



## Preliminary Program

Legend			
<b>LPP</b>	Leadership, Planning & Practice	<b>HF</b>	Housing First
<b>IH</b>	Indigenous Homelessness	<b>AWH</b>	A Way Home Youth Homelessness
<b>WH</b>	Women’s Homelessness	<b>COH</b>	Canadian Observatory on Homelessness Research and Policy

<b>Sunday, November 4, 2018</b>	
2:30 p.m. – 6:30 p.m.	<p><b>Woodland Cultural Centre Tour</b></p> <p>A guided tour of former Mohawk Institute Indian Residential School, now Woodland Cultural Centre museum and art gallery. Participants will learn about the history of the Residential School system, it’s continued impacts on Indigenous peoples and relevance to the over-representation of Indigenous peoples experiencing homelessness across Canada.</p> <p><b>Cost:</b> \$55/participant. Fee covers cost of the tour plus a contribution to the Woodland Cultural Centre’s “Save the Evidence” campaign.</p> <p>Maximum 50 participants</p>
4:00 p.m.	<p><b>Core Collaborative Learning National Film Festival: Canadian Homelessness</b></p> <p>Short films made by people with lived experience of homelessness, and films produced by people working the frontlines of homelessness from across Canada will be showcased. The festival will also include select feature films and panel discussions.</p> <p><i>Core Collaborative Learning (CCL) brings in-person workshops and online courses to frontline workers in Hamilton serving in the homelessness sector.</i></p> <p><b>Cost:</b> One-day admission: \$20 (Sunday or Tuesday), Two Day Admission: \$30 (Sunday and Tuesday). <b>Location:</b> Lincoln Alexander Centre, 1600 King Street East</p>

<b>Monday, November 5, 2018</b>	
7:30 a.m.	<b>Continental Breakfast</b>
8:00 a.m.– 9:30 a.m.	<b>OPENING PLENARY</b>
9:30 a.m. – 10:00 a.m.	<b>Refreshment Break</b>
	<b>CONCURRENT SESSIONS A</b>
10:00 – 11:30 a.m.	<p><b>LPP1: Coordinated Access: The Basics and Beyond</b></p> <p>Coordinated Access is an essential ingredient to high-performing systems of care and a requirement of the new federal homelessness strategy 'Reaching Home'. Coordinated Access is the best way to maximize use of available housing resources, and match the right program participant to the best possible housing intervention in the right order. Doing Coordinated Access correctly and most effectively requires a combination of community planning and prioritizing with technology and the backbone of a coordinating body. There are a series of tactical and strategic decisions that have to be made correctly in the early stages of development to get maximum impact for the community at large. This session will have valuable insights and practical tools for the newbie and experienced community alike.</p> <p><b>Presenter:</b> Iain De Jong, <i>OrgCode Consulting, Inc</i></p>
	<p><b>LPP2: Family Homelessness</b></p> <p>Families represent one of the fastest growing populations in Canadian emergency shelters. This session will explore coordinated, community based approaches to family homelessness prevention, sheltering and housing from Hamilton and Halton Region along with the presentation of a new family homelessness prevention toolkit from Calgary.</p> <p><b>Presenters:</b>  <b>Building an Effective Response to Family Homelessness</b> - Grace Baldwin, <i>Good Shepherd Family Centre</i>  <b>Family Shelter Process Based Collaborative Model</b> - Early Results - Daryl Kaytor, <i>Halton Region</i>, Dean Waterfield, <i>Wesley Urban Ministries</i>, Monty Montgomery, <i>CMHA</i>  <b>Helping Families Stay Housed: Collaborating to Prevent Family Homelessness</b> - Angela Clarke, <i>Aspen Family &amp; Community Network Society</i>, Lisa Garrisen, <i>Children's Cottage Society</i></p>

**Monday, November 5, 2018**

10:00 –  
11:30 a.m.

**IH1: A Place of Many Hearts: Indigenous Approaches to Ending Homelessness for Indigenous Youth**

This session will follow the path of four quadrants (mindfulness, knowledge, application and understanding) in an interactive discussion on homelessness for Indigenous youth. In the first quadrant, the participants will begin with critically reflecting upon current practices within their community and organization in relation to working with Indigenous youth to identify strengths within their community and opportunities for growth that need to be addressed. In the second quadrant, participants enter a journey into knowledge transmission and will be provided insight into Indigenous perspectives on history, including the effects of land dispossession and colonization in relation to current trends of Indigenous youth homelessness. Participants will also be provided traditional knowledge on community development and approaches to engaging community in a pre-contact context. In the third quadrant, participants will utilize the first two quadrants to create action plans based on traditional Anishinaabe governance structures. Participants will apply Indigenous perspectives on community development as guiding concepts that will assist them in understanding and effectively approaching intergenerational trauma experienced by Indigenous youth. In the fourth quadrant, participants will discuss their experiences in relation to the knowledge that was shared during the session to create deeper understanding of the effectiveness of implementing traditional knowledge to modern approaches to ending homelessness for Indigenous youth. Through this conversation, participants will be tasked with redefining what the definition of home/homelessness is within an Indigenous worldview based on the first three quadrants.

**Presenter:**

Jason Shawana, *E'zheyadiziwin Indigenous Consulting Services*

**IH2: Supporting Indigenous Land Reclamation**

The definition and dimensions of Indigenous homelessness put out by Jesse Thistle and the Canadian Observatory on Homelessness last year can serve to inspire our work toward resolving Indigenous Homelessness and also toward decolonization and Reconciliation. Drawing on this definition, in this session we explore from multiple perspectives some pathways for this work. On the one hand, the definition describes the disruption of Indigenous relationships to land, kinship, and culture. It follows that restoring kinship systems, respecting land-based governance structures, and funding cultural projects can serve to heal homelessness among Indigenous Peoples. On the other hand, the dimensions of Indigenous homelessness include historical and contemporary land dispossession. Leanne Simpson argues in her 2016 keynote address at McGill University that land is the elephant in the room of Reconciliation discourse, and in this session presenters argue that returning land and supporting Indigenous land reclamation are essential to addressing Indigenous homelessness and to working toward decolonization and Reconciliation on the part of settler society.

**Presenters:**

Laura Hall, *Laurentian University*  
Chris Hillier, *Renison University College*  
Tanya Shute, *York University*  
Liz Carlson, *Laurentian University*

**Monday, November 5, 2018**

10:00 –  
11:30 a.m.

**WH1: Identities at Odds: Working in Homelessness When You Have Lived Experience**

A 2017 study on homelessness, housing policy, and gender in Whitehorse identified that individuals involved in research, service provision, or policy work on homelessness pursue the work as a result of their own lived experience of homelessness. In that study, the majority of these individuals were women. Researchers and professionals working in homelessness are often expected maintain a front of neutrality, but how can these individuals be truly objective if their research or work directly impacts them? This session will facilitate a conversation on the dual realities faced by individuals involved in research, policy and service provision, who also have lived experience of homelessness with a specific focus on the “hiddenness” or marginalization of women’s voices and experiences in this context and will provide a space for people to share their stories and discuss the topic in a meaningful and solution-oriented way.

**Presenter:**

Alex Nelson, *University of Western Ontario*

**WH2: Falling Through the Gaps**

In this session, presenters will explore responses to homelessness for women falling through systemic gaps. In this session, participants will learn about research on the complex factors that influence positive use of transitional shelters for women, a community based response to women falling through the gaps in emergency services in Hamilton. Participate in a discussion on breaking the cycle of criminalization and homelessness for women.

**Presenters:**

**From Streets to Prison to the Streets Again; Breaking the Cycle of Criminalization and Homelessness for Women in Canada** - Cassandra Churcher, *Canadian Association of Elizabeth Fry Societies*

**Understanding Women’s Trajectories Through Homelessness with Administrative Data** - Katherine Maurer, *McGill University*, Hannah Brais, *Old Brewery Mission*

**Out of the Cold - An Emergency Response to Women's Homelessness** - Medora Uppal, *YWCA Hamilton*, Karen Demalin, *St. Joseph's Healthcare Hamilton*, Cheryl Laliberte, *Mission Services*

**HF1: Supporting Vulnerable Populations: Youth, Indigenous, LGBTQ2S+, and FASD Homelessness**

This informative and engaging workshop will introduce participants to tangible and strategic approaches when working with vulnerable sub-populations who are at-risk of or experiencing homelessness. Participants will be provided with ways to integrate an inclusive process into their programs through the presenters’ shared learnings and practices. This session will discuss the recent efforts of the Calgary Fetal Alcohol Network and its members efforts to create an FASD-informed community of practice and to build an integrated system of support for individuals and families impacted by FASD. Sharing the journey of utilizing Housing First for Youth Core Principles and developing two programs, Home Fire and Aura, The Boys and Girls Clubs of Calgary will share their tangible and strategic approaches to working with Indigenous and LGBTQ2S+ youth.

**Presenters:**

**Working with Vulnerable Sub-Populations: Our Journey, Our Learnings, and Our Next Steps** - Kim Kakakaway and Kristin Johnston, *Boys and Girls Clubs of Calgary*

## Monday, November 5, 2018

10:00 –  
11:30 a.m.

### **HF2: Housing First Research, Methodology, and Innovative Successful Actions**

This session will focus on various research findings, methodologies, and innovative successful practices that support homeless people with housing stability and supports. Being responsive to innovative, transformative methodologies, current research-based findings and successful program implementation, will provide practical, concrete, person-centered responses and actions within Housing First programs and systems.

**Presenters:**

**Action-Reflection-Action Applied to Homelessness: A Participatory Methodology to Support Homeless Individuals in Their Transition and Settlement to a Stable Dwelling** - Camilo Coral, *PECH*  
**Patterns and Effects of Social Integration on Housing and Health Outcomes Among Participants in a Randomized Controlled Housing First Trial** - Maritt Kirst, *Wilfrid Laurier University*  
**A New Way of Thinking - Adaptive Case Management Program** - Sabrina Song and Jedd Matechuk, *Calgary Homeless Foundation, Amber Halpenny Children's Cottage Society*

### **AWH1: Youth Voice**

Youth must be active partners in the work of preventing and ending youth homelessness in Canada, as they bring essential insight and perspective to the issue. Youth with lived experience of homelessness can contribute the knowledge and insight of their own situations – what homelessness means for them and what interventions work for them. In this moderated panel conversation, young people with lived experience of homelessness share their thoughts on how systems can be fixed and services improved with practical advice on how to include youth with lived experience in practice, policy, community planning and research.

**Presenters:**

**Presenters will include youth with lived experience of homelessness**  
**Here and Now: Winnipeg's Plan to End Youth Homelessness - Integrating the Voices of Youth in the Implementation of the Plan** - Denisa Gavan-Koop, *End Homelessness Winnipeg*

### **COH1: The National Picture: New Data and Future Directions for Understanding Homelessness in Canada**

Understanding the national picture of homelessness and how it is changing over time can help to understand the impact of national efforts to reduce homelessness and identify emerging challenges. In Canada, this picture is mostly informed by shelter data and the coordinated Point-in-Time (PiT) Counts. In this session, the latest findings from the National Shelter Study and the second coordinated PiT Count will be presented, with a focus on trends over time and findings for specific populations. An ongoing challenge for this national picture is the limitation of the data to people who access shelter or who are surveyed during the one-day PiT count. In order to build on this national picture, the Homelessness Partnering Strategy is undertaking an initiative to increase collaboration and coordination of data across Canada. The session will include a discussion of this initiative and how it aims to improve our understanding of why people become homeless, what can be done to prevent it, and what has been successful in helping people become stably housed.

**Presenters:**

Patrick Hunter, *Employment and Social Development Canada*  
Annie Duchesne, *Employment and Social Development Canada*

<b>Monday, November 5, 2018</b>	
10:00 – 11:30 a.m.	<p><b>COH2: Housing &amp; Homelessness in the Canadian North</b></p> <p>Housing and homelessness present unique challenges for social policy and service provision for Northern communities. This session will cover a range of topics and themes related to these challenges. Presenters will examine northern social policy approaches to housing and homelessness; innovations around supportive transitional and community led housing programs; rural/urban geographies of mobility, migration and health and social services; the development and implementation of culturally safe and/or geographically distinct social health programs; and the roles of regional, Indigenous and municipal governments, and nongovernmental organizations in housing policy, administration and service provision. They will also focus on the challenges and opportunities presented by an urbanizing North to social inclusion and the provision of housing and related supports.</p> <p><b>Presenters:</b>            Nick Falvo, <i>Carleton University</i>            Lisa Freeman, <i>Kwantlen University</i>            Julia Christensen, <i>Memorial University of Newfoundland</i>            Frank Tester, <i>University of Manitoba</i></p>
11:30 a.m. – 1:30 p.m.	<b>LUNCH PLENARY WITH KEYNOTE</b>
1:30 p.m. – 5:00 p.m.	<p><b>Workshop: The Homelessness Partnering Strategy: An Outcomes-Based Approach</b></p> <p>Through the Homelessness Partnering Strategy, the Government of Canada will support communities in the transition to an outcomes-based approach to address homelessness. Through this approach, communities will have more flexibility to allocate funds to better meet local needs and priorities, while working towards agreed-upon community-level outcomes.</p> <p>This session invites conference participants to provide their input into the development of the community-wide outcomes that will guide the implementation of the new federal homelessness program, Reaching Home, beginning April 1, 2019.</p>
	<b>CONCURRENT SESSIONS B</b>
1:30 p.m. - 3:00 p.m.	<p><b>LPP3: Exploring Peer Involvement</b></p> <p>A key to solving homelessness is engaging people with lived experience of homelessness in designing the solutions. People with lived experience are also a tremendous and largely untapped resource for Canada’s housing workforce. In this session participants will learn about efforts in Whitehorse, Moncton and Guelph to support people with lived experience of homelessness to contribute to local decision-making tables and be introduced to a Peer Supported Housing model from Moncton.</p> <p><b>Presenters:</b>  <b>Voices Influencing Change - the Whitehorse Experience</b> - Kate Mechan and Kerry Nolan, <i>Yukon Anti-Poverty Coalition</i>  <b>Peer Supported Housing - The Moncton Model</b> - Murielle Doucet, <i>Salvus Clinic</i>  <b>Moving Along the Ladder of Engagement: Exploring Peer Involvement</b> - Dominica McPherson and Tina Brophy, <i>Guelph &amp; Wellington Task Force for Poverty Elimination</i></p>

## Monday, November 5, 2018

1:30 p.m. -  
3:00 p.m.

### **LPP4: How Shelters Can Become Engines of Ending Homelessness**

Shelters can lead the way in ending homelessness with an unrelenting housing focus in all of its operations. Or shelters can continue to nibble at the edges of housing while predominantly focusing on meeting emergency needs, essentially acting as a glorified waiting room until a housing intervention is available. The former sees shelter as the cornerstone for making great system progress in reducing and ending homelessness, while the latter sees shelter as the catch-all for other system failures. Organizations that have successfully transformed their shelters to be housing-focused see variations of the same results time and again. Lengths of homelessness go down and positive exits from shelter go up. Meanwhile, staff report greater satisfaction with the work. Shelters begin to more closely resemble the original intention of a shelter - for short term, infrequent, emergency use; not de facto housing. Join Iain De Jong for this entertaining and informative session and learn how to transform your shelter into an engine of ending homelessness

**Presenter:**

Iain De Jong, *OrgCode Consulting Inc.*

### **IH3: Tsi iakwanakere (Our Community): Indigenous Culturally Relevant Service Models for a Safe Place to Call Home**

Rather than viewing Indigenous homelessness from a deficit based perspective, this session considers Indigenous value systems and accesses local knowledge to gain insight into what a good sense of home means from an Indigenous perspective. The first presentation will involve a discussion about the Ontario Federation of Indigenous Friendship Centres' 'community-driven' research framework as it applies to issues of Indigenous homelessness. In the second presentation the Research Coordinator of the Ottawa Aboriginal Coalition's 'sense of home' research project will present some of their research findings. This presentation will include a short video that was completed with some community members that have had lived experience of homelessness. In the final presentation, the Research Coordinator of Ne-Chee Friendship Centre's 'sense of home' research project will present some of their research findings to date.

**Presenters:**

**Using a Community Driven Research Approach to Address Issues of Urban Indigenous Homelessness** - Julian Robbins, *Ontario Federation of Indigenous Friendship Centres*

**Indigenous Homelessness issues Ottawa: Identifying Solutions Through Respectful Dialogue with Community Members That Have Lived Experience** - Elena Abel, *Ottawa Aboriginal Coalition*

**Identification of Factors That Contribute to an Indigenous Community-Based Sense of Home in Kenora** - Therese Niznowski, *Ne-Chee Friendship Centre*

## Monday, November 5, 2018

1:30 p.m. -  
3:00 p.m.

### **IH4: From the Streets to Affordable Housing and Services in Between, an Indigenous Holistic Continuum of Care**

In Toronto, the last street needs assessment demonstrates that 16% of the overall homeless population is of Indigenous ancestry. Even more alarming the rough sleeping homeless population was 33.9%. Multiple housing barriers contribute to the disproportion of Indigenous people experiencing street life such as poverty, access, literacy, discrimination, colonization, addiction, mental illness, and intergenerational trauma of Residential Schools and the Sixties Scoop. Na-Me-Res is addressing the needs of Indigenous homeless men with many pathways of culturally based services. This presentation will examine how the various services Na-Me-Res provides assist Indigenous men to heal from the effects of intergenerational trauma through integration of cultural programs and services. The Na-Me-Res continuum of care spans Housing First street outreach, emergency shelter, transitional shelter, mental health and addiction supports, residential services for Indigenous men leaving correction on parole, various health services and finally affordable housing with supports. This session will cover cultural supports, language revitalization and ceremonial participation.

**Presenter:**

Steve Teekens, *Na-Me-Res (Native Men's Residence)*

### **WH3: Women's Homelessness in Europe: Lessons for Canada?**

In Europe increasing attention is being given to a gendered understanding of homelessness yet women's invisibility is still evident within dominant discourses on homelessness and consequently within policy and service responses. In the first half of this session, participants will hear a critique of enumeration practices which effectively serve to exclude women in homelessness counts; a discussion on homelessness trajectories that argues the manner in which women 'negotiate' their way through homelessness results in differentiated pathways from that of men; and an exploration of new practices in service design for homeless woman highlighting several innovative examples from the UK. Participants will also be introduced to the work of the Women's Homelessness in Europe Network, an international network for research and collaboration in the field of women's homelessness. The second half of the session will be a roundtable discussion exploring the model of the Women's Homelessness in Europe Network and whether a similar approach could work in Canada.

**Presenters:**

Joanne Bretherton, *University of York*

Arlene Hache, *CAEH Board of Directors, Co-Chair CAEH Women's Homelessness Advisory Committee*

Sharon Redsky, *CAEH Board of Directors, Co-Chair CAEH Women's Homelessness Advisory Committee*

### **WH4: Considerations for Women's Shelters Transitioning to a Housing First Philosophy**

This interactive session will be of specific interest to participants working in violence against women shelters, women's emergency shelters and transitional housing. This session will engage participants in shared learning and understanding on Housing First as it applies to women's emergency shelters and their place within the larger community offering of Housing First programming and supports. Through small group discussion, shelter providers and participants will talk through plans and connections to support a transition to a Housing First philosophy.

**Presenter:**

Samantha Bresolin, *Welcome Centre Shelter for Women and Families*



**Monday, November 5, 2018**

1:30 p.m. -  
3:00 p.m.

**HF3: The Practicalities, Challenges and Successes of Housing First in Europe**

Many Housing First pilot projects have occurred throughout Europe. This session will look at the introduction, development and delivery of Housing First in Britain and throughout Europe and explore possible lessons for Canada. The first presentation will discuss the Housing First Europe HUB which is trying to address why countries are holding back from supporting and scaling up Housing First in Europe and provides an opportunity to discuss the goals and work of the Housing First Europe Hub, which includes advocacy, training, and research. The second presentation will focus on what has worked, what has failed, and what still needs development when implementing successful Housing First programs within Britain and Europe and to consider the possible learnings for Canadian communities.

**Presenters:**

**How can we Scale up Housing First? The Challenges and Successes of the Housing First Europe Hub**

- Samara Jones, *Housing First Europe Hub*, Saija Turunen, *Y-Foundation*

**Housing First in Britain and Europe: Practicalities, Challenges and Successes** - Nicholas Pleace, *University of York*

**HF4: Lessons and Successes in Housing First Collaborations**

For Housing First to be truly effective, communities and programs must systematically and practically collaborate to meet the needs of the people we serve. Participants will hear from community collaboratives that utilize data, form community partnerships, use innovative approaches and practices, and a multi-disciplinary framework to execute successful Housing First program delivery, and systems coordination. Through three distinct community collaboratives, participants will learn how each community developed and implemented a strategic approach to coordination and results-based service delivery.

**Presenters:**

**The Homelessness Network - A Successful, Diversified, Community Services Based Partnership** -

Raymond Landry *The Homelessness Network*

**Creating a Housing First Collaborative Within the Region of Peel** - Cory O'Handley and Kathryn Gibb, *Services and Housing in the Province*, Kelly-Anne Salerno, *Region of Peel*

## Monday, November 5, 2018

1:30 p.m. -  
3:00 p.m.

### **AWH2: Youth Homelessness Prevention**

This presentation will provide audience members with a definition of youth homelessness prevention and assist attendees in understanding what programs, policies, and practices should and shouldn't be considered prevention. The primary learning objective is to familiarize communities with various approaches they could take to prevent youth homelessness in their community and introduce them to promising practices from around the world. Audience members will learn about what youth experts view as central to youth homelessness prevention, and why public systems must be crucial partners in this work. There will be a focus on actionable knowledge throughout the presentation.

This session will also feature an overview of the Toronto Family and Natural Supports program, a new program to take Family and Natural Support work across the city's youth shelter system. The goal of a Family and Natural Supports approach is to break the cycle of homelessness through the provision of a focused and client driven intervention that strengthens and nurtures relationships with a youth's chosen family.

#### **Presenters:**

Stephen Gaetz, *Canadian Observatory on Homelessness*

Melanie Redman, *A Way Home Canada*

Justin Sage-Passant, *Covenant House Toronto*

Kaitlin Schwan, *Canadian Observatory on Homelessness*

### **COH3: Lessons in Homelessness Prevention**

Homelessness prevention has been targeted as a key area for research, policy, and service provision, across Canada and on the international scale over the past several years. In this session, participants can expect to better understand the steps needed to orient the homelessness sector around prevention principles. Presenters will discuss this shift towards this new model that views housing as a human right and a necessity. In doing this, they will present examples where models of prevention have been used and the lessons that can be used in future endeavours to end homelessness. This presentation will be done in a Talk Show format, with the support of a moderator, and the opportunity for audience questions at the end.

#### **Presenters:**

**Emergency Response vs Prevention: Shelter Staff Perspectives on Shelter Effectiveness** - Jenny Lam, *Raising the Roof*

**Homelessness Prevention and the Welsh Legal Approach: Lessons for International Policies** - Peter Mackie, *Cardiff University*

**A Rights-Based and Evidence-Based Model for Housing Loss Prevention** - Abe Oudshoorn, *Western University*

**Monday, November 5, 2018**

<p>1:30 p.m. - 3:00 p.m.</p>	<p><b>COH4: Exploring Health Interventions and Outcomes Among People Experiencing Homelessness</b></p> <p>Building systems of harm reduction and accessible health care is becoming increasingly recognized as a critical principle in social services working with populations affected by high substance use and other health concerns. Indeed, the Opioid Crisis continues to urge policy makers and service providers to find creative ways to mitigate harms associated with substance use. This session will bring together new expertise on best practices in serving vulnerable populations when it comes to social and health services, and harm reduction. These topics will be discussed by presenters in the Pecha Kucha format; giving audience members a chance to ask questions at the end.</p> <p><b>Presenters:</b>  <b>Assessing the Needs of Vulnerable Sub-populations: A Review of Best Practices in Response to the Opioid Crisis</b> - Katrina Milaney, <i>University of Calgary</i>  <b>Evidence Based Interventions to Improve Health and Social Outcomes: Building Health Networks for Canada’s Homeless and Vulnerably Housed Populations</b> - Nicole Pintofa, <i>Bruyere Research Institute</i>  <b>Creating a Safer World: The Role of Managed Alcohol Programs (MAPs) in Reducing Harms of Alcohol Dependence and Homelessness</b> - Bernie Pauly and Meaghan Brown, <i>University of Victoria</i>, Joshua Evans <i>University of Alberta</i>,</p>
<p><b>TOURS AND WORKSHOPS</b></p>	
<p>3:15 p.m. - 5:30 p.m.</p>	<p><b>Tour of Indwell</b></p> <p>Indwell will host a tour of one of its newest supported and affordable housing programs: Parkdale Landing. On this tour, participants will receive an overview of Indwell’s work with a focus on Parkdale Landings unique design, which includes a passive house standard, and its one-of-a-kind supports. Participants will meet with staff and tenants and be able to view common spaces along with a tenant unit.</p> <p><b>Maximum 20 participants – Pre-registration Required</b></p>
<p>3:30 p.m. – 4:30 p.m.</p>	<p><b>Downtown Hamilton Walking Tour</b></p> <p>Take a stroll along Downtown Hamilton’s King William Art Walk which winds its way through two Business Improvement Areas (BIA) – Downtown and International Village. Tour several of the iconic buildings which have been historically restored including the Lister Building, Treble Hall and Artists Lofts at 95 King. See the changes happening to Gore Park as the Downtown BIA transforms it into a pedestrian friendly promenade. Then captivate your senses on a Tour of International Village, the first BIA in Hamilton, with eclectic shops and international cuisine located around the historic Ferguson Station.</p> <p><b>Maximum 20 participants – Pre-registration Required</b></p>
<p>3:30 p.m. – 5:30 p.m.</p>	<p><b>Tour of Women’s Housing Collaborative</b></p> <p>A tour of Good Shepherd Women’s Services facility and a presentation highlighting the evolution of Women’s Housing Planning Collaborative and an intersectional feminist, gender-specific response to women’s homelessness.</p>

## Monday, November 5, 2018

### TOURS AND WORKSHOPS

3:30 p.m. –  
5:00 p.m.

#### **'When My Home is Your Business...' A Play from the Transforming Stories, Driving Change Project**

Transforming Stories, Driving Change is a research and performance initiative under the leadership of researchers from the McMaster University School of Social Work and the School of the Arts, the Good Shepherd Centres, and the Social Planning and Research Council of Hamilton, with the collaboration from the Hamilton Community Foundation and funded by a Social Sciences and Humanities Research Council of Canada Partnership Development grant. From our blog, Transforming Stories, Diving Change seeks to bring 'members of our community together to create stories and make theatre about how Hamilton can become a better and more inviting place to live. We use performance to explore, and then show, how social exclusion affects particular communities in our city, and how these communities are responding.' This particular performance looks at issues of decent rental housing, gentrification and displacement.

#### **WORKSHOP: Thinking of Housing First as a System Performance Framework**

Although achieving a functional end to homelessness appears to be a daunting challenge, communities that achieve this success focus on ensuring that they have more people exiting homelessness than are entering/re-entering homelessness at any given point in time. Truly transformative system planning and performance frameworks must be structured to surpass an initial exploration of program outcomes and operational challenges. They must ensure that opportunities for enhancement and improved service coordination are identified and turned into action. OrgCode will assist communities in converting theory, evidence and promising policies into operational and systemic realities that are person-centered, recovery-oriented, and housing focused. System Performance Frameworks that align with Housing First have proven to be essential in communities achieving the results required to end chronic homelessness. This workshop will assist community, system and policy leaders in strategically using Housing First as a System Performance Framework to prevent, reduce and end homelessness.

#### **Presenter:**

Tracy Flaherty-Willmott, *OrgCode Consulting, Inc.*

#### **BOOK LAUNCH: Beyond Shelters**

Newspapers, television and films cast homeless shelters as places of desperation, sadness and sickness. In the last 25 years, however, the homeless and the shelters they access have diversified greatly. There are now men's and women's shelters, youth shelters, family shelters and Indigenous shelters. Shelters have become more professional and sophisticated in addressing homelessness in their region. They do much more than offer a bed and a meal for the night — they offer different methods of intervention, different forms of connection to the communities they serve and, inevitably, different visions of the future of the homeless shelter. Beyond Shelters offers essays by experienced shelter workers who address the future of the homeless shelter in Canada. Join Beyond Shelters contributors for a book launch and a lively discussion of the role that shelters can play in reducing homelessness and the steps to achieve their ultimate goal — the elimination of all forms of homelessness in Canada.

#### **Presenters:**

James Hughes, *McConnell Foundation*, Matthew Pearce, *Old Brewery Mission*, Arlene Hache, *Canadian Alliance to End Homelessness*, Trudi Shyka, *Bloom Group*, Karen Hoeft, *Salvation Army*, Dion Oxford, Brian Duplessis, John Rook, *Mustard Seed*

## Monday, November 5, 2018

### TOURS AND WORKSHOPS

3:30 p.m. –  
5:00 p.m.

#### **WORKSHOP: Solving Homelessness in London, Ontario**

In this interactive workshop, attendees will learn how Housing First programs in London are implemented using a standardized Housing First approach to solving homelessness, prioritizing chronic homelessness. Using London's Housing First Service Path as a framework, and including an interactive demonstration of how Housing First resources are prioritized in London, facilitators will take participants through the service path after being divided into groups representing how individuals and families use emergency shelter services in London. The demonstration will include a facilitated presentation and discussion about providing Housing First in a shared information and case management system, including maintaining unique program identities.

#### **Presenters:**

Jessie Ford, *Project Home*

Jaclyn Seeler, *Street Level Women at Risk*

Gordon Russell, *Mission Services of London*

Megan Van Boheemen, *London Cares Homeless Response Services*

Nedrita Shemshedini, *CMHA Middlesex*

Steve Cordes, *Youth Opportunities Unlimited*

Laura Cornish, *City of London*

#### **WORKSHOP: Homelessness in Europe: Rising Levels, Falling Levels and the Pursuit of Functional Zero**

Drawing on the work of the European Observatory on Homelessness this workshop will begin with a look at the state and nature of homelessness across Europe and what is being done to tackle it. A highly varied picture exists in Europe, ranging from countries such as Denmark, Finland and Norway, where levels of homelessness are comparatively very low, and a 'functional zero' may be achieved, to countries like Sweden and the UK, where strong progress in tackling homelessness has gone into reverse. Following a European overview participants will examine how Finland has become the only European country to have successfully reduced, and almost eradicated homelessness and to consider how the Finnish strategy might apply in a Canadian context.

#### **Presenters:**

**How to End Homelessness? Housing First as a National Strategy in Finland** - Juha Kaakinen, *Y-Foundation*

**Homelessness in Europe: Rising Levels, Falling Levels and the Pursuit of a Functional Zero** - Nicholas Pleace, *University of York*

**Monday, November 5, 2018****TOURS AND WORKSHOPS**3:30 p.m. –  
5:00 p.m.**WORKSHOP: What Veterans Affairs Canada is Doing to Support Homeless Veterans**

Canadian Veterans have faithfully served their country, assuming the risk inherent in wearing the uniform and pledging allegiance. When they leave the Forces, the vast majority of those who served successfully transition to civilian life, but the reality today is that some of Canada's Veterans are homeless or in crisis. There are a myriad of underlying factors at play, including poverty, lack of affordable housing, poor labour markets, mental or physical health conditions, and addictions, but whatever the cause, it is unacceptable for any Veteran to face homelessness in Canada. Veterans Affairs Canada's (VAC) session will highlight Coming Home: A Strategy to Prevent and End Veteran Homelessness in Canada and its subsequent initiative, the Veterans Justice Outreach project.

**Presenters:**

**Coming Home: A Strategy to Prevent and End Veteran Homelessness in Canada** - Sylvie Thibodeau-Sealy, *Veterans Affairs Canada*

**Veterans Justice Outreach** - Robert Safire, *Veterans Affairs Canada*

**WORKSHOP: Tool Kits for Inclusion**

The Canadian Lived Experience Advisory Council will introduce two Toolkits for Inclusion – one for local PWLE community group creation/expansion the other for organizations/government bodies/etc. to expand/create PWLE inclusion. The CAEH Conference provides an excellent opportunity for discussing various ideas on ending homelessness. The Canadian Lived Experience Advisory Council will utilize this opportunity to further our goals of discussing the expertise that PWLE bring to the table in all areas of the decision-making process.

**Presenter:**

Jon Cain, *Lived Experience Advisory Council*

**WORKSHOP: Mobilizing the Faith Community in Ending Homelessness**

This workshop seeks to engage Canada's diverse faith communities in preventing and ending homelessness. In this workshop, participants will: explore practical examples of how faith communities have been engaged in the past (and present) in preventing and ending homelessness; examine a theological framework that can be adapted by diverse faith communities that is aligned with the recognition in human rights of the "inherent dignity, value and worth" of all peoples; and, review opportunities for faithful people and faith leadership to become engaged in public policy; in local service delivery and engagement; and in the practical development of affordable housing.

**Presenter:**

Michael Shapcott, *Church of the Holy Trinity - Trinity Square*

**WORKSHOP: Leading the Way Home: Community Collaboration and Coordination to Prevent and End Youth Homelessness in Hamilton**

This session aims to share learnings on the development of the Street Youth Planning Collaborative as a community-based collaboration that is working to prevent and end youth homelessness such as exploring the model of collaboration, highlighting key successes of the collaborative's work and how to address challenges. Session participants will gain knowledge about efforts to develop and deliver a coordinated system of supports through joint planning and sharing resources. Participants will also develop an enhanced awareness of how to integrate youth with lived experience of homelessness into community collaborative work and direct service delivery.

<b>Monday, November 5, 2018</b>	
	<b>TOURS AND WORKSHOPS</b>
3:30 p.m. – 5:00 p.m.	<p><b>Workshop: Trans Inclusion in Housing and Homelessness Systems</b></p> <p>This interactive workshop will use discussion, video and presentation by two trans educators with diverse lived experience of being trans and gender non-conforming in Canada today. We will examine terminology as a group, focusing on newer and less familiar concepts. Participants will be introduced to Canadian research statistics around trans experiences in housing, homelessness, health care and the community. Acknowledging that there will be lived expertise in the room, learners will discuss and share emerging best practices on trans inclusion in a diversity of settings across Canada. PowerPoint will be used to prompt facilitation. Short videos will aid in engaging the audience, and our interactive presentation will facilitate discussion and integration of concepts.</p> <p><b>Presenters:</b> Cole Gately <i>Good Shepherd, Core Collaborative Learning</i> Autumn Getty</p>
	<p><b>Workshop: Innovative Police Responses to Homelessness</b></p> <p>As law enforcement and first responders, police come into frequent contact with people experiencing homelessness and are often stuck in a difficult position responding to issues they're generally not equipped to deal with and are unable provide long term help for. In this workshop presenters from the Calgary and Hamilton police services explore innovative local responses to homelessness that partner police with social services to become allies in ending homelessness.</p> <p><b>Presenters:</b> Devon Ouellette, <i>Calgary Police Service</i> Peter Wiesner, <i>Hamilton Police Service</i></p>
	<p><b>WORKSHOP: Paula Goering Memorial Scholarship Presentations</b></p> <p>Dr. Paula Goering, RN, PhD was a distinguished clinician, educator and researcher who made a tremendous contribution to research, services, and policies targeting homelessness in Canada for over 30 years. Most recently, Dr. Goering served as the Lead Investigator of the Mental Health Commission of Canada's At Home / Chez Soi Demonstration Project, the largest study conducted on Housing First in the world. Sadly, Dr. Goering passed away on May 24, 2016.</p> <p>The Paula Goering Memorial Scholarship recognizes Paula's exceptional role as a mentor to innumerable students, as a practitioner and a pioneering researcher who focused on translating research knowledge into practice. The scholarships will be awarded each year to two students and two Housing First practitioners who share Paula's passion for ending homelessness and her commitment to research and evidence based practice. Scholarship winners will present their winning projects in this workshop.</p>
5:30 p.m. – 7:30 p.m.	<p><b>WELCOME RECEPTION</b> <i>Hosted by the CAEH18 Hamilton Host Committee</i></p>

<b>Tuesday, November 6, 2018</b>	
8:00 a.m.	<b>Continental Breakfast</b>
8:30 a.m. – 9:30 a.m.	<b>MORNING PLENARY WITH KEYNOTE</b>
9:30 a.m. – 10:00 a.m.	<b>Refreshment Break</b>
	<b>CONCURRENT SESSIONS C</b>
10:00 – 11:30 a.m.	<p><b>LPP5: An Introduction to By Name Lists</b></p> <p>A By-Name List is a real-time list of all people experiencing homelessness in your community. It includes a robust set of data points that support coordinated access and prioritization at a household level and an understanding of homeless inflow and outflow at a system level. This real-time actionable data supports triage to services, system performance evaluation and advocacy. In this session participants will be introduced to By Names lists and will hear how Hamilton, Guelph-Wellington, Windsor and Chicago are using use By-Name List data to drive reductions in homelessness.</p> <p><b>Presenters:</b>  <b>Lessons Learned in Developing a By-Name List</b> - Amanda DiFalco, <i>City of Hamilton</i>  Randalin Ellery, <i>Poverty Task Force at Wellington-Dufferin-Guelph Public Health</i>  Kelly Goz, <i>City of Windsor</i>  <b>System Overhaul: Lessons from the Ending and Veteran Homelessness Initiative</b> - Nonie Brennan, <i>All Chicago</i></p>
	<p><b>LPP6: Mobilizing Housing Focused Street Outreach in Your Community</b></p> <p>It is possible to help a person move directly from the woods, a street corner, vehicle, bridge, overpass, abandoned building, beach, etc. directly into housing. Getting there, though, requires a rethink of what street outreach should be doing and how it should be performing those functions. This session examines the shift from charitable approaches that have historically informed the practice of street outreach into solution focused approaches that equip practitioners with the tools needed to help people move successfully into housing – and remain there. From rapport building to data collection, prioritization of time to connections with other systems, this session helps attendees hit the ground running with enhanced street outreach approaches and strategies when they return to their home community.</p> <p><b>Presenter:</b>  Tracy Flaherty-Willmott <i>OrgCode Consulting, Inc.</i></p>



## Tuesday, November 6, 2018

10:00 –  
11:30 a.m.

### **IH5: History, Language, Culture, Resilience and Reconciliation**

In this session, presenters offer varying perspectives on Reconciliation and the impact of history, language and culture. Presentation will include: a discussion of the journey of Indigenous people from the pre-contact era to a vision of the future outlining how spirituality was the foundation of traditional governance; an exploration of Reconciliation across Nordic countries with the Sami peoples living in those countries; a presentation on Reconciliation between Francophones in Ontario and Indigenous peoples; and, using story-telling for an exploration of the perspectives and experiences of Indigenous young people through the lens of resilience.

#### **Presenters:**

**Impacts of Colonization: Our historical journey** - Emily Faries, *University of Sudbury*

**Reconciliation Across the Nordic Countries: Implications for Canada** - Sandra Juutilainen, *University of Waterloo*

**Working Towards Reconciliation Between Indigenous People and Francophones** - Henri Pallard, *Laurentian University*

**Resilience Among Aboriginal Youth: Reflections of a Mushkegowuk Cree Storyteller** - Honarine Scott, *United Church of Canada*

### **IH6: Lessons on Housing First for First Nations and Inuit Peoples from Montreal**

Approximately 10% of people experiencing visible homelessness in Montreal are Indigenous, and among these, about 40% are Inuit. In 2016, the Montreal Urban Aboriginal Community Strategy NETWORK, in collaboration with the Movement to End Homelessness in Montreal, commissioned a survey of housing needs and preferences of users of community organizations providing services for Indigenous people. This session will also explore the issue of loneliness among Inuit participants in a Housing First program in Montreal from the point of view of the program's two caseworkers and the point of view of three participants. The relationships between loneliness, trauma and substance abuse and possible avenues for dealing with loneliness constructively, in the context of a Housing First program whose participants are mainly Inuit, will be discussed.

#### **Presenters:**

**Housing Needs and Preferences of First Nations and Inuit Men and Women Experiencing Housing Instability in Montreal** - Eric Latimer, *McGill University*, Echo Parent-Racine, *Douglas Institute*

**Housing First for Inuit: The Experience of Loneliness. Part I: Caseworker Perspectives.** - Psegga Jones, *The Open Door Montréal*

**Housing First for Inuit: The Experience of Loneliness. Part II: Perspectives of Program Participants** - Emily Angnatuk,

### **WH5: Weaving Gender into the National Housing Strategy**

Gender plays an important role in our understanding of homelessness, housing precarity and the development of effective social policy. This session offers an intersectional examination of gender as it relates to the development of political strategies to address homelessness, poverty and housing precarity. With an interest to weave gender in every part of the national housing strategy, participants will consider their role as advocates at the provincial, territorial and municipal levels.

#### **Presenters:**

**Weaving Gender in a National Strategy for Housing** - Colette Prevost, *YWCA Toronto*

**Gender Lens on Homelessness** - Krystal Snider, *YWCA Niagara Region*

**Tuesday, November 6, 2018**

10:00 –  
11:30 a.m.

**WH6: Facing Homelessness: An Arts Based Exploration of Homelessness for Women**

Through the use of an arts based presentation participants will learn more about issues specific to women's homelessness, how this impacts on the way women's homelessness presents differently and how women more often account for the hidden homeless. A discussion on effective strategies to reach women experiencing homelessness and what those of lived experience believe to be the solutions necessary to solve the issue of women's homelessness will be explored. A panel will bring together frontline workers with extensive experience working in their communities speaking to the barriers that they and the women they serve face in securing housing.

**Presenters:**

**The Homeless Woman - Who is She?** - Eva Kratochvil, *Hiatus House*

**Through a Gendered Lens** - Paula Lang

**HF5: Challenges, Learnings and Successes: Housing First Implementation in Small, Rural Communities**

Ending homelessness presents unique challenges for rural communities, where programs and service delivery must be tailored to respond to the needs of their homeless. Bearing in mind local capacity and resources, two communities share their implementation of Housing First, by sharing program development, community partnerships, challenges with potential solutions, and overall successes.

**Presenters:**

**Housing First in Small Communities: Successes and Challenges from the Yellowknife Housing First Program** - Lauren Gostick, *Yellowknife Women's Society*, Janine Olifie *Yellowknife Women's Society- Yellowknife Housing First Program*

**A Community's Shift from Housing First Philosophy to Housing First Programming** - Laurie Straughan, *Simcoe Community Services*, Valerie Watson, *County of Simcoe*, Brittany Rule-McArthur *Simcoe Community Services*, Carrie Nixon, *Simcoe Community Services*

**HF6: Programs and Services to Support People Discharged, Exiting Care, and Released from Corrections**

This session will focus on **two** major gaps in community support for people leaving government programs: hospital discharge and youth exiting care. By the end of this session, participants will be able to recognize the importance of innovative and experimental strategies to prevent discharge to homelessness, and the successes and learning from community programs addressing the gap in supports that result in homelessness.

**Presenters:**

**Preventing Discharge from Hospital Medical Wards to Homelessness** - Cheryl Forchuk, *Lawson Health Research Institute*

**Early Learnings from Year 1 of Free 2 Be - Housing First for Youth Leaving Care in Toronto** - Erik Wexler, *WoodGreen Community Services*

**Tuesday, November 6, 2018**

10:00 – 11:30 a.m.	<p><b>AWH3: Lightning Round</b></p> <p>Hamilton is often called the Hammer. Thor has a hammer. Thor is the god of thunder. Thunder is the companion of lightning; you get it. In this session presenters will have 10 minutes and 10 minutes only to rock the highlights of their programs or the hammer comes down.</p>
	<p><b>COH5: Research Roundup</b></p> <p>This interactive Speed Geeking session will give participants the chance to learn from experts on topics ranging from youth homelessness and the education system to a case study on social network analysis; from outcomes measurement in evaluating services to the role empowerment (identity capital) has on young people transitioning out of homelessness. Participants will spend time at each presentation station and with plenty of time to ask questions at each station.</p> <p><b>Presenters:</b>  <b>Gauging Change: Using Program Evaluation to Create and Monitor Organizational Change -</b> Amanda Noble and Isaac Coplan, <i>Covenant House Toronto</i>,</p> <p><b>The Identity Project: An Evaluation of an Identity Capital Intervention for Young People Transitioning Out of Homelessness –</b> Naomi Thulien and Dr. Stephen Hwang, <i>St. Michael's Hospital</i>  <b>Student Homelessness in Post Secondary Schools: An Introductory Case Study –</b> Eric Weissman, <i>University of New Brunswick</i></p> <p><b>COH6: Knowledge to Action: Mobilizing Research to Impact on Policy</b></p> <p>What role do researchers have in driving change in systems, policy and practice? In discussing cases from Australia, the US and Canada, presenters in this session will shed light on the increasingly important need for researchers to consider the action-based purpose to their work in order to work towards ending homelessness.</p> <p><b>Presenters:</b>  Steve Gaetz, <i>Canadian Observatory on Homelessness</i>  Matthew Morton, <i>Chapin Hall, University of Chicago</i>  David MacKenzie, <i>Swinburne University of Technology</i></p>
11:30 a.m. – 1:30 p.m.	<p><b>LUNCH PLENARY WITH KEYNOTE</b></p>
1:30 p.m. – 5:00 p.m.	<p><b>WORKSHOP: Coordinated Access: The Basics and Beyond</b></p> <p>Coordinated Access is an essential ingredient to high-performing systems of care and a core requirement of the new federal homelessness strategy 'Reaching Home'. In this half-day workshop, Iain De Jong of OrgCode will breakdown the key elements of a high performing Coordinated Access System, walk participants through the implementation of Coordinated Access and provide practical tools and advice for the newbie and experienced community alike.</p> <p><b>Presenter:</b>  Iain De Jong, <i>OrgCode Consulting, Inc</i></p>

**Tuesday, November 6, 2018****CONCURRENT SESSIONS D**1:30 p.m. –  
3:00 p.m.**LPP7: Creative Problem Solving for Rural and Remote Homelessness**

Rural and remote homelessness in Canada does not receive the same attention as homelessness in urban setting and available information on rural homelessness across North America is extremely limited. While there may be limited research and few resources on rural and remote homelessness, there is a wealth of experience in the attendees of the conference. This session will feature a brief overview of rural and remote homelessness (with a focus on Alberta) followed by a regional breakout group discussion where attendees can get together and help each other problem solve issues that are unique to rural and remote areas, so they can share their creative solutions.

**Presenters:**

**Everyone Must Count: The State of Rural and Remote Homelessness in Alberta and Beyond** - Jonn Kmech, *Alberta Rural Development Network*

**Creative Problem Solving for Rural Homelessness** - Michelle Arsenault, *CMHA*

**LPP8: Lessons from the Implementation of HIFIS 4**

HIFIS 4 is a web-based database provided by the Government of Canada that can support communities to undertake a coordinated access approach. This session will discuss features and steps to consider in the implementation of HIFIS 4 and provide case studies of the local implementation of HIFIS 4 in London, Ontario and a province-wide implementation in British Columbia.

**Presenters:**

**Moving Towards a Coordinated Community Data System Using HIFIS 4: The Whys and the Hows** - Pamela Huber *CDHPD/HPS*

**Implementing the Homeless Individuals and Families Information System (HIFIS) in BC** - Bruk Melles, *BC Housing*

**HIFIS 4.0 in London: Sharing Information to Solve Homelessness – It Can be Done** - Jan Richardson *City of London* and Jonathon Rivard, *City of London*

**IH7: Reconciliation in Action: Urban Indigenous Homeward Bound**

The Truth and Reconciliation Commission defines reconciliation as “an ongoing process of establishing and maintaining respectful relationships”. This session will examine in real and practical terms, how a reconciliation-based partnership can come into effect in partnership development and program design through a presentation on the development of Urban Indigenous Homeward Bound (UIHB). UIHB is a four-year culture-based education (post-secondary) and employment program for Indigenous mothers and their children who are homeless or housing insecure. The program is designed to improve intergenerational social and economic wellbeing through the coordination and provision of key supports, including: housing, transportation, and child care. Participants will learn how the partnership behind UIHB between seven Ontario Friendship Centres, the Ontario Federation of Indigenous Friendship Centres and WoodGreen Community Services is an example of how reconciliation in practice can lead to constructive, concrete social change sought by all parties in equitable collaboration.

**Presenters:**

Henry Wall, *Kenora District Services Board*

Justin Marchand, *Ontario Aboriginal Housing Services*

Juliet Nicolet, *Ontario Federation of Indigenous Friendship Centres*

Sydney Blum, *WoodGreen Community Services*

## Tuesday, November 6, 2018

1:30 p.m. –  
3:00 p.m.

### **IH8: How Reconciliation Improves Indigenous Access to Health Care**

Colonialism, racism and other underlying determinants of health have resulted in Indigenous Peoples experiencing disproportionate disadvantage in numerous areas such as poverty, unemployment and homelessness; all of which are clearly associated with poorer health. In this session presenters explore how approaches grounded in Reconciliation and the Calls to Action of the Truth and Reconciliation Commission are improving access to health care services and addressing trauma for Indigenous Peoples experiencing homelessness.

#### **Presenters:**

#### **Indigenous Determinants of Health: A Local Public Health Agency's Reconciliation Journey -**

Suzanne Lemieux and Mariette Sutherland, *Public Health Sudbury & Districts*

#### **Exploring Homelessness, Life Limiting Illnesses and Palliative Care among Indigenous and Non-Indigenous People in North East Ontario -**

Melanie Honsinger, *Hospice West Parry Sound*

#### **A Land-based Model for Addressing Trauma Among Indigenous People Experiencing Homelessness**

- Dennis Windego, *Thunder Bay*

#### **Health and Social Status of Canadian Men who Self-identify as Homeless Fathers: A Comparison of Indigenous and Non-Indigenous Fathers -**

Phyllis Montgomery, *Laurentian University*

### **WH7: Street Involved Sex Workers - A United Model of Streets to Home**

In this session participants will learn how system components, responding to women involved in street work, are planned and integrated in London and how women with lived experience lead the way. By weaving the lived experience of a former street involved sex worker through the service pathway this workshop will describe a community Housing First response aimed at supporting street involved sex workers, including the outreach efforts of a dedicated police officer and the implementation of a robust Housing First initiative.

#### **Presenters:**

Sgt. Amy Birtch, *London Police Service*

Dr. Andrea Sereda, *London Intercommunity Health Centre*

Cathy Nolan, *Street Level Women at Risk*

Jan Richardson, *City of London*

Jaclyn Seeler, *Street Level Women at Risk*

Melissa, *Women's Advisory Group, Street Level Women at Risk*

### **WH8: Exploring Research on Women's Homelessness**

In this session presenters will share the results of three different research projects on women's homelessness. Participants will learn about the strengths of older women experiencing homelessness in a northern urban setting, homelessness for female veterans and the current gaps in knowledge, share data from a national survey of violence against women shelters and transitional housing to explore the intersections of violence against women, housing and homelessness.

#### **Presenters:**

**Strengths of Older Women Living in Hidden Homelessness -** Annie Boucher, *Laurentian University*

**Homeless Women Veterans and the Current Gaps in Knowledge: A Systematic Review of the Literature -** Cheryl Forchuk, *Lawson Health Research Institute*

**Violence Against Women, Housing, and Homelessness: Emerging Issues and Innovations -** Krystle Maki, *Women's Shelters Canada*

## Tuesday, November 6, 2018

1:30 p.m. –  
3:00 p.m.

### **HF7: Evaluating Housing First: Process and Results from Four Collaborations**

This session will give attendees an understanding of what ongoing evaluation of Housing First programs can look like and how research and evaluation can support services better to meet the needs of clients. Four recent Housing First research and evaluation partnerships will be discussed where local municipalities and community agencies have worked together to demonstrate the successes of Housing First from a health, wellbeing, program effectiveness assessment, and fidelity perspective. The first presentation will discuss the impact of Housing First interventions on wellbeing and outcomes with Toronto homeless with mental health issues. The second presentation will discuss the relationship between Housing First fidelity and program effectiveness, and share insights on how to support programs for greater client impact within real-world resource availabilities. The third presentation will discuss how assessment tools can play an essential and important role in Housing First success and the importance of evaluating client needs assessments to strengthen case management and to support ongoing Housing First program development. The fourth presentation will discuss an Indigenous approach to Housing First. In order to inform the design and adaptation of a more effective Housing First approach for Indigenous peoples, Hamilton's Homeward Bound program run by De Dwa Da Dehs Nye, has designed and adapted a more effective Housing First program through community partnerships and Indigenous-specific programming, referrals, and community supports.

#### **Presenters:**

**Impact of Housing First Interventions on Wellbeing Outcomes in a Torontonians Homeless Population with Mental Health Illnesses** - Cilia Mejia-Lancheros, *St. Michael's Hospital*

**Beyond a Demonstration Project: Evaluating and Supporting Housing First in a Real-World Context** - Jim Dunn, *McMaster University*

**The Tools of Housing First: Evaluating a Client Needs Assessment** – Dr. Stephen Hwang, *St. Michael's Hospital*

**Capturing an Indigenous Approach to Housing First** - Michelle Firestone, *St. Michael's Hospital*

### **HF8: A Focus on Housing: Transforming Shelters to Housing First Providers**

How can a shelter evolve through unprecedented transformative change and become a Housing First provider? Participants will hear how shelter data, innovative approaches, collaborations, supports, and a focus on Housing First fundamentals can shift programming needs from emergency stays, and housing readiness, to a housing focused, service oriented program. Shelters have begun to implement systems to better utilize the shelter environment as a launch into Housing First to support people towards housing stability.

#### **Presenters:**

**Back to the Basics - Practical Application of Housing First Fundamentals** - Natalie Noble and Kevin Webb, *Calgary Drop-In & Rehab Centre*

**Siloam Mission - Housing First** - Brent Retzlaff, *Siloam Mission*

**Housing Chronic Shelter Stayers Through Collective Impact: Data Driving Innovative Collaboration to Effectively Target and Triage into Housing First Programs** - Steven Richardson and Candice Giammarino, *Calgary Homeless Foundation*, Candice Knobbe *The Calgary Drop In & Rehab Centre Society*

## Tuesday, November 6, 2018

1:30 p.m. –  
3:00 p.m.

### **AWH4: School Based and Early Interventions**

The first presentation will examine the innovative 'community of schools and services' (COSS) model behind The Geelong Project and The Upstream Project: Canada. The COSS Model is an example of community-wide 'collective impact'. The objectives are:

1. To showcase the innovative early intervention approach to preventing youth homelessness;
2. To identify how this model can promote systems transformation;
3. To promote a shift away from an emergency or crisis response towards early intervention by demonstrating promising results from Geelong, Australia and early findings from Canada;
4. To identify opportunities to prevent youth homelessness using the COSS model across Canada.

The second presentation will share explore an example of an early intervention program that is keeping young people from experiencing homelessness.

#### **Presenters:**

David Mackenzie, *Swinburne University of Technology*

Melanie Redman, *A Way Home Canada*

Elisa Traficante, *Raising the Roof*

Jessica Ward, *Good Shepherd Youth Services*

### **COH7: Understanding Housing First and Other Models of Accommodation**

How does the type of housing impact the social outcomes of individuals accessing housing services? Where do the impacts of rooming houses or single-room occupancies fit on the spectrum of being housed or homeless? What are the specific needs around Indigenous housing first models? Where do support services fit in the picture of Housing First? This session looks at how three housing models and types impact the services, the providers and the participants. These topics will be discussed by presenters in the Pecha Kucha format; giving audience members a chance to ask questions at the end.

#### **Presenters:**

**Homeward Bound Program-Indigenous Housing First Approach** - Chantelle Berry and Dionne Aikman, *Aboriginal Health Centre*

**Rooming Houses- Homeless or Housed?** - Joanna Binch, *Somerset West Community Health Centre*, Erin Dej, *Wilfred Laurier University*, John Ecker, *Canadian Observatory on Homelessness*

**Complementing Housing First: Support Services for People with Mental Illness and Histories of Homelessness** - Nick Kerman, *University of Ottawa*

### **COH8: Examining the Impact of Eviction Prevention from a Program, Policy and Research Lens**

Maintaining housing is an important part of homelessness prevention. Many housing program participants need a range of tools in order to stabilize their housing once they have attained it. Research in this area aims to provide information on housing retention in the frame of eviction prevention. This Talk Show style session will bring key learning that can influence policy and practice based on the experience of service providers and researchers.

#### **Presenters:**

Omar Magre, *City of Toronto*

Angela Clarke, *Aspen Family & Community Network Society*

Jonathan Robart, *Neighbourhood Legal Services Toronto*

Kaitlin Schwan, *Canadian Observatory on Homelessness*

<b>Tuesday, November 6, 2018</b>	
3:00 p.m. – 3:30 p.m.	<b>Refreshment Break</b>
3:00 p.m. - 8:00 p.m.	<p><b>Indigenous Community Leadership Roundtable</b></p> <p>The Indigenous Community Leadership Roundtable brings together Indigenous representatives of Homelessness Partnering Strategy (HPS) Indigenous Community Entities (CEs) and Community Advisory Boards (CABs) as well as interested Indigenous conference participants (community leaders, frontline workers, community representatives, persons with lived experience, etc.) to share best practices, as well as challenges, and build relationships between communities. Dinner and social will be included. This event is hosted by the HPS Hamilton Aboriginal Community Advisory Board (AB-CAB) inclusive of the Hamilton Executive Directors' Aboriginal Coalition (HEDAC).</p> <p><b>Please note:</b> This event is for Indigenous community leaders and representatives and will take place at Honouring the Circle of the Native Women's Centre. Transportation from the Convention Centre will be provided. Participants must register through the conference registration system. Space is limited.</p>
<b>CONCURRENT SESSIONS E</b>	
3:30 p.m. - 5:00 p.m.	<p><b>LPP9: Systems Integration and Community Planning</b></p> <p>This session will provide an overview of best practices in systems integration supporting efforts to prevent and end homelessness. Presenters will highlight advancements in integration at the local level including new strategies developed to reduce discharging from health and corrections, but also higher-level systems planning work between the homeless-serving system and its counterparts. A special focus on youth homelessness will be provided, specifically new learnings on the role of prevention and policy coordination at the provincial levels.</p> <p><b>Presenters:</b>  <b>To Integrate or Not to Integrate: Learnings from the Evidence</b> - Alina Turner, <i>Turner Strategies</i>  <b>Calgary's Systems Integration Table: Aligning Funding, Policy and Direction</b> - Diana Kreczy, <i>Calgary Homeless Foundation</i>  <b>Systems Integration as Prevention</b> - Stephen Gaetz, <i>Canadian Observatory on Homelessness</i>  <b>Addressing Youth Homelessness through Integration</b> - Melanie Redman, <i>A Way Home Canada</i>  <b>16 Things I Wish I Knew About System Planning and Performance Management When I Started This Job</b> - Jennifer Tipple, <i>End Homelessness St. John's (EHSJ)</i></p> <p><b>LPP10: Homelessness in Later Life: Insights and Experiences from Across Canada</b></p> <p>Drawing on a range research and experiences from across Canada, this session will focus on homelessness as it intersects with aging and the life course. Each presentation will highlight a number of complex circumstances that may lead to new or sustained homelessness in late life, and explores service gaps, unique needs, and experiences of older people.</p> <p><b>Presenters:</b>  <b>Homelessness in Late Life: Unequal Aging on the Streets, in Shelters, and Long-Term Care</b> - Amanda Grenier, <i>McMaster University</i>, Alex Zsager and Nick Falvo, <i>Calgary Homeless Foundation</i>  <b>Beyond Housing: Creating a Sense of Place After Later-Life Homelessness</b> - Christine Walsh, <i>University of Calgary</i> and Hilary Chapple  <b>The Social Determinants of Health in Life and Death: Research and Promising Practices in Three Canadian Cities to Improve Access to Palliative Care for Structurally Vulnerable People</b> - Naheed Dosani, <i>Inner City Health Associates</i></p>



## Tuesday, November 6, 2018

3:30 p.m. -  
5:00 p.m.

### **IH9: Reconciliation and Access to Housing in Northern Ontario**

This session examines the effects on housing of Indigenous-Settler Reconciliation policy in Canada in various contexts. Access to housing in urban centers for Indigenous people are examined in the context of urbanization, Indigenous rights and self-government, and existing governmental practices of devolution and termination. We also explore how Canadian government assimilation policies are constituted through its housing policies among Indigenous communities within northern Ontario. We then see how poor Indigenous housing contributes to health challenges, both physical and mental, particularly in northern communities and how it is associated with forms of hidden homelessness. Findings are interpreted in the light of housing policies of the federal and provincial governments in Canada and Calls to Action of the Truth and Reconciliation Commission.

#### **Presenters:**

**Reconciliation at the Intersection of Termination: The Transformation of Urban Native Housing in Canada.** - Angela Nahwegahbow, *Native People of Sudbury Development Corporation*

**Colonization, Housing and Hidden Homelessness in Indigenous Communities of the North** - Mike Hankard, *University of Sudbury*

**Perspectives on Health and Housing in the Canadian North: Comparing Experiences of Indigenous and Non-Indigenous People** - Carol Kauppi, *Laurentian University*

**Lived Experience of Homelessness in Sudbury, Ontario** - George Stephen

### **IH10: Exploring models of Housing First for Indigenous Peoples**

According to the Definition of Indigenous Homelessness in Canada “Indigenous homelessness is not defined as lacking a structure of habitation; rather, it is more fully described and understood through a composite lens of Indigenous worldviews” centering on relationships. In this session, participants will learn about four groundbreaking programs that have tailored and de-colonized the Housing First model to respond to the unique needs of Indigenous Peoples including youth.

#### **Presenters:**

**Healing and Housing First: The Giwetashkad Indigenous Homelessness Initiative in London, Ontario** - Andrea Jibb, *Atlohsa Native Family Healing Services Inc.*, Keesis Nadjiwon, *Atlohsa Native Family Healing Services Inc*

**Endaayaang: Housing First for Youth** - Shannon Murphy, *Hamilton Regional Indian Centre*

**Homefire: Boys and Girls Club Calgary** - Kim Kakakaway, *Boys and Girls Club Calgary*

**Suswin - Housing and Homelessness program at the North Bay Indigenous Friendship Centre** - Mary Pearce and John Hamilton *North Bay Indian Friendship Centre*

### **WH9: Building a Peer Support Program to Fit Your Organization**

In this practical, solution focused and interactive session, participants will learn about the Women & Gender Diverse Services peer support program at Shepherds of Good Hope (SGH) in Ottawa. The session will include a discussion of different peer work models, the model SGH is using, information and tools to build your own along with a frank discussion on the challenges and lessons learned so far.

#### **Presenter:**

Leigh Stratton, *Shepherds of Good Hope*

## Tuesday, November 6, 2018

3:30 p.m. -  
5:00 p.m.

**WH10:** [in]visible & the Women's Housing Planning Collaborative: Systems Planning and Community-based Research.

The [in]visible project is a community-based research project focused on the needs of diverse women/women-identified individuals experiencing chronic homelessness in Hamilton. Seventy single women experiencing chronic homelessness in Hamilton participated in this project through narrative interviewing, arts-based data collection and/or participatory data analysis. In this session participants in the [in]visible project will release an 'edu-kit' including a video about women's experiences based on the qualitative findings of the study, an interactive map highlighting the gendered ways women remain invisible, an arts-based tool highlighting the recommendations that women had for permanent housing solutions and a guided discussion with an arts-informed and participatory activity.

**Presenters:**

Eva Ahmad, *Women's Housing Planning Collaborative Advisory*

Nicole Cortese, *Good Shepherd Women's Services*

Tammy Hudgins, *Women's Housing Planning Collaborative Advisory*

Sandra Jenkins, *Women's Housing Planning Collaborative Advisory*

Anne Marie Sammon, *Women's Housing Planning Collaborative Advisory*

Bernie Thompson, *Women's Housing Planning Collaborative Advisory*

Rhonda Tobicoe, *Women's Housing Planning Collaborative Advisory*

Mary Vaccaro, *McMaster University*

**HF9: Assessing the Fidelity of Your Housing First Program: An Interactive Workshop**

Achieving a high level of program fidelity is critical for evidence-based interventions like Housing First programs. Research has shown that Pathways Housing First programs with higher levels of fidelity produce better housing and quality of life outcomes. As new Housing First programs are developed throughout Canada, it is important to ensure that the programs have high fidelity to the Pathways standards. Using a workshop format, this session will provide participants an opportunity to hear from different perspectives, including a researcher, a program developer, a trainer, and a practitioner. A self-assessment of fidelity of their Housing First programs will be given, followed by a discussion on the challenges they may face in meeting certain fidelity benchmarks and standards, and how to identify and implement strategies for improving the fidelity of their programs.

**Presenters:**

Tim Aubry, *University of Ottawa*

Sam Tsemberis, *Pathways to Housing*

Catharine Vandenlinde, *Options Bytown*

## Tuesday, November 6, 2018

3:30 p.m. -  
5:00 p.m.

### **HF10: Innovative Housing First Supports and Programs**

A perennial challenge in Housing First is finding, recruiting and retaining private landlords, as well as the ability of the client to retain housing while seeking support services. The three presentations will discuss and engage participants with the challenges, innovative and transformative approaches, and possible solutions to the fractures within housing and support service. The presenters will be demonstrating that there is stability and low eviction rates for Housing First clients when they are empowered and improve their quality of life through enhanced service supports.

#### **Presenters:**

**HOME-SMART: The Housing Liaison Model** - Rina McDermott *and* Marvin Aranez, *HomeSpace Society*

**Rethinking Fidelity: The Benefits of Landlords Providing Support Services for High Needs Clientele** - Patricia Mueller, *Homes First Society*

**Difficult Equals Success: The Housing First Hoarding Specialist** - Cory O'Handley and Agnes Mocko, *Services and Housing in the Province*

### **AWH5: Engaging the Government from the Outside**

How should or could we engage government from the outside so that youth homelessness and the factors/causes associated with it get reflected in policy? Where policy exists, the approach is clear, but how should we be engaging governments when policy is not yet formed? Moving forward, our sector needs to be able to provide the evidence necessary to narrow the information gap between what is necessary to respond to youth homelessness and how to achieve what is necessary. Youth at risk of or experiencing homelessness are becoming a strategic priority in many communities across Canada.

#### **Presenters:**

David French, *A Way Home Canada*

Louise Smith, *Covenant House Toronto*

Joshua Smee, *Choices for Youth*

Jeff Dyer, *Boys & Girls Clubs of Calgary*

### **COH9: Building Effective Partnerships**

Partnerships across research, policy and practice are necessary in capturing the full picture of homeless experiences and initiatives to end it. Engaging people with lived experience not only centres the voices of those who are most impacted by the work, but it also grounds the research in accessible and informed practice. In this session participants will better understand how to meaningfully engage with and learn from people with lived experiences through all stages of research, policy and practice.

#### **Presenters:**

**Making the Shift: Lessons Learned and Innovative Practices for Supporting People with Lived Experience Working in Research Capacities** - Lauren Kimura, *Making the Shift* and Cora MacDonald

**Forging Partnerships and Meaningful Collaboration: Multiple Perspectives on the Development of Toronto's Youth Homelessness Plan to Prevent and End Homelessness** – Cheyanne Ratnam, *A Way Home Toronto*

**Tuesday, November 6, 2018**

3:30 p.m. -  
5:00 p.m.

**COH10: Bridging Research and Practice: A Case Study of Two Housing First for Youth Demonstrations from Ottawa and Toronto**

In April 2017, A Way Home Canada, the Canadian Observatory on Homelessness, and MaRS Centre for Impact Investing launched Making the Shift - a multi-phase, multi-site research and evaluation project. The project is testing evidence-informed program models that aim to prevent and end youth homelessness. In doing so, a primary goal of Making the Shift is to build the limited empirical knowledge base on what works to prevent and end young people’s experiences of homelessness. Included in the presentation is an overview of HF4Y programs in Ottawa and Toronto, the mixed-methods randomized control trial research design underlying their evaluations, preliminary findings of data analysis, reflections on successes and lessons learned in undertaking this work collaboratively, and the next steps of this longitudinal project.

**Presenters:**

- Mandy Faulkner, *Youth Services Bureau of Ottawa*
- Larissa Silver, *Youth Services Bureau of Ottawa*
- Ashley Ward, *Canadian Observatory on Homelessness*
- Erik Wexler, *WoodGreen Community Services*

**LOCAL EVENTS**

Doors open  
at 6:00 pm  
Program  
begins at  
7:00pm

**Core Collaborative Learning National Film Festival: Canadian Homelessness**

Short films made by people with lived experience of homelessness, and films produced by people working the frontlines of homelessness from across Canada will be showcased. The festival will also include select feature films and panel discussions.

Core Collaborative Learning (CCL) brings in-person workshops and online courses to frontline workers in Hamilton serving in the homelessness sector.

Cost: One-day admission: \$20 (Sunday or Tuesday), Two Day Admission: \$30 (Sunday and Tuesday)

Location: Lincoln Alexander Centre, 1600 King Street East

<b>Wednesday, November 7, 2018</b>	
8:00 a.m.	<b>Continental Breakfast</b>
8:30 a.m. – 9:30 a.m.	<b>MORNING PLENARY WITH KEYNOTE</b>
9:30 a.m. – 10:00 a.m.	<b>Refreshment Break</b>
	<b>CONCURRENT SESSIONS F</b>
10:00 – 11:30 a.m.	<p><b>LPP11: Using Early Intervention and Shelter Diversion to Prevent Chronic Homelessness</b></p> <p>Canadian experience in reducing homelessness has shown that more effort and investment are required to prevent homelessness and intervene upstream before individuals and families become homeless or experience a long-term episode of homelessness. In this session participants will learn about emergency shelter diversion projects in Hamilton and Edmonton as well as an innovative supported referral project in Edmonton that accelerates referrals to housing in order to prevent chronic homelessness.</p> <p><b>Presenters:</b>  <b>Introducing and Piloting Shelter Diversion at a Community Level</b> - Amanda DiFalco, <i>City of Hamilton</i>  <b>Supported Referral Program- An Approach to Preventing Chronic Homelessness</b> - Phaidra Jenner, <i>Homeward Trust</i>  <b>Diversion Practice in Edmonton</b> - Andrea Ness, <i>Homeward Trust Edmonton</i></p>
	<p><b>LPP12: Reinventing the Old Brewery Mission</b></p> <p>This session examines the transformation of the Old Brewery Mission in Montreal from a traditional emergency shelter to one focused on housing. Presenters from the Mission will outline the foundations of this transformation, discuss the key elements that allowed them to turn the page on the old model of the shelter to put in place an emergency shelter focused on the exit from homelessness and residential stability. They will conclude on the impacts of this transformation in their community and on the emergence of new challenges.</p> <p><b>Presenters:</b>  <b>Un plan, une stratégie, une révolution!</b> - Georges Ohana, <i>Old Brewery Mission</i>  <b>Une Boite à outils complète et intersectorielle</b> - Emilie Fortier, <i>Old Brewery Mission</i>  <b>Unité et diversité</b> - Florence Portes, <i>Old Brewery Mission</i></p>
	<p><b>IH11: Using Indigenous Knowledge to Develop and Maintain a Systems Approach to Homelessness</b></p> <p>This session will be an interactive panel discussion on how Indigenous community leaders in Hamilton use Indigenous Knowledge to develop and maintain a systems approach to homelessness. Panelists will share successes and challenges in developing and applying ‘systems thinking’ in a collaborative and intersectional model that requires “Énhska tsi Entewahwe’nón:ni ne Onkwa’nikón:ra” (“Bringing our minds together as one”). The session will include a Sharing Circle to gain further insight on the approach in Hamilton and to have an inclusive opportunity for participants from across Canada to learn from each and acknowledge, recognize and develop best practices to inform an Indigenous response when moving forward with a systems approach to homelessness.</p> <p><b>Presenter:</b>  Sheryl Green, Hamilton Regional Indian Centre</p>

## Wednesday, November 7, 2018

### **IH12: From Living Rough to Living Loved: Ambrose Place**

This session explores Niginan Housing Ventures' Permanent Supportive Living Facility Ambrose Place. Participants will learn about this Indigenous led and Indigenous governed organization providing 24 hour health care support and other programming to the hardest to house Indigenous peoples in Edmonton. Ambrose Place operates using a harm reduction, managed alcohol model.

**Presenters:**

Russell Auger, *Niginan Housing Ventures*  
Grace Half, *Niginan Housing Ventures*  
Norbert Dumais, *Niginan Housing Ventures*  
Carola Cunningham, *Ambrose Place*

### **WH11: Examining Homelessness for Newcomer and Racialized Women**

Canada has emerged as an international leader in immigration and refugee settlement. However, many of the women and children in Canada's emergency shelters are newcomers to Canada or racialized victims of growing income inequality. This session explores findings and recommendations from a two-year study of newcomer women and children in Calgary emergency shelters as well as a presentation from Margaret's Housing and Community Support Services in Toronto on their targeted case management approach to assist racialized homeless women with mental health and substance use challenges.

**Presenters:**

**Examining Gaps in Services for Immigrant and Refugee Women and Children who are Trapped in Canada's Emergency Shelters** - Katrina Milaney, *University of Calgary*  
**The Colour of Poverty** - Diane Walter and Ellen Osei-Afriyie, *Margaret Frazier House*

### **WH12: Women's Homelessness, Self-Determination and Voice**

For women who have experienced homelessness, self-determination means setting their own goals and achieving them. The exercise of self-determination is highly dependent upon the ability and opportunity to make active, independent choices – even if these choices are from a limited set of options. In this session, participants will hear the results of a Chicago study that can inform how direct service and advocacy staff view and support the decisions made by homeless women and how to create opportunities for greater self-determination. Participants will also hear how Hamilton's Women's Housing Planning Collaborative is using findings from the [in]visible project involving 70 women experiencing chronic homelessness to inform two housing developments for women in Hamilton.

**Presenters:**

**Women, Homelessness and Self-Determination: Identified Supports and Hidden Barriers to Choice and Decision-Making** - Andrea Dakin, *AIDS Foundation of Chicago*  
**Using Women's Recommendations from the [in]visible Project to Develop Permanent Housing for Single Women in Hamilton** - Mary-Elizabeth Vaccaro, *Women's Housing Planning Collaborative*, Katherine Kalinowski, *Good Shepherd Centres*, Medora Uppal, *YWCA of Hamilton*, Deirdre Pike, *Social Planning and Research Council*

## Wednesday, November 7, 2018

10:00 –  
11:30 a.m.

### **HF11: Projet Logement Montreal: Results of a Four Agency Housing First Consortium in Montreal**

Projet Logement Montreal is a Housing First consortium of Montreal's four largest homeless organizations Maison du Père, Accueil Bonneau, Mission Bon Accueil and Old Brewery Mission. The project aims to house and support 250 people experiencing chronic or episodic homelessness over the course of four years. In this session, participants will learn about this project and hear the results of a study on project results for 120 participants.

**Presenter:**

Catherine Giroux, *Projet Logement Montréal*, Sarah Boucher-Guèvremont, *Université d'Ottawa*

### **HF12: Models for Embedding People with Lived Experience of Homelessness as a Housing First Best Practice**

These two presentations will give participants in-depth knowledge on revolutionary, integrative, and unexpected benefits to peer support work. Participants will gain detailed understanding and learnings of the benefits that peer support work has for the population they serve. They will also demonstrate the ways in which organizations can integrate peer support from engagement, program planning, to case management, and outreach, resulting in the validation of people with lived experience, and strengthening the community's system of care.

**Presenters:**

**Embedding Peer Support into Housing First** - Catharine Vandelinde and Claude Laurette, *Options Bytown Non-Profit Housing Corporation*

**I'm Right Here with You: Peer Support as a Housing First Best Practice** - Shannon Whissell and Lisa Crossman, *Greater Victoria Coalition to End Homelessness*, Chris Forester *Pacifica Housing Advisory Association*

### **AH6: Changing Organizational Culture to Better Support Young People**

How do we get from here to changing how we work with young people? This session will explore three case studies of how three organizations have managed their change process. This session will be helpful for those interested in embarking on, or considering, a similar shift in philosophy and service delivery, as the presenters will share critical implementation factors, the difficulties experienced in transitioning, lessons learned and evaluation results.

**Presenters:**

**Change Management - Creating a Culture Shift** - Carol Howes, *Covenant House Toronto*

**Enhancing Natural Supports for Vulnerable Youth** - Kim Ledene, *Boys and Girls Clubs of Calgary*

**Redefining the Youth Emergency Shelter** - Margo Long, *YESS*

<b>Wednesday, November 7, 2018</b>	
10:00 – 11:30 a.m.	<p><b>COH11: A Partnership Journey through Making the Shift: Developing and Implementing a Culturally Appropriate Research Approach to End Indigenous Youth Homelessness</b></p> <p>Launched in 2017, Making the Shift (MtS) is a multi-site research and evaluation initiative testing evidence-informed program models aiming to prevent and end youth homelessness. Through practice, and an evaluation of impact, MtS aims to learn and develop new knowledge on effective practice to reach these aims, including working with Indigenous young people and communities in Canada. Building on its leadership and service to and with the Indigenous community, the Hamilton Regional Indian Centre (HRIC) is hosting a MtS Housing First for Youth (HF4Y) community demonstration project, directed to Indigenous Youth experiencing homelessness, and incorporating culture into program design. This session will offer an overview of Making the Shift, of the research and evaluation activity as it relates to the HRIC’s program, and of this partnership journey, with presentations from research and program partners and participants.</p> <p><b>Presenters:</b>  Clay Shirt, <i>Father and Traditional Teacher</i>  Shannon Murphy, <i>Endaayaang Program</i>  Mike Auksi, <i>Education &amp; Wellness Research Coordinator</i>  Mike Bulthuis, <i>Making the Shift Youth Homelessness Social Innovation Lab</i></p>
	<p><b>COH12: Realizing the Right to Housing in Canada Through the National Housing Strategy</b></p> <p>The federal government committed to a ‘rights-based approach’ to housing in the National Housing Strategy. This approach is based on principles of accountability, participation, inclusion, and non-discrimination, and will be implemented via a number of mechanisms including legislation, a Federal Housing Advocate, a National Housing Council, a Community Tenant Initiative, and a Public Engagement Campaign. What implications would a right to housing in Canada have for ending homelessness? In the first half of this session, the presenters will examine the history of claiming a right to housing in Canada, and they will present recommendations for ensuring rights-based participation by individuals and communities directly affected by homelessness and inadequate housing at all levels of the NHS: policy and program design, implementation, monitoring, and enforcement. The second half of the presentation will involve interactive breakout groups where participants will be asked to reflect on their own work in regards to rights-based housing and opportunities to develop this more in their contexts.</p> <p><b>Presenters:</b>  Emily Paradis, <i>University of Toronto</i>  Helen Luu, <i>Advocacy Centre for Tenants Ontario</i></p>
11:30 a.m. – 1:30 p.m.	<p><b>CLOSING LUNCH PLENARY</b>  <b>Keynote Speaker and Announcement of 2019 Conference Location</b></p>



	POST CONFERENCE EVENTS AND MEETINGS
1:30 p.m. - 3:00 p.m.	<p data-bbox="256 174 1304 237"><b>A Way Home Canada - Community Engagement: Spotlight on Rural and Remote Youth Homelessness</b></p> <ul data-bbox="305 279 1459 489" style="list-style-type: none"> <li>● Is your rural or remote community struggling to find and apply best practices to prevent and end youth homelessness?</li> <li>● Do you want to engage with both peers and decision makers in rural communities to collaborate, strategize, network and share concerns and innovations?</li> <li>● Can you support increasing the presence of rural and remote content, issues and solutions in provincial and national research, policy and planning spaces?</li> </ul> <p data-bbox="256 531 1442 632">Join A Way Home Canada and partners, in a facilitated engagement to start the conversation about how to support the unique needs and voices of rural and remote communities to prevent and end youth homelessness.</p> <p data-bbox="256 674 1455 915">Like adult homelessness, youth homelessness is still viewed as a largely urban issue resulting in few or ineffective rural resources to address the issue, yet real innovations in youth homelessness prevention are emerging from rural communities that should be shared and scaled across all communities! Now is an ideal moment to begin the work of supporting rural and remote communities to prevent and end youth homelessness. Join us to contribute to developing the foundations of a rural and remote youth homelessness community of practice by sharing your ideas, expertise and time.</p> <p data-bbox="256 957 448 989">Who is this for?</p> <ul data-bbox="305 1031 1463 1415" style="list-style-type: none"> <li>● Homelessness service providers in rural and remote communities</li> <li>● Young people with lived expertise of homelessness in rural communities including those who are LGBTQ2I, newcomers, racialized, disabled</li> <li>● Indigenous community leaders, service providers, elders and Indigenous youth with lived expertise</li> <li>● Researchers and policy makers interested in rural and remote issues of homelessness</li> <li>● Ontario service managers and members of municipal/provincial and federal governments</li> <li>● The funding community</li> <li>● All who work to support positive outcomes for rural young people from other sectors including those in education, health, justice, child welfare, social services, adult homelessness services, community groups.</li> </ul>