach and case conferencing processes. By-Name Lists give communities a robust set of data points that can be used in addition to PIT counts to define who is experiencing homelessness at any given time. A strong By-Name List can also be used to estimate future rates of homelessness, including inflow and refining performance management targets used to attain functional zero. This session will introduce the fundamentals of developing and implementing By-Name Lists and share live Canadian examples from Waterloo and Hamilton.

Presenters: Paul Howard, Community Solutions  
Marie Morrison, Region of Waterloo

10:00 – 11:30 am

Salon E

### HF5: Housing First: the basics

Whether your community or organization is brand new to Housing First or seasoned veterans, it's important to know the core principles of Housing First. This session will provide participants with a Housing First 101 overview which will include the core principles, the continuum of Housing First fidelity and discussion about how Housing First can and should be tailored to each community's specific needs and characteristics.

Presenter: Wally Czech, Director, CAEH Training & Technical Assistance Program

10:00 – 11:30 am

Salon D, D1

### HF6: Clinical practices in Housing First for diverse populations

As Housing First continues to evolve and as various sectors and sub populations continue to rise to the surface requiring adaptations of the model, it becomes increasingly important to also hone and tailor clinical skills and practices that generate the best outcomes. This session will showcase how the commonly accepted best practice of Motivational Interviewing can be adapted to an Aboriginal cultural perspective, in particular using the Medicine Wheel. You will also be introduced to how narrative therapy can be utilized effectively in the LGBTQ2S world.

Moderator: Catharine Vandelinde, Mental Health Commission of Canada

Presenters: Aaron Munro, RainCity Housing, CAEH Trainer  
Don Robinson, Ma Mawi Chi Itata Centre, CAEH Trainer

10:00 – 11:30 am

Ballroom 5

**IH3: Housing First for Indigenous Peoples**

Dramatic Indigenous overrepresentation in Canadian homelessness is the result of the intergenerational effects of colonization, discrimination, and racism. Indigenous scholars, Elders, and Indigenous Knowledge Keepers agree that the way to regain the Good Life is through decolonization; a process that includes reclaiming traditional culture and taking positive control over one's self, family, and community. In order to better understand, implement and measure the success of Housing First for Indigenous clients, it is imperative to consider their experiences, and look at success through both a mainstream lens, and through one that recognizes strengths and healing practices specific to Indigenous peoples. This session will explore the adaptation and evaluation of Housing First for Indigenous Peoples.

Moderator: Dick Passmore, De dwa da dehs nyes Aboriginal Health Centre, CAEH Trainer

Presenter: Ken Armstrong, Homeward Trust Edmonton

10:00 – 11:30 am

Salon G

**RPP5: Measuring Homelessness: alternative strategies**

Across Canada, there is a growing commitment to accurately enumerate and measure our progress towards ending homelessness. This panel will explore alternative and complimentary strategies to the Point-in-Time Count methodology. Presenters from three communities will discuss research efforts including: a seven-day prevalence count, a door-to-door survey and strategies for enumerating homelessness in rural areas.

Moderator: Jesse Donaldson, Canadian Observatory on Homelessness

Presenters: Fred Deveaux, Cape Breton Community Housing Association  
Catherine Leviten-Reid, Cape Breton University  
Peggy Vassallo, Cape Breton Community Housing Association  
Carol Kauppi, School of Social Work, Laurentian University  
Henri Pallard, Department of Law and Justice, Laurentian University

10:00 – 11:30 am

Salon B1

**RPP6: Populations experiencing homelessness**

We understand that the causes and conditions of homelessness are not uniform for all populations. This session considers four populations that face distinct causes and experiences of homelessness. The panel will discuss: family homelessness in Ottawa; how 'domicide' drives the chronic over-representation of Indigenous people among urban homeless populations; the experiences of LGBTQ homeless adults; and, mothers experiencing homelessness in Ontario.

Moderator: Allyson Marsolais, Canadian Observatory on Homelessness

Presenters: John Sylvestre, University of Ottawa  
John Ecker, Ph.D., Centre for Research on Educational and Community Services, University of Ottawa  
Sarah Benbow, School of Nursing Faculty of Health Sciences, Human Services and Nursing Fanshawe College  
Mary Ellen Donnan, Bishops University

11:30 – 1:30 pm

Ballroom

**Lunch**

Keynote: **The Honourable Patty Hajdu**  
Minister of Status of Women

**Concurrent sessions**

1:30 – 3:00 pm

Salon B1

**LPP7: Lived Experience Advisory Council: Activist and ally networking session**

We hear a lot about policies and programs being developed to end homelessness, but the movements that drive deep social change often begin with actions big and small on the streets, in parks, and online. How do we ensure leadership by, and accountability to, poor and homeless people in our anti-poverty and anti-homelessness movements, and what role do allies need to play? How do we plan and carry out effective actions that capture attention, raise awareness, and change the world? This networking session will provide an opportunity for activists and allies to connect with each other, share information about grassroots organizing in their local communities, learn about actions from other parts of the country, and brainstorm how to build a national network to keep these initiatives connected.

Moderator: Kym Hines, Lived Experience Advisory Council

Presenters: Lived Experience Advisory Council

1:30 – 3:00 pm

Salon G



### LPP8: The evolution of plans to end homelessness

In 2000 the National Alliance to End Homelessness in the United States launched A Plan, Not a Dream: How to End Homelessness in Ten Years. While homelessness has not yet ended, significant progress has been made across North America and a lot has been learned about what ending homelessness will take. In this session participants will learn about the evolution of plans to end homelessness from one of the first cities in America to embark on ending homelessness, Chicago, Illinois, and from two of the most recent Canadian cities to join the movement, Montreal and St. John's.

Moderator: Jaime Rogers, Medicine Hat Community Housing Society

Presenters: Nonie Brennan, All Chicago  
James McGregor, Mouvement pour mettre fin à l'itinérance à Montréal  
Bruce Pearce, End Homelessness St. John's

1:30 – 3:00 pm

Ballroom 5



### AWH4: Real Talk: Lived Experience informing the dialogue on youth homelessness

Work to end youth homelessness in Canada requires the voices of youth with lived experience. Youth experiencing homelessness know what supports are necessary and also how systems have failed them. This session features youth sharing their experiences of homelessness and what systemic changes are needed. In addition, there will be a tutorial on using technology to engage and interact with youth.

Moderator: Erika Morton, Social Planning and Research Council of Hamilton

Presenters: Youth with lived experience  
Andrea Gunraj, Eva's Initiatives

Presented by:



1:30 – 3:00 pm

Salon F

### AOS4: Roundtable: continuing conversations & connections from coast to coast to coast

During the last two CAEH conferences, All Our Sisters have gathered participants from coast to coast to coast to discuss the unique challenges faced by women and girls experiencing homelessness. We invite you to gather once again to participate in an open roundtable discussion on the state of the system as it pertains to women and girls, and opportunities to move the work forward in a national and collaborative way. We will explore systemic work that remains to be done, and consider next steps for All Our Sisters as a national coalition.

Presenters: Susan Macphail, CMHA Middlesex, My Sisters' Place  
Dr. Abe Oudshoorn, Western University  
Shelley Yeo, Women's Community House

1:30 – 3:00 pm

Salon B

### 20K4: Community Self-Assessment

This session will review the 20,000 Homes Campaign community self-assessment toolkit to support improved housing placement rates and help communities begin streamlining processes toward the development of coordinated homelessness systems of care. The toolkit will be set up as a workbook and include: assessment; outreach; prioritization; housing placement and retention; coordinated systems delivery; and, information and performance management.

Presenters: Andi Broffman, Community Solutions  
Paul Howard, Community Solutions

1:30 – 3:00 pm

Salon H



### HF7: Housing procurement and strengthening participant tenancy

Many Housing First programs struggle to obtain housing, especially without rental supplements. Others report that getting clients housed is not the challenge; keeping them housed is. This session will provide some unique ideas and methods designed to address the challenge of obtaining then stabilizing housing and preventing eviction.

Moderator: Sue Baker, MPA Society, CAEH Trainer

Presenters: Kim Hinton, St. Clare's  
David Small, CMHA, Middlesex

1:30 – 3:00 pm

Salon E

**HF8: Linking to mainstream services**

A key success factor in Housing First programs is the extent to which Housing First clients can be connected to mainstream services. Presenters in this session will provide examples and strategies proven to be effective in making those linkages and keeping them intact.

Moderator: Wally Czech, Director, CAEH Training & Technical Assistance Program

Presenters: Renee Iverson, Homeward Trust Edmonton  
Cory O'Handley, Supportive Housing in Peel  
Robin Witzke, Addiction & Mental Health, Kingston, Frontenac, Lennox & Addington

1:30 – 3:00 pm

Salon D, D1

**IH4: London's Urban Aboriginal Homeward Bound Program**

Dr. Marie Wilson, a Commissioner on Canada's Truth and Reconciliation Commission said, "We must be honest about the real two solitudes in this country, that between Indigenous and non-Indigenous citizens, and commit to doing tangible things to close the divide in awareness, understanding and relationships." London's Homeward Bound Program is an example of Indigenous and non-Indigenous individuals, organizations and service providers coming together to close the divide to promote the health and wellbeing of Indigenous mother-led families. In this panel session, participants will learn about this unique program and the partnerships that have made it possible.

Moderator: Michael Shapcott, Canadian Alliance to End Homelessness

Presenter: Alfred Day, N'Amerind Friendship Centre

1:30 – 3:00 pm

Ballroom 4

**RPP7: State of Homelessness in Canada: 2016**

On October 20th, the Canadian Observatory on Homelessness, in partnership with the Canadian Alliance to End Homelessness, released their third State of Homelessness in Canada report. This session will provide an overview of the report, review key findings and discuss recommendations that will put us closer to an end to homelessness.

Moderator: Allyson Marsolais, Canadian Observatory on Homelessness

Presenters: Dr. Stephen Gaetz, Canadian Observatory on Homelessness  
Dr. Erin Dej, Canadian Observatory on Homelessness  
Melanie Redman, A Way Home

1:30 – 3:00 pm

Salon J

**RPP8: Homelessness Partnering Strategy Roundtable**

In their 2016 budget the Government of Canada announced a \$111.8 million expansion of the Homelessness Partnering Strategy (HPS) – the first major increase to federal homelessness funding in over a decade. In this session, officials from Employment and Social Development Canada will provide an update on budget 2016 and get feedback from communities about progress to date, provide an update on plans for the 2018 Point-in-Time Count, as well as the results of the National Shelter Study, and be available to answer questions.

Moderator: Nancy Baker, Homelessness Partnering Strategy

Presenter: Natasha Pateman, Homelessness Partnering Strategy

3:00 – 3:30 pm

Ballroom Foyer

**Break****Concurrent sessions**

3:30 – 5:00 pm

Salon J

**LPP9: Ending homelessness for Canadian veterans**

Homelessness among veterans is a growing concern in Canada. In this session participants will learn about Veterans Affairs Canada's veteran homelessness strategy and the results and learning from a four city demonstration project that successfully increased housing stability and reduced crises for veterans who had been homeless.

Moderator: Matthew Pearce, Canadian Alliance to End Homelessness

Presenters: Jan Richardson, City of London, CAEH Trainer  
Tim Kerr, Veterans Affairs Canada  
Cheryl Forchuk, Arthur Labatt Family School of Nursing, Western University, CAEH Trainer

3:30 – 5:00 pm

Salon B1

### LPP10: Solving homelessness in London

Our CAEH16 Host City of London is a hotbed of innovation on ending homelessness. This workshop promises a rewarding opportunity to engage and learn with local innovators and leaders on a range of themes including: community collaboration; intensive in-home case management for families, housing stability and community belonging, court and shelter diversion and Housing First with street involved sex workers.

Moderator: Kim Lockhart, United Way of Canada

Presenters: Brian Lester, London CARES  
 Chuck Lazenby, Unity Project for Relief of Homelessness in London  
 Gordon Russell, Mission Services of London

3:30 – 5:00 pm

Ballroom 4



### AWH5: Stopping the revolving door: prevention in action

The best way to end youth homelessness is to prevent it from occurring. This session includes an exploration of early intervention activities in schools, an example of work that focuses on strengthening young people's connections to natural supports and a tertiary intervention strategy that reduces the likelihood of youth recycling back into homelessness and having poor trajectories in mental health and quality of life without supports beyond basic housing. All three programs can be replicated to meet the local context of communities.

Moderator: Dr. Stephen Gaetz, Canadian Observatory on Homelessness

Presenters: Elisa Traficante, Raising The Roof  
 Jordan Mickelson, Boys and Girls Clubs of Calgary  
 Dr. Sean Kidd, Centre for Addiction and Mental Health

Presented by:



3:30 – 5:00 pm

Ballroom 5



### AOS5: Reducing homelessness for women through trauma-informed inclusive services

Homeless and violence against women shelters can be confusing and difficult to navigate. Learn how local, regional and national partners have changed systems to trauma-informed, harm reduction, inclusive services for women who have survived violence and are coping with mental health and substance use issues. Participants will hear about the challenges and learnings in making philosophical and practical day-to-day shifts in practice to models that better meet the needs of women and their families who are experiencing homelessness.

Moderator: Shelley Yeo, Women's Community House

Presenters: Ann Decter, YWCA Canada  
 Katherine Kalinowski, Good Shepherd, Hamilton, Ontario  
 Amiel Houghton and Mary Khzam, Women's Community House, London, Ontario  
 Ashley Jellema, YWCA Calgary

3:30 – 5:00 pm

Salon G



### 20K5: Developing a coordinated homelessness system of care

A key objective of the 20,000 Homes Campaign is to help communities streamline housing processes toward the development of a coordinated homelessness system of care. In this session participants will learn about system planning frameworks in St. John's Newfoundland and Labrador and Red Deer, Alberta. These cutting edge system plans identify "priority populations" and appropriate service pathways for each person or family, through a coordinated entry, housing first program models with higher standards of service and key performance measures. The frameworks also guide the shared efforts of other stakeholders beyond the homeless-serving system such as the human services, health and criminal justice systems.

Moderator: Andi Broffman, Community Solutions

Presenters: Roxana Nielsen Stewart, City of Red Deer  
 Bruce Pearce, End Homelessness St. John's

3:30 – 5:00 pm

Salon H



### HF9: Harm reduction in Housing First

With the Housing First philosophy being rooted in choice, client centeredness, and a recovery orientation, it is impossible to do effective Housing First without incorporating harm reduction. This session will provide concrete examples and methods for practicing effective harm reduction strategies within a Housing First context.

Moderator: Wally Czech, Director, CAEH Training & Technical Assistance Program

Presenter: Quinn Moerike, Homeward Trust Edmonton, CAEH Trainer  
 Kristin Johnson, Boys and Girls Club of Calgary

3:30 – 5:00 pm

Salon B

**HF10: Tools and strategies of strong Housing First teams**

Successful client housing and recovery often hinges on the strength and quality of the Housing First team and the teams' ability to incorporate a multidisciplinary approach using multiple innovative best practices. In this session you will learn from effective teams about some of the unique tools and strategies. You will learn about team management and supervision methods that have resulted in low staff turnover and participant successes as well as examples of clinical practices of effective teams such as Dialectical Behavior Therapy (DBT) and Recreational Therapy practices and how they are being used to assist in producing successful Housing First outcomes.

Moderator: Gail Thornhill, Stella's Circle, CAEH Trainer

Presenters: Kerri-Anne Wilkins, CMHA, Middlesex  
Carrie Bartsch, City of Grande Prairie, CAEH Trainer

3:30 – 5:00 pm

Salon D, D1

**IH5: Models of supportive housing for Indigenous Peoples**

Ending homelessness and implementation of Housing First should take many programmatic forms in order to adapt to the different contexts of the people we serve. For indigenous people, supports need to be more than providing access to services and assistance with instrumental activities; instead, they should help formerly homeless people to start their journey of reclaiming identity, reconciling with traumatic history, and appreciating the values and knowledge that guided their ancestors for thousands of years in harmony with each other, balance with the environment, and resiliency as a people. In this session, presenters will explore different models of supportive housing for Indigenous Peoples.

Moderator: Arlene Hache, Canadian Alliance to End Homelessness

Presenters: Kale Hayes, Family Ties Association - River House, CAEH Trainer  
Carola Cunningham, Ambrose Place, NiGinan Housing Ventures  
Jarrod Baynes, Homeward Trust Edmonton

3:30 – 5:00 pm

Salon E

**RPP9: Research roundup**

This is a sampling of some of the diverse topics in homelessness research including projects on: the education, training and support needs of individuals that work in the homeless-serving sector; and, perspectives of frontline service providers and individuals with lived experience on the criminal justice involvement of people experiencing homelessness.

Moderator: Naomi Nichols, McGill University

Presenters: Bernie Pauly, The Centre for Addictions Research of BC  
Jeannette Waegemakers Schiff, University of Calgary  
Laurence Roy, School of Physical and Occupational Therapy, McGill  
Allyson Marsolais, Canadian Observatory on Homelessness

3:30 – 5:00 pm

Salon F

**RPP10: Innovative use of datasets**

This session highlights innovative ways in which researchers have analyzed service-use data to reveal key patterns, behaviors and predicted outcomes for individuals experiencing homelessness. Panelists will present papers on the influence of weather on emergency shelter use; predictors of chronic homelessness, as identified through HMIS data; and the effect of the At Home/Chez Soi Housing First program on the use of health services. The presenters will focus on the key implications of their research on policy and service delivery.

Moderator: Jon Cain, Lived Experience Advisory Committee

Presenters: Ali Jadidzadeh, Calgary Homeless Foundation  
Ron Kneebone, School of Public Policy, University of Calgary  
Annie Duchesne, Old Brewery Mission  
Agnes Gozdzik, Centre for Research on Inner City Health, St. Michael's Hospital

### **Memorial Service - 'Honouring and remembering lives lost through homelessness in London'**

#### **6:00 - 6:30 pm - Campbell Park**

On Thursday, November 3rd, everyone is welcome to attend a memorial service to be held in Campbell Park to recognize lives lost to homelessness. The event will feature music, readings and a moment of silence.

Campbell Park is a 4 block walk from the Convention Centre. A map will be provided to conference participants who want to attend.

A shuttle service will be available for individuals with mobility challenges.

### **Walking tour to the Memorial Service – leaving the London Convention Centre at 5:30 pm**

Leaving the London Convention Centre at 5:30, join London CARES Outreach Workers as they take you on a walking tour of downtown London to arrive at Campbell Park for the Memorial Service at 6:00 pm.

**Participants must sign up** in advance via conference registration system.

**DAY 3**

FRIDAY, NOVEMBER 4, 2016

6:30 – 7:30 am  
York Street Doors

**Morning Run**

Meet at the York Street doors, London Convention Centre.

Local runners will lead you in your option of a 5 km or 10 km run. These no-drop runs will take in some of London's key sights and core neighbourhoods.

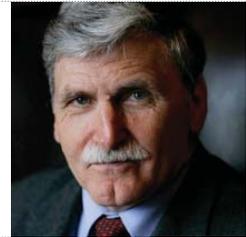
8:00 – 8:30 am  
Ballroom Foyer

**Continental Breakfast**

8:30 – 9:30 am  
Ballroom

**Morning Plenary**

Keynote: **Lieutenant-General,  
the Honourable Roméo Dallaire (Ret'd)**



9:30 – 10:00 am  
Ballroom Foyer

**Break****Concurrent sessions**

10:00 – 11:30 am

**LPP11: INTERACTIVE WORKSHOP - Moving the Needle Through Messaging and Media**

Salon G

How can we talk about complex social problems like ending homelessness in clear, accessible terms that help us achieve our goals? How can we work effectively with the media to move our agenda forward? Join us for an interactive workshop on best practices and tips for leveraging communications tools to move the needle in ending homelessness.

Session Leader: Jake Maguire, Community Solutions

10:00 – 11:30 am

**LPP12: Models of collaboration with health care systems that improve care and reduce homelessness**

Ballroom 4

The poor health and vulnerability of people experiencing homelessness is well documented. When working to house people suffering from serious health problems, mental illness, trauma and addiction, healthcare professionals and systems are key allies. This session explores three Canadian examples of health professionals and systems working with homeless service providers to improve care and reduce homelessness. Toronto's Inner City Health Associates is a network of 60 physicians providing health care to those who are homeless or marginally housed. The Transitional Emergency Shelter program at Ottawa's Shepherds of Good Hope provides interdisciplinary medical and social work case management care to complex needs clients and the Housing, Supports and Service Integration division of the Winnipeg Regional Health Authority supports a cross sector, city-wide effort to end homelessness.

Moderator: Bruce Pearce, End Homelessness St. John's

Presenters: Dr. Samantha Green, Inner City Health Associates  
Sharon Kuropatwa, Winnipeg Regional Health Authority  
Shannon Watson, Winnipeg Regional Health Authority  
Meara Zinn, Shepherds of Good Hope

10:00 – 11:30 am



### **AWH6: Staying connected: Housing options for urban and rural youth**

Salon J

To quote Cushing Dolbeare, “homelessness may not be only a housing problem, but it is always a housing problem; housing is necessary, although sometimes not sufficient, to solve the problem of homelessness.” This panel will explore effective youth housing programs including: Housing First in the rural context of Lanark County; wisdom on opening a new youth housing program in Vancouver; and creating supportive home environment where youth can increase their level of education, and develop life skills and a support system that will transition them into adult self-sufficiency.

Presented by:



Moderator: Lesley McMillan, A Way Home

 Presenters: Terrilee Kelford, Cornerstone Landing Youth Services  
 Allison Parker, Broadway Youth Resource Centre, Vancouver  
 Heidi Walter, Boys and Girls Clubs of Calgary, CAEH Trainer

10:00 – 11:30 am

Salon B1

### **AOS6: Research influencing and impacting system change**

This session is a panel discussion with action based researchers and change agents from various communities examining emerging research that is impacting systems change. Time will be incorporated for participants to engage in dialogue with the panel.

Moderator: Janice Arsenault, Lived Experience Advisory Committee

 Presenters: Amy Van Berkum, Homes 4 Women  
 Areej Al-Hamad, Laurentian University.  
 Dr. Abe Oudshoorn, Arthur Labatt Family School of Nursing at Western University  
 Dr. Jodi Hall, School of Nursing at Fanshawe College

10:00 – 11:30 am

Salon F

### **20K6: Identifying and disseminating bright spots and addressing common challenges**

During this session, you will hear from three communities that are active in the 20,000 Homes Campaign as they discuss both the bright spots and challenges they have encountered or are encountering in three topic areas:

- Getting started with the 20,000 Homes Campaign in your community
- Planning and implementing a Registry Week/initial data collection blitz
- What comes after Registry Week?

After the presentations, we will break into three groups to discuss and dig deeper into any bright spots and challenges you are experiencing in your community in the above three topic areas.

Please join us for an interactive session where you can learn from your colleagues and share your experiences with others who are working on the 20,000 Homes Campaign

Moderator: Andi Broffman, Community Solutions

 Presenters: Amanda DiFalco, City of Hamilton  
 Susan McGee, Homeward Trust  
 Sara Peddle, Simcoe County Alliance to End Homelessness

10:00 – 11:30 am



### **HF11: Housing First in supportive housing environments**

Ballroom 5

Even though Housing First is widely promoted as a scattered site housing model, it's quickly becoming apparent that there's a place in Housing First for congregate single site models with varying levels of support. This session will explore transitioning participants between scattered site and congregate models and different approaches to supportive living programs with successful outcomes and the strategies they use to bring about their success.

Moderator: Angela Day, Fred Victor

 Presenters: Patricia Mueller, Homes First  
 Parvin Merchant, Mainstay Housing  
 Shannon Shoemaker, The Alex Community Health Centre

10:00 – 11:30 am

Salon B

**HF12: Housing First expert roundtable**

This is an informal session where CAEH Training and Technical Assistance program trainers will be available for small groups of conference participants to ask questions and get expert advice. Participants will be free to move from table to table and meet with as many experts as they would like. Experts on the following topics will be available:

1. Developing intensive case management teams
2. Harm reduction
3. Adapting Housing First to small towns
4. Peer support and engagement
5. Assertive Community Treatment teams
6. Self-care for Housing First teams
7. Considerations for adapting Housing First to local context and sub-populations
8. Housing First in rural or remote communities
9. Adapting Housing First for Aboriginal people
10. Learn more about CAEH Training & Technical Assistance program

Moderator: Wally Czech, Director, CAEH Training & Technical Assistance Program

10:00 – 11:30 am

Salon D, D1

**IH6: Innovative responses to Inuit homelessness in Ottawa and Montreal**

In Ottawa and Montreal Inuit peoples make up a small percentage of the general population but are over represented in homelessness. In this session participants will learn about an Inuit Cultural Liaison pilot project at Shepherds of Good Hope in Ottawa designed to bring Inuit clients with complex needs into the housing first process. Participants will also hear from Makivik Corporation on their Montreal Urban Inuit Community Strategic Plan.

Moderator: Arlene Hache, Canadian Alliance to End Homelessness

Presenters: Donat Savoie, Makivik Corporation  
Phil Nowotny, Shepherds of Good Hope

10:00 – 11:30 am

Salon E

**RPP11: 'If I had a million dollars...and could do Housing First...'**

When government has money to invest in Housing First, how and where should they direct it? This panel has representation from academia, the community research sector, government and community; its participants come from three major cities. It will look at the advantages and shortcomings of place-based supportive housing vs. scattered site housing with supports.

Moderator: Kevin McNichol, Calgary Homeless Foundation

Presenters: John Sylvestre, University of Ottawa  
Greg Suttor, Wellesley Institute  
Shelley Vanbuskirk, City of Ottawa  
Steven Richardson, Calgary Homeless Foundation

10:00 – 11:30 am

Salon H

**RPP12: Prevention of family homelessness**

According to the Homelessness Partnering Secretariat families with dependent children are the fastest growing homeless subpopulation in Canada, expanding by over 50% between 2005 and 2009. At the same time the average length of stay for families in emergency shelters more than tripled. In this session participants will gain insights from the evaluation of a family homelessness prevention pilot at the Rotholme Women's and Family Shelter in London and learn about a prevention collaboration between Aspen Family and Community Network, CUPS.

Moderator: Kristen Holinsky, Canadian Housing & Renewal Association

Presenters: Cheryl Forchuk, Arthur Labatt Family School of Nursing, Western University, CAEH Trainer  
Victoria Maldonado, Aspen Family and Community Network  
Michelle Pearcy, CUPS

11:30 – 1:00 pm

Ballroom

**Closing Plenary Lunch**

Keynote: **Dr. Marie Wilson**  
Commissioner, Truth and Reconciliation Commission of Canada  
2017 Conference Announcement



## Post conference session

1:30 – 3:00 pm

Salon B

**Ontario youth homelessness community planning info session**

Communities and all levels of government across Canada have begun to recognize that youth homelessness is a complex social issue distinct from adult homelessness in its causes and conditions. In response, community planning that involves broad multi-sectoral engagement is increasing as an effective strategy to ensure innovative upstream solutions. Several communities are pioneering this work across the province and the government of Ontario has made youth homelessness one of four priorities in the review of the province's Poverty Reduction Strategy. Now is the moment to support and scale these efforts into a province-wide community of practice.

A Way Home Canada, a national coalition to prevent and end youth homelessness, invites you to an Ontario Information Session for community leaders working on or interested in community planning to prevent and end youth homelessness. This session will feature presentations that provide context to the important work being done to prevent and end youth homelessness at the provincial and community level. We encourage young people with lived experience of homelessness, community leaders, service providers, researchers and Ontario Service Managers to attend

Moderator: Mary-Jane McKitterick, A Way Home Canada

Presenters: Elizabeth Hayward, City of Toronto  
Kaite Burkholder, A Way Home Ottawa, Alliance to End Homelessness.  
Derek Csath, Ministry of Municipal Affairs and Housing  
Melanie Redman, A Way Home Canada  
Dr. Stephen Gaetz, Canadian Observatory on Homelessness

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