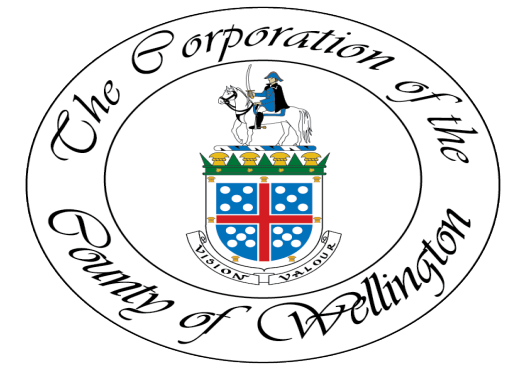


Guelph-Wellington Built for Zero

Driving Reductions and Reaching and
Sustaining Functional Zero

Lori Richer – Housing Stability Manager
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Guelph-Wellington – Background Information

- Guelph-Wellington encompasses 2,261 square kms
- Comprised of eight municipalities: Centre Wellington, Erin, Guelph, Guelph/Eramosa, Mapleton, Minto, Puslinch, and Wellington North.
- Total population is 222,726,
 - City of Guelph (59%; 131,794)
 - remainder of the population lives in small urban centres and rural areas throughout Wellington County (41%; 90,932).



Guelph-Wellington – Background Information

The County of Wellington is the Consolidated Municipal Service Manager (CMSM) for the County of Wellington and the City of Guelph and is responsible for the delivery, system planning and administration of provincially mandated social and affordable housing programmes, as well as provincial and federal initiatives to prevent and address homelessness.



Tremendous efforts have been made to end chronic homelessness in Guelph-Wellington since 2014

2018

20KHomes Collaborative

The County of Wellington signed on to the 20KHomes Collaborative that is based on the Community Solutions Built for Zero Campaign.

2017

By-Name-List

Guelph-Wellington was the fourth community in Canada to achieve a quality By-Name List (BNL).

2016

20,000 Homes Campaign

The County of Wellington and the Guelph and Wellington Task Force for Poverty Elimination signed on to co-lead the 20,000 Homes Campaign and undertook the first ever Registry Week in Guelph-Wellington in April 2016, which established a local By-Name List (BNL).

2014

The County commissioned an implementation strategy to establish more specific plans to address homelessness, with a focus on Housing First.

2018

PiT Count/Registry Week

A PiT Count/Registry Week was conducted with a specialized outreach strategy to connect with Indigenous peoples experiencing homelessness.

2017

Coordinated Entry System

The Guelph-Wellington 20,000 Homes Campaign implemented a Coordinated Entry System (CES) to standardize the process, assessment and housing prioritization for households experiencing homelessness.

2015

Housing First

A new Housing First programme was established. The programme is delivered by Welcome In Drop In Centre and Wyndham House who together support about 45 youth and adult households.

Guelph-Wellington – Background Information

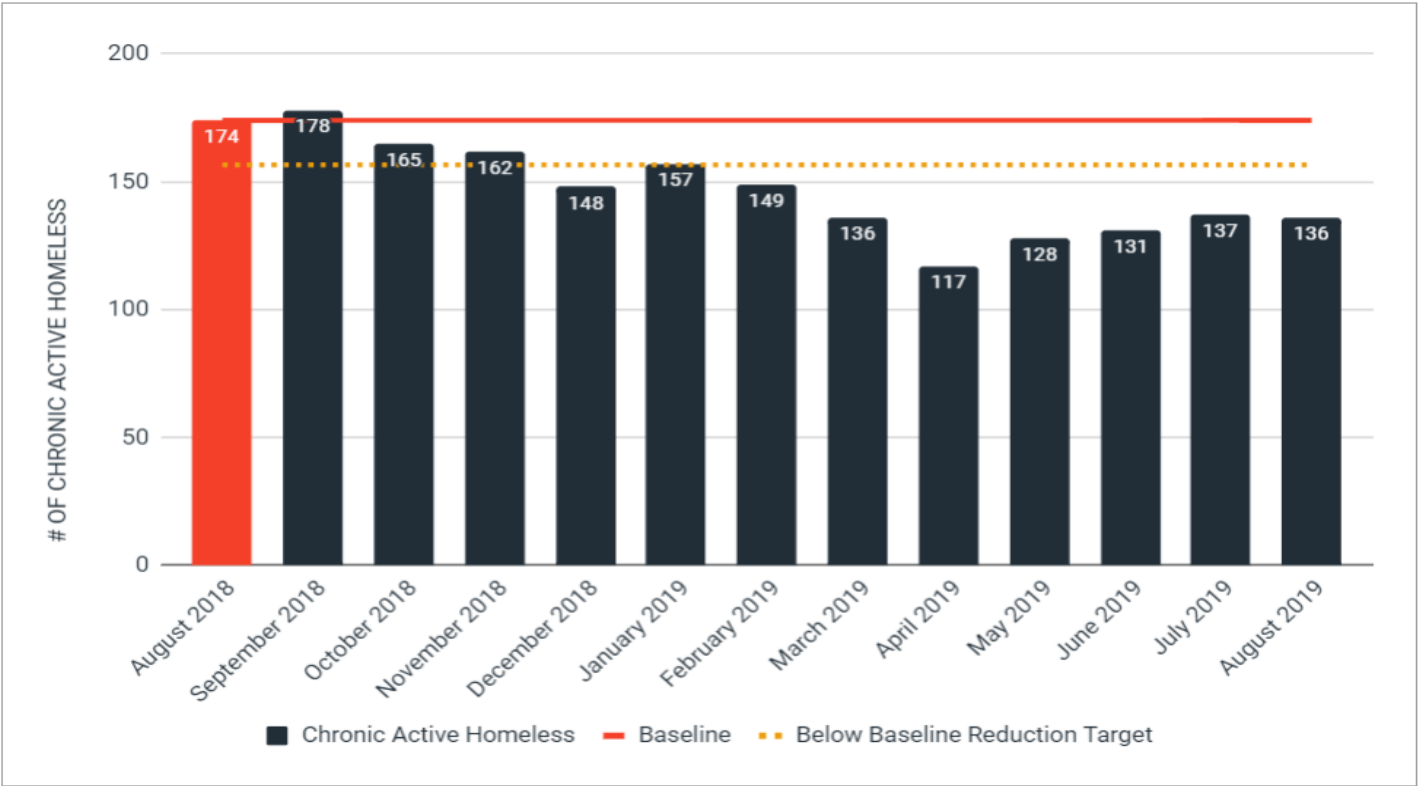
System of Care before Coordinated Entry System:

- Emergency Shelters – 52 beds
 - Youth Emergency Shelter – 14 beds
 - Stepping Stones (men) – 22 beds
 - Dwelling Place (female) 16 beds
 - Motels for overflow
- 4 Transitional Homes
- 1 Housing First Worker
- Housing Stability Programmes (e.g., rent bank, utilities and rent arrears, Last Months Rent)



Guelph-Wellington – Data

| Baseline Month | Baseline # | Scope of Reduction | Baseline Target |
|----------------|------------|--------------------|-----------------|
| August 2018 | 174 | 10% | 157 |



— IN CANADA —
 Guelph-Wellington is the
4th community
 to achieve a quality By Name List.



Guelph-Wellington – What Got Us Here

Ending homelessness will take a community response that requires continued collaboration and integration of services to achieve this goal.



Collaboration and integration of systems/services allows us to ensure:

- We share a common vision that is HOUSING FOCUSED
- Everyone who is homeless in our community is on our BNL
- Everyone has access to resources for housing stabilization
- We have a common voice to advocate for supportive housing
- Supports and resources to act in response to shifting needs

Guelph-Wellington – What Got Us Here

Shelter providers have shifted to a common vision that is housing focused and aligned supports and resources to act in response to community needs.

- Embraced Housing First philosophy
- Actively participate in BFZ Action Cycles
- Invited Iain De Jong from OrgCode to evaluate current service model and implementing recommendations
- Creative solutions to identify housing stock

Guelph-Wellington – What Got Us Here

Real Time Data is Driving Decision Making and Ongoing System Change

Use of Real Time Data has led to the following interventions:

Homelessness Prevention

- Addition of 2 Diversion and Rapid Rehousing staff
- Exceptions to last month rent and rental arrears funding

Improved support for Active Homeless

- Increased Housing First staff from 1 to 4
- Shifting existing resources to meet current community needs

Greater understanding of system outflow and community needs

- Keeping people on the Social Housing Waitlist
- Creation of new supportive housing partnerships
- Need for increased housing supply (Supportive and Affordable)

Guelph-Wellington – Leaning into Challenges

We are seeing measurable reductions in the number of homeless and will continue to drive towards ending chronic homelessness

- Housing supply (supportive and affordable housing)
- Waitlist coordination among housing providers
- Enhancing efforts to prevent homelessness
- Enhanced service coordination with health partners
- Discharge into homelessness from institutions (health, treatment, corrections)