



# CAEH<sup>17</sup>

**WINNIPEG OCT 25-27 2017**

NATIONAL CONFERENCE ON ENDING HOMELESSNESS  
CONFÉRENCE NATIONALE POUR METTRE FIN À L'ITINÉRANCE

[conference.caeh.ca](http://conference.caeh.ca)





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## TANSI, ANEEN, BOOZHOO



Arlen Dumas

Welcome to the lands of what is currently referred to as the province of Manitoba, that are the ancestral and sovereign territories of the Anishinabeg, Cree, Dakota, Dene and Oji-Cree Nations.

We are honored that you have come to share your gifts, knowledge, and experiences with us. The junction of the Assiniboine River and the Red River has always been the site of sharing, learning, and Nation building. First Nations continue to sit together to honor relationships, share understanding, celebrate, and address mutually shared challenges.

This is what we call on you to do again to end homelessness in our communities. We all have the resources, skills, and capacity to address the root causes of homelessness and bring care and compassion to those who suffer because of a history of imbalanced relationships and marginalization.

We are glad you have attended the 2017 National Conference on Ending Homelessness that will work to heal our communities and create better futures for all. For those of you who have committed your lives and expertise to this work, we thank you and support your efforts.

Ekosani!

Sincerely,

ASSEMBLY OF MANITOBA CHIEFS

**Arlen Dumas**

Grand Chief, Assembly of Manitoba Chiefs

## MAYOR'S MESSAGE



Mayor Brian Bowman

It is my pleasure to welcome everyone attending the 2017 National Conference on Ending Homelessness. I hope that in addition to all the great conference activities, you will have some time to enjoy all that Winnipeg has to offer from our vibrant Exchange District to the Forks Historic site, the Canadian Museum for Human Rights and the Journey to Churchill Polar Bear exhibit.

One of the highlights of the Conference will surely be your Keynote Speakers. They are a group of energetic and inspiring individuals who are certain to share ideas to incorporate into your lives as advocates working to build a response to homelessness in Canada. I think you can expect plenty of thought-provoking presentations and other moments of inspiration throughout the Conference along with discussions that will effect meaningful change. I hope that Winnipeg will benefit in particular - we are a growing and thriving city, but there is more to do to address the issue of homelessness and we will be looking to Conferences like this to help find real solutions.

On behalf of the City of Winnipeg and my City Council colleagues, I would like to recognize and thank the volunteers and organizers whose work made this great Conference possible. Best wishes to everyone for informative sessions and enjoyable networking and learning opportunities over the next few days.

**Mayor Brian Bowman**  
City of Winnipeg, Manitoba

## WELCOME TO THE 2017 NATIONAL CONFERENCE ON ENDING HOMELESSNESS!



Tim Richter

It's an honour to be here in Winnipeg in Treaty One Territory, at the crossroads of the Anishinaabe, Metis, Cree, Dakota and Oji-Cree Nations, and on the traditional lands of the Anishinaabe peoples and the homeland of the Metis Nation.

It's become accepted practice at events like ours to recognize the land we're gathered on and rightly acknowledge Canada's Indigenous Peoples. It's accepted practice, but it's not enough.

Homelessness in Canada is the result of choices - choices to balance budgets on the backs of those least able to afford it; choices to embrace policies of colonialism and cultural genocide; choices to ignore the death or disappearance of hundreds of Indigenous women and girls; choices not to invest in the welfare of Indigenous children and families.

These choices have created homelessness in Canada. These choices mean Indigenous Peoples suffer disproportionately in homelessness. It's time to make better choices and attend to this crisis.

Over the course of this conference we'll explore Indigenous homelessness and Reconciliation with Elders, local and national Indigenous organizations, partners and experts. I challenge you to reflect on your work and the role you can play in Reconciliation and what you can do to end homelessness with and for Indigenous Peoples.

I want to give a special thank you to Louis Sorin, End Homelessness Winnipeg and our local partners for your generosity, wisdom and support in organizing such a rich and immersive conference and cultural experience.

The National Conference on Ending Homelessness is the annual gathering of a national movement that will end homelessness in Canada. Take time over the next few days to connect with allies and be inspired by your peers. Talk with world class experts, people with lived experience and Elders, seek out the information, inspiration, tools and training you need to end homelessness and share your insights and experience.

Let's be the leaders who demand justice and make better choices, take action and do what it takes to end homelessness in Canada.

**Tim Richter**  
President & CEO, CAEH



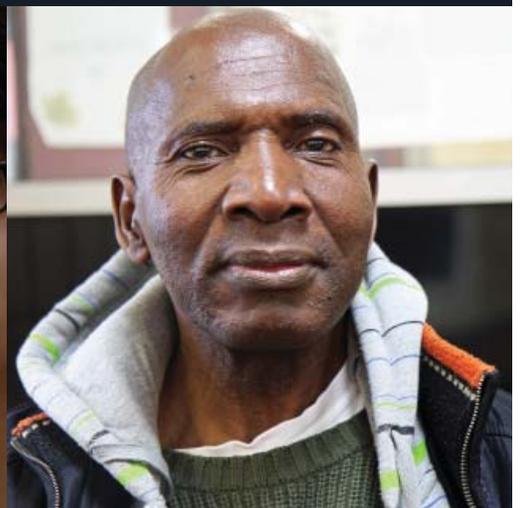
**20,000**  
HOMES

**20000**  
FOYERS

## BEGINNING THE END OF HOMELESSNESS IN CANADA

The 20,000 Homes Campaign is a national change movement focused on ending chronic homelessness in 20 communities and housing 20,000 of Canada's most vulnerable homeless people by July 1, 2020

[www.20khomes.ca](http://www.20khomes.ca)



## HONOURING INDIGENOUS CULTURE AND SPIRITUALITY



The CAEH has made a commitment to honour Indigenous world views, spirituality and practices at CAEH17 throughout the program, in the conference venue, and in event protocols. The CAEH and End Homelessness Winnipeg have incorporated the use of traditional knowledge and Elders from different communities and territories to reflect respect for diversity of worldviews, and the sacredness of protocol and prayer. We have tried to describe some of these elements here to deepen your knowledge and appreciation for Indigenous approaches and values embedded in the conference.

### Eagle Staff and Metis Flag

As part of the Grand Entry on the first morning of the conference, a traditional Eagle Staff and the Manitoba Metis Federation flag will join Canadian flags that will be recognized by the conference. The placement of these flags recognizes the Nation to Nation relationships and honors the contributions that Indigenous Peoples have made in Canada.

### Star Blanket

At centre stage in our plenary room hangs a Star Blanket created and donated by Donna Spence of Peguis First Nation as a gift to conference participants. Star Blankets are gifts to honour significant events and milestones. To give a Star Blanket shows respect and admiration. To receive a Star Blanket indicates that the giver holds you in very high esteem. Donna offered this gift to honor the life of her brother Faron Spence and those who work to end homelessness.

### Cedar and Sage

On the plenary stage you'll see small cedar trees and bowls of sage. Cedar and sage are used for medicinal purposes and ceremonies. When cedar is put in the fire with tobacco, it crackles which calls the attention of the spirits to the offering that is being made. Cedar is also used in fasting and sweat lodge ceremonies as a form of protection: cedar branches cover the floor of the sweat lodge and a circle of cedar surrounds the faster's lodge. Sage is used to prepare people for ceremonies and teachings. Sage releases what is troubling the mind and removes negative energy. It is also used for cleansing homes and sacred items.

### Tobacco Ties

Each person will be offered a small tobacco tie at the morning plenary session on Wednesday. This offering was made by Winnipeg youth, is made of cloth and tobacco, and is traditionally used by many Indigenous Peoples as a gift to the Creator when asking for guidance or seeking assistance. Carry this tobacco tie and feel free to offer it to the Sacred Fire at any point. It carries your prayers and thoughts.

## Sacred Fire

A Sacred Fire will be lit on October 24th and will stay lit from sunrise to sunset until the closing of the conference. The fire will be located outside the south building of the RBC Convention Centre on Carlton Street, directly outside of the York Ballrooms where the plenaries will be held. The fire will be cared for by volunteer fire keepers. Anyone is welcome to sit at the fire, have discussions, and listen to teachings that may be offered by Elders. We ask that you don't disrespect the fire with trash and cigarette butts. The fire represents the spirit force that lives within each of us, in Mother Earth, in Creation, and in our relationships. You are welcome to offer your tobacco ties to the fire at any point throughout the conference.

## Sharing Circle

A tipi will be set up inside the North Building of the convention centre in the southeast entrance, near the concurrent sessions. The tipi will be a space at the conference where participants are welcome to sit and have discussions, listen to teachings that may be offered by Elders or perform Ceremony.

## Sacred Songs and Prayers

At different points throughout the conference, Elders and Knowledge Keepers have been asked to offer prayers and teachings to conference participants. It is an opportunity for the group to give thanks and reflect on their journey. The wisdom that comes through prayer, language, and traditional practice serve to strengthen and lift spirit. Songs and drum groups are also used to honor spirit, recognize traditions, and bring people together to a common and powerful place of respect, sharing, unity and reconciliation.

## Sunrise Ceremony and Memorial Service

On Friday morning, conference attendees are invited to meet at the York Avenue entrance to the North Building (where the tipi is located) for a Sunrise Ceremony and Memorial Service to commemorate those who have lost their lives to homelessness. Names will be shared, tobacco will be offered, and Elders will guide and support the healing work and journeys that we are all connected to.

Although the Indigenous ceremonies and practices reflect the living knowledge of Indigenous Peoples of Treaty One and the Metis Homeland, they are offered as a gift to all Peoples and respect the differences celebrated across Nations and groups.

## CONFERENCE ELDERS

We're pleased to welcome seven distinguished Elders and Knowledge Keepers from various nations, geographies and traditions to support our shared learning over the course of the conference.

Elders will be participating in conference ceremonies and will be on hand to support conference participants with spiritual needs and to offer teachings. They will also facilitate a panel presentation entitled "Restoring the Sacred" that is part of the conference program. Our respected Elders are:



**Bertha Fontaine**

Community Elder & Executive Director  
*Native Addiction Council of Manitoba*



**Billie Schibler**

Community Elder & CEO  
*Metis Child and Family Services Authority*



**Istchii Nickamoon (Earth Song) Lauren Blu Waters**

Community Elder  
*Micmaq and Cree and Red River Metis*



**Peter Schuler**

Elder  
*Mississaugas of the Credit*



**Mike Ormsby**

Knowledge Keeper/Traditional Teacher  
*Anishinaabe, family from Curve Lake First Nation*



**Navalik Tologanak**

Elder  
*Cambridge Bay, Nunavut*



**Velma Orvis**

Community Elder  
*End Homelessness Winnipeg, Winnipeg, Manitoba*

Throughout the conference the Meditation Room, Sharing Circle (Tipi) and Sacred Fire are available to have discussions and receive guidance, listen to teachings and use for ceremony or prayer.

# PAULA GOERING MEMORIAL SCHOLARSHIP



**Paula Goering**

Dr. Paula Goering, RN, PhD was a distinguished clinician, educator and researcher who made a tremendous contribution to research, services, and policies targeting homelessness in Canada for over 30 years. Most recently, Dr. Goering served as the Lead Investigator of the Mental Health Commission of Canada’s At Home / Chez Soi Demonstration Project, the largest study conducted on Housing First in the world. Sadly, Dr. Goering passed away on May 24, 2016.

The Paula Goering Memorial Scholarship recognizes Paula’s exceptional role as a mentor to innumerable students, as a practitioner and a pioneering researcher who focused on translating research knowledge into practice. The scholarships will be awarded each year to two students and two Housing First practitioners who share Paula’s passion for ending homelessness and her commitment to research and evidence based practice.

## Congratulations to the 2017 Paula Goering Memorial Scholarship Winners!



**Lauren Dawne Gostick**  
*Yellowknife Women’s Society,  
Yellowknife Housing First  
Program*



**Jayne Malenfant**  
*McGill University, “An Exploration  
of How Young People Experiencing  
Homelessness in Canada Access  
Educational Systems”*



**Robert David Cahill**  
*Choices for Youth, Rally Haven  
Supportive Housing Program*



**Courtney Pankratz**  
*Wilfred Laurier University, “An  
Evaluation of the Impact of  
Rent Assistance on Individuals  
Experiencing Chronic Homelessness  
in Waterloo Region”*

Scholarship recipients will be presenting their winning projects Wednesday afternoon, in HF4 at 1:30 pm

## GENERAL INFORMATION

### Registration and Information

The Conference Registration and Information Desk will be open in the Mezzanine on the Second Level of the South Building of the RBC Convention Centre in Winnipeg at the following times:

Tuesday, October 24	11:00 am to 8:00 pm
Wednesday, October 25	6:30 am to 7:00 pm
Thursday, October 26	7:00 am to 6:00 pm
Friday, October 27	6:00 am to 11:30 am

When participants check in at the Registration and Information Desk, they will receive their Conference Badge which must be worn at all times, and a Conference Program. If for any reason you lose your badge, please come to the Conference Registration and Information Desk to have a replacement issued.

### Simultaneous Interpretation

Simultaneous interpretation will be provided in English and French free of charge to all conference participants. Simultaneous interpretation receivers and headphones for plenaries and selected concurrent sessions may be obtained from the distribution desk in the Carlton Lobby outside the York Ballroom. A valid piece of identification such as a current driver's license, credit card or passport will be required as a security deposit. To avoid unnecessary delays in obtaining receivers, it is highly recommended that receivers and headphones be obtained well in advance of each session.

Receivers should return to the receiver distribution desk at the end of each day. Identification will be returned upon presentation of the receiver and headphones. Loss or damage to equipment will result in replacement charges.

### Speaker Ready Room

A Speaker Ready Room will be available to all speakers of plenary and concurrent sessions. It will be located in Meeting Room 16 on the Ground Level of the North Building and will be equipped with a laptop computer.

Only registered speakers will be permitted entry to this area. The Speaker Ready Room will be open:

Wednesday, October 25	7:00 am to 5:00 pm
Thursday, October 26	7:00 am to 5:00 pm
Friday, October 27	7:00 am to 12:00 pm

### Lived Experience Lounge

A lounge will be available for the exclusive use of Lived Experience Scholarship recipients. The lounge is located in Meeting Room 15 on the Ground Level of the North Building and will be equipped with a laptop computer and printer. The lounge will be open:

Wednesday, October 25	7:00 am to 7:00 pm
Thursday, October 26	7:00 am to 5:00 pm
Friday, October 27	7:00 am to 2:30 pm

### Meditation Room

The President's Salon on the Second Level of the North Building has been designated as a Meditation Room. The room is available for anyone seeking a quiet space away from the hustle and bustle of the conference. Conference Elders will periodically be available for consultation. Smudging and other ceremony can be performed in this room. The room will be open:

Wednesday, October 25	7:00 am to 7:00 pm
Thursday, October 26	7:00 am to 5:00 pm
Friday, October 27	7:00 am to 12:00 pm

### Internet Café

Three computers with internet access will be available to all participants in the Meeting Room 5E on the Ground Level of the North Building. The Internet Café will be open:

Wednesday, October 25	7:00 am to 7:00 pm
Thursday, October 26	7:00 am to 5:00 pm
Friday, October 27	7:00 am to 2:30 pm

## Photo/Video Consent

The Canadian Alliance to End Homelessness (CAEH) will be taking photographs and recording video during the conference and by attending the National Conference on Ending Homelessness, you hereby acknowledge and agree that CAEH may photograph and/or videotape you at this event, as well as use these photographs and/or videotapes in any publication or media for future educational and promotional activities/materials without further notification of or any compensation to you. Selected images will assist in the promotion of future CAEH events and may be used in professional displays, advertisements, printed publications, and/or on the CAEH web site. By attending the conference, you also acknowledge and agree to waive any right to inspect or approve any future educational and promotional activities/materials that may include photographs and/or videotapes of you.

If you do not wish your image to be used please email Trish Muntain at [trish@caeh.ca](mailto:trish@caeh.ca) to withdraw consent.

## Plenary and Workshop Attendance

Only registered participants are permitted to attend plenary or concurrent sessions. Seating is on a first-come first-served basis. If a concurrent session is full when you arrive, please select another one to attend. Please wear your name badge at all times. If you lose your badge, please go to the CAEH17 Registration / Information Desk to have a new one issued.

## Scent-free Conference

The CAEH recognizes that some people are sensitive to scented products and perfumes and strong odors which can precipitate severe reactions. We ask that delegates limit the use of perfumes, scented hair spray, cologne, aftershave and any other highly scented product out of respect for attendees with serious allergies. Thank you for your cooperation.

## Security

Do not leave laptop computers, cellular phones and other personal valuables unattended. For general assistance, please ask the conference staff at the CAEH17 Registration / Information Desk.

## Acknowledgements

The 2017 National Conference on Ending Homelessness would not have been possible without the support of the Winnipeg Host Committee including: Louis Sorin, Terry Cormier, Lorie English, Marcia Fifer, Althea Guiboche, Paula Hendrickson, Kelly Holmes, Lindsay Hourie, Damon Johnston, Kate Kehler, Cameron McBeth, Lynn Russell, and Al Wiebe

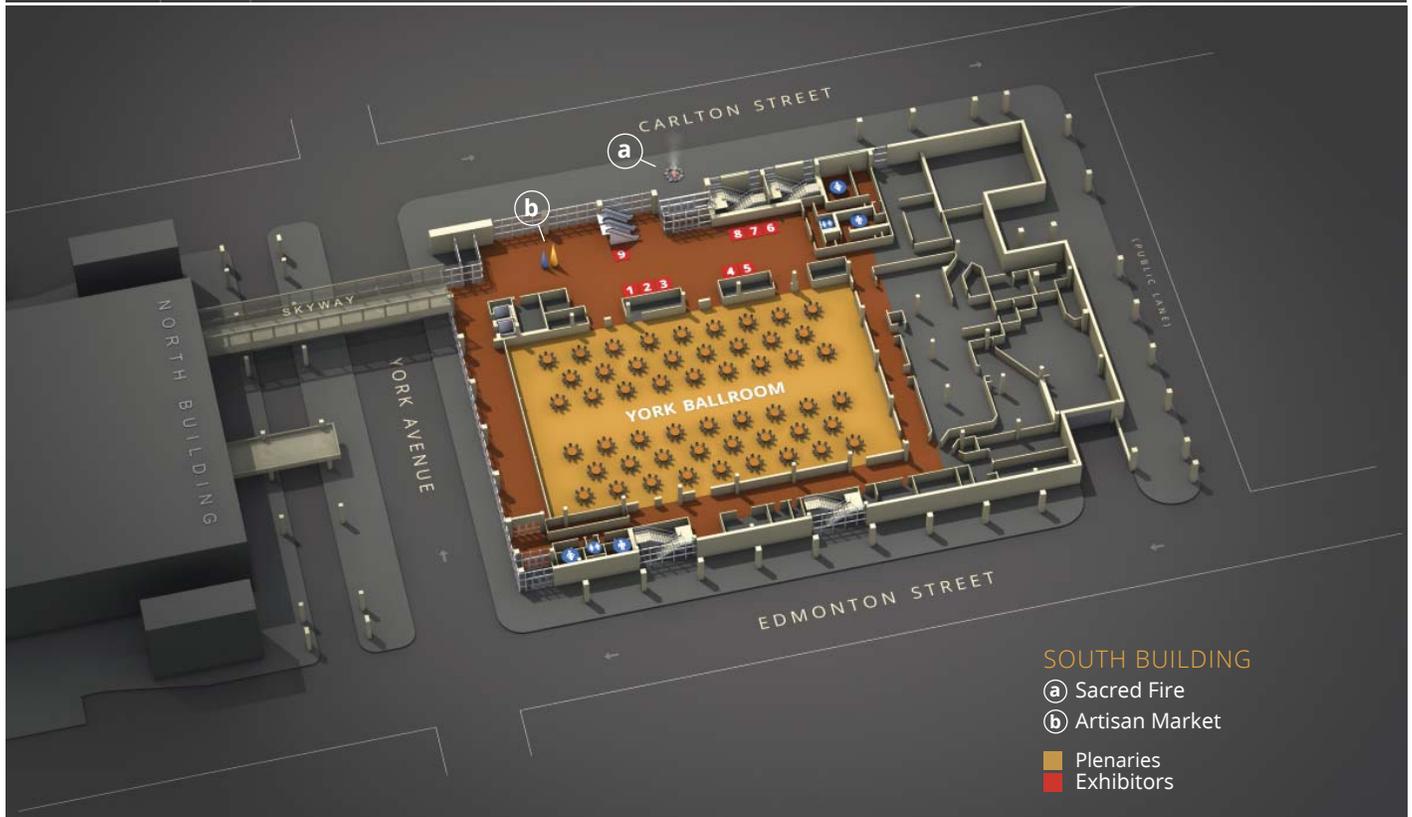
Our conference this year has a special focus on Indigenous homelessness and Reconciliation with dedicated sessions, featured content, terrific keynote speakers as well as art, cultural and ceremonial opportunities. Special thank you to an amazing group of experts who generously shared their wisdom and played a critically important role in shaping CAEH17. Thank you to: Althea Guiboche, Arlene Hache, Holly Jarrett, Damon Johnston, Diane Redsky, Louis Sorin, and Jesse Thistle.

Thank you to our volunteers, presenters and session moderators who have come from all over Canada and around the world to support the conference and share their knowledge in the pursuit of our shared mission of ending homelessness.

Special thanks to the small but mighty CAEH team including Michelle Bilek, Wally Czech, Marie Morrison, and Trish Muntain for their hours of patient, professional and enthusiastic hard work behind the scenes on the thousand details that go into a conference like this, but most importantly for their passion, tenacity and brilliant work in service of our mission to end homelessness.

We would also like to recognize the outstanding professional event management services provided by Golden Planners Inc.

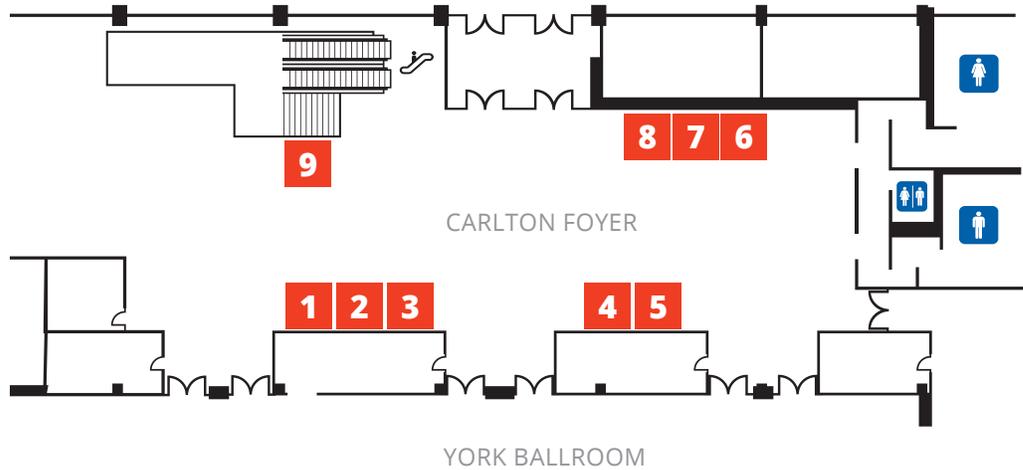
# FLOORPLAN



# EXHIBITORS

Please take a few minutes to visit our exhibitors who will be located in the Carlton Foyer outside the York Ballroom.

*(See areas marked in red on the South building floorplan opposite.)*



- 1** Veterans Affairs Canada
- 2** Canadian Observatory on Homelessness
- 3** Homelessness Partnering Strategy
- 4** CAEH Training and Technical Assistance Program
- 5** T<sup>3</sup> / Centre for Social Innovation
- 6** 20,000 Homes Campaign
- 7** Assiniboine Credit Union
- 8** VETS Canada
- 9** Raising the Roof

## PROGRAM AT A GLANCE

TIME	DAY 1 - WEDNESDAY, OCT 25	DAY 2 - THURSDAY, OCT 26	DAY 3 - FRIDAY, OCT 27
7:30 am	<b>Continental Breakfast</b> <i>Carlton Foyer</i>		<b>Sunrise Ceremony &amp; Memorial Service</b> <i>(Outside North Building)</i>
8:00 am	<b>Grand Entry &amp; Opening Plenary</b> Elder Bertha Fontaine, Mayor Brian Bowman, Grand Chief Arlen Dumas, Minister Scott Fielding, Minister Jean-Yves Duclos, Louis Sorin, and Tim Richter <i>York Ballroom</i>	<b>Continental Breakfast</b> <i>Carlton Foyer</i>	<b>Continental Breakfast</b> <i>Carlton Foyer</i>
8:30 am		<b>Morning Plenary</b> Keynote - <b>Jesse Thistle</b> <i>York Ballroom</i>	<b>Morning Plenary</b> Keynote - <b>Dr. Pam Palmater</b> <i>York Ballroom</i>
9:00 am			
9:30 am	<b>Break</b> <i>Carlton Foyer</i>	<b>Break</b> <i>Carlton Foyer</i>	<b>Break</b> <i>Carlton Foyer</i>
10:00 am	<b>Concurrent Sessions A</b> <i>Meeting Rooms (North Building)</i> 1, 2, 3, 4, 5W/6, 7/8, 9/10, 11, 12, 13, 17	<b>Concurrent Sessions C</b> <i>Meeting Rooms (North Building)</i> 1, 2, 3, 4, 5W/6, 7/8, 9/10, 11, 12, 13, 17	<b>Concurrent Sessions F</b> <i>Meeting Rooms (North Building)</i> 1, 2, 3, 4, 5W/6, 7/8, 9/10, 11, 12, 13, 17
10:30 am			
11:00 am			
11:30 am	<b>Lunch Plenary</b> Paula Goering Memorial Scholarship Presentation Keynote - <b>Beth Sandor</b> <i>York Ballroom</i>	<b>Lunch Plenary</b> <b>Municipal Leaders Town Hall</b> Moderator: Susan Scott <i>Panelists:</i> Mayor Nicole Read, Maple Ridge, BC Deputy Mayor Jenny Gerbasi, President, Federation of Canadian Municipalities, Winnipeg, MB Mayor Madeleine Redfern, Iqaluit, NV <i>York Ballroom</i>	<b>Closing Plenary</b> Keynote - <b>Ryan McMahon</b> 2018 Conference Announcement Closing Ceremony <i>York Ballroom</i>
12:00 am			
12:30 pm			
1:00 pm			
1:30 pm	<b>Concurrent Sessions B</b> <i>Meeting Rooms (North Building)</i> 1, 2, 3, 4, 5W/6, 7/8, 9/10, 11, 12, 13, 17	<b>Concurrent Sessions D</b> <i>Meeting Rooms (North Building)</i> 1, 2, 3, 4, 5W/6, 7/8, 9/10, 11, 12, 13, 17	
2:00 pm			
2:30 pm			
3:00 pm	<b>Break</b>		
3:30 pm	<b>Local Tours &amp; Optional Sessions</b> <i>Offsite</i> <i>Meeting Rooms (North Building)</i> 2, 3, 4, 13, 17	<b>Concurrent Sessions E</b> <i>Meeting Rooms (North Building)</i> 1, 2, 3, 4, 5W/6, 7/8, 10, 11, 12, 13, 17	
4:00 pm			
4:30 pm			
5:00 pm			
5:30 pm	<b>Welcome Reception</b> Hosted by CAEH17 Winnipeg Host Committee <i>York Ballroom</i>	<b>Local Tours &amp; Optional Sessions</b> Canadian Museum for Human Rights Mama Bear Clan (walking tour) Bear Clan (walking tour)	
6:00 pm			
6:30 pm			
7:00 pm		CEO Sleepout	



# ArtisanMarket

**Wednesday, October 25, 2017**

**8:00am - 7:00pm**

*(Carlton Foyer, South building)*

The Artisan Market is a one day pop-up market by ArtBeats Studio. ArtBeats Studio is a unique community based, peer directed program that provides social supports, working art studio and gallery space, and mentorship for individuals living with mental illness.

## DETAILED CONFERENCE PROGRAM

Concurrent sessions are divided into seven streams:

1. Leadership, Planning and Practice (LPP)
2. Indigenous Homelessness (IH)
3. Women's Homelessness (WH)
4. 20,000 Homes Campaign (20K)
5. Housing First (HF)
6. A Way Home – Youth Homelessness (AWH)
7. Canadian Observatory on Homelessness – Research and Policy (COH)

 - Simultaneous interpretation available

### PRECONFERENCE TUESDAY, OCTOBER 24, 2017

Noon – 5:00 pm

York 2-4

#### Pre-conference Summit on Indigenous Homelessness

End Homelessness Winnipeg will be hosting a pre-conference summit focusing on Indigenous homelessness. This half-day session will engage participants in a facilitated and interactive process that will involve keynote speakers, panel presentations, and roundtable group work that will focus on:

- Defining Indigenous homelessness
- Linking Indigenous homelessness to the work of The Truth and Reconciliation Report
- Aligning homelessness work at the federal, provincial, and local levels
- Bringing forward Indigenous-centered recommendations for action

### DAY 1

WEDNESDAY, OCTOBER 25, 2017

7:30 – 8:00 am

Carlton Foyer

#### Continental Breakfast

8:00 – 9:30 am

York Ballroom



#### Opening Ceremony and Plenary

Grand Entry

##### Speakers:

Elder Bertha Fontaine, Community Elder & Executive Director, Native Addiction Council of Manitoba  
 Mayor Brian Bowman, City of Winnipeg, Manitoba  
 Grand Chief Arlen Dumas, Assembly of Manitoba Chiefs  
 Hon. Scott Fielding, Minister of Families, Province of Manitoba  
 Hon. Jean-Yves Duclos, Minister of Families, Children, and Social Development, Government of Canada  
 Louis Sorin, Executive Director, End Homelessness Winnipeg  
 Tim Richter, President & CEO, Canadian Alliance to End Homelessness

9:30 – 10:00 am

Carlton Foyer

#### Break

## Concurrent Sessions (North Building)

10:00 – 11:30 am  
Meeting Room 3



### LPP1: Helping Our Clients and Ourselves: Creating Psychologically Informed Environments

This session describes evidence and strategies for clinicians and support staff in creating psychologically informed environments that enable positive outcomes for both staff and clients. The session aims to provide attendees with information and tools to better care for themselves and foster client-centred interventions that are shown to improve client quality of life. Psychologically informed environments (PIE) are designed to enable clients to make changes in their lives by creating positive environments through theory, changes to the physical and social space, staff training and support, managing relationships, and evaluation of outcomes. A major focus of PIEs is incorporating reflective practice into service delivery. Reflective practice enables staff to understand their own and client behaviour, enhancing compassionate care and reducing burnout. This session will provide attendees with an overview of PIEs but focus on the aspects that enable services to use evidence to take care of themselves and their clients.

**Moderator:** Mark Guslits, *Canadian Alliance to End Homelessness*

**Enabling Sustainable, Compassionate Care**

**Involving Those with Lived Experience: Using Evidence to Implement Peers into Homeless Services**  
Stephanie Barker, *University of Southampton*

10:00 – 11:30 am  
Meeting Room 2



### LPP2: Systems Approaches to Ending Homelessness

Plans to end homelessness are ambitious and acknowledge homelessness as a complex problem that requires a true community movement, beyond any one agency or partnership. Implementing this kind of vision can be phenomenally difficult. On the ground, communities who take up the challenge of this work often struggle with the limits of what programs alone can achieve to reduce, prevent and ultimately end the experience of homelessness. In this session, presenters will reflect on the experience of implementing Edmonton's Plan to End Homelessness and share strategies, tangible examples and pitfalls in taking a systems approach to ending homelessness as well as discussing the evolving role of HPS Community Entities. Participants will also learn from Chicago where efforts to end homelessness are driven by the city's second Plan to End Homelessness - Plan 2.0, and hear how Chicago is using strategic leadership and collaborations in conjunction with this plan, leading to significant system-wide change and reductions in homelessness.

**Moderator:** Matthew Pearce, *Old Brewery Mission*

**Transforming the Role of Community Entities: Homeward Trust Then and Now**

Susan McGee, *Homeward Trust Edmonton*

**It Takes More than a Program: A Systems Approach to Ending Homelessness**

Jarrod Bayne, *Homeward Trust Edmonton*

**Driving Systems Change Through Leadership and Collaboration: Chicago's Homelessness System**

Nonie Brennan, *All Chicago Making Homelessness History*

10:00 – 11:30 am  
Meeting Room 1

### IH1: Models of Indigenous Leadership in Community Planning and Program Development

Indigenous leadership is critical in ending homelessness for Indigenous Peoples. In this session, participants will learn about a community planning and leadership model from the Aboriginal Coalition to End Homelessness on Vancouver Island whose Board of Directors includes representation from First Nations band councils from the three tribal groups on Vancouver Island, Métis Nation BC, Friendship Centres from North and South Vancouver Island, and the Greater Victoria Coalition to End Homelessness. Participants will also learn about the Aboriginal Voices on Housing Network project from Red Deer, Alberta which is an Indigenous led effort to bring cross-sector housing organisations together with the City of Red Deer to focus on decreasing the level and severity of homelessness experienced by Indigenous people and to address the systemic barriers that continue to make Indigenous people vulnerable with an eye to long lasting social change.

**Moderator:** Louis Sorin, *End Homelessness Winnipeg*

**It Starts with Building Community and Indigenous Governance**

Frances Hunt-Jinnouchi, *Aboriginal Coalition to End Homelessness*

**Aboriginal Voices on Housing Network: Indigenous Leadership & Collective Impact**

Jessica Daniels, *Shining Mountains Living Community Services*

10:00 – 11:30 am  
Meeting Room 13

## IH2: Living in Indigenous Sovereignty: Colonialism, Indigenous Homelessness, and Non-Indigenous Engagement

If colonialism is a root of Indigenous homelessness in the lands occupied by Canada, how can non-Indigenous peoples respond? This session explores what it means to live in respectful and accountable relationship with Indigenous peoples and lands in the context of historical and contemporary colonialism. It will include a presentation, screening of the film *Stories of Decolonization: Land Dispossession and Settlement*, and a discussion period.

**Moderator:** Dick Passmore, *De dwa da dehs nyes Aboriginal Health Centre*

**Living in Indigenous Sovereignty: Colonialism, Indigenous Homelessness, and Non-Indigenous Engagement**  
Liz Carlson, *Laurentian University*

10:00 – 11:30 am  
Meeting Room 17

## WH1: Community Response to Homelessness for Women in Winnipeg: The Ma Mawi Wi Chi Itata Centre

In this session participants will learn about Housing First programs for Indigenous Peoples provided by Winnipeg's Ma Mawi Wi Chi Itata Centre and explore the connection between the crisis of Missing and Murdered Indigenous Women and homelessness. Established in 1984, Ma Mawi Wi Chi Itata is a Grandmother in the Winnipeg family of community service-providers with over 30 years of experience working with Indigenous families. The WI CHE WIN Program, the Beaver Medicine Bundle Program and Indigenous Women's Program of housing, support and a commitment to improving the quality of life and safety for participants. These programs have a primary focus on Aboriginal men and women who experience chronic or episodic homelessness in addition to addiction or co-occurring mental health problems. The Ma Mawi Wi Chi Itata Centre also takes an active leadership role in addressing the sexual exploitation/trafficking of girls under the age of 18.

**Moderator:** Jocelyn Helland, *Eva's Initiatives*

**The connection between Missing and Murdered Indigenous Women and Homelessness**  
Sandra Delaronde, *Ma Mawi Wi Chi Itata Centre*

**The WI CHE WIN Program, Beaver Medicine Bundle Program and Indigenous Women's Program**  
Deidre Garson, *Ma Mawi Wi Chi Itata Centre*

10:00 – 11:30 am  
Meeting Room 7/8



## 20K1: Introducing a New Problem-Solving Infrastructure

Complex social problems like chronic homelessness can't be solved by a static set of interventions. Communities need a problem-solving system that can flex as the problem evolves. The 20,000 Homes Campaign will be introducing a new problem-solving infrastructure, rooted in real-time data and driven by human-centered design and the practices of continuous quality improvement. The problem-solving skills and tools we teach enable communities to optimize their existing resources and embed the practices that support effective, results-driven collaboration across organizations and sectors.

**Moderator:** Lynn Macaulay, *Waterloo Region Homelessness and Housing Umbrella Group*

Beth Sandor, *Community Solutions*  
Jake McGuire, *Community Solutions*

10:00 – 11:30 am  
Meeting Room 5W/6

## HF1: Housing First: The Basics

Whether your community or organization is brand new to Housing First or seasoned veterans, it's important to know the core principles of Housing First. This session will provide participants with a Housing First 101 overview which will include the core principles, the continuum of Housing First fidelity and discussion about how Housing First can and should be tailored to each community's specific needs and characteristics.

Wally Czech, *Canadian Alliance to End Homelessness*

10:00 – 11:30 am  
Meeting Room 4



## HF2: Housing First for Women, Trans Individuals & Families: Challenges and Lessons Learned

In this interactive workshop participants will learn about the challenges, solutions and lessons learned from the first two years of providing Housing First supports for women, trans individuals and families through Winnipeg's More Than Four Walls program. More Than Four Walls is Winnipeg's first Housing First team created to serve the unique needs of women, trans individuals and families, considering that women and trans individuals experience homelessness differently. The More Than Four Walls team will demonstrate how gender responsive policies and practices are necessary to end homelessness for women, trans and families. This workshop will address three themes:

- Housing First definitions and local community priorities
- Housing First Intake and screening
- Supporting families living without a home

**Moderator:** John Ecker, *Canadian Observatory on Homelessness*

Lorie English, *West Central Women's Resource Centre*  
Kirsten Bernas, *West Central Women's Resource Centre*  
Lisa Spring, *West Central Women's Resource Centre*

10:00 – 11:30 am

**AWH1: Youth Voice**

Meeting Room 9/10

Presented by:



In this moderated panel discussion, young people with lived experience share their thoughts on how systems can be fixed and services improved to support them as well as share practical advice on how to include youth with lived experience in research and community planning. Also included are key highlights for implementing youth councils.

**Moderator:** Erika Morton, *Social Planning and Research Council of Hamilton*

**Telling a New Story About Youth Homelessness**

Youth with Lived Experience

Kaite Burkholder Harris, *A Way Home Ottawa*Dr. Jackie Kennelly, *Carleton University*

10:00 – 11:30 am

Meeting Room 11

**COH1: Research Roundup**

This session will cover the latest in homelessness research and through an innovative “speed geeking” format, will provide attendees the opportunity to maximize discussion with presenters. Topics will include: the growing and widespread occurrence of housing unit takeovers (HUTs) and its implication on issues including addictions, health, mental health, social supports, law enforcement and increasing homelessness; dispelling myths on the supposed apathy of political participation among individuals experiencing homelessness; homelessness prevention programs in New York City that successfully prevent homelessness for thousands of families each year; and, research critically examining government inaction and its role in exacerbating the issue of homelessness in Jamaica.

**Moderator:** Allyson Marsolais, *Canadian Observatory on Homelessness*

**The Dream Team’s Safe At Home Study Of Housing Unit Takeovers (HUTs) In The GTA: major findings and recommendations for the future**Dr. Eric Weissman, *Dream Team***Neglected Citizenry: Homelessness and Voting in Toronto**Anna Kopec, *University of Toronto***A data driven approach to building a successful homeless prevention program**Daniel Farrell, *HELP USA*

11:30 – 1:30 pm

**Lunch Plenary**

York Ballroom

Paula Goering Memorial Scholarship Presentation

Keynote Speaker: **Beth Sandor**, Principal, *Community Solutions*

## Concurrent Sessions (North Building)

1:30 – 3:00 pm

**LPP3: Addressing Homelessness in Rural and Small Town Canada**

Meeting Room 3

Homelessness in rural areas and small towns comes with unique challenges and opportunities. On one hand, in a smaller community there can be fewer resources, signs of homelessness may not be as obvious or it may manifest differently than in urban centres. On the other hand small and rural communities have unique advantages, like increased flexibility and collaborative partnerships. In this session, presenters will share different examples of rural and small town responses to homelessness including a centralized “after-hours” Homeless Response Line in Chatham-Kent, Ontario and a discussion of the development, implementation and outcome measurement for four homelessness prevention pilot projects from the County of Lambton, Ontario.

**Moderator:** Ben Appleby, *Housing Alternatives*

**Innovative Solutions in Ending Rural and Small Town Homelessness**Chantal Perry, *Municipality of Chatham-Kent***Community Engagement and Outcomes Measurement in Rural & Smaller Urban Communities**Amy Davis, *Corporation of the County of Lambton*

1:30 – 3:00 pm

**LPP4: Building Research and Evaluation Capacity**

Meeting Room 9/10

Research and evaluation capacity building are important considerations for senior leaders and frontline workers within homeless systems across Canada. By developing this capacity, individuals and organizations can confidently implement effective research and evaluation practices and ensure high quality, effective and targeted programming. By embedding research in community planning, leaders can also better understand the nature of homelessness in a community and more strategically target policy change, prevention and housing interventions. The Canadian Observatory on Homelessness has developed a suite of tools to build research and evaluation capacity within the homelessness system. In this workshop, representatives from the Canadian Observatory on Homelessness will provide an overview of these tools and discuss strategies for individuals and organizations to develop their research and evaluation skills.

**Moderator:** Sharon Suter, *Canadian Mental Health Association York and South Simcoe*

John Ecker, *Canadian Observatory on Homelessness*

1:30 – 3:00 pm  
Meeting Room 1

### IH3: Perspectives on Indigenous Homelessness and Housing First for Indigenous Peoples from Australia and New Zealand

There are striking parallels between homelessness for Indigenous peoples in Canada, New Zealand and Australia. In all three countries, Indigenous peoples make up a small percentage of the population but experience homelessness at a disproportionate rate. The contributing factors to Indigenous homelessness in all three countries are also hauntingly similar; colonization, historical trauma, oppression, racism in combination with systemic barriers like poverty, lower education and unemployment. In this session, participants will hear about homelessness for Māori (the Indigenous people of New Zealand) and learn how Indigenous concepts, principles and values are applied to Housing First projects in New Zealand. Participants will also learn about the shared parallels and challenges experienced by Indigenous Australians through examples and stories from several projects in Western Australia and how these learnings could be applied in the Canadian context.

**Moderator:** Sharon Redsky, *Canadian Alliance to End Homelessness*

**Incorporating Indigenous (Māori) Welcoming Practices in a Housing First Context**

Paul Timinis and Sophia Beaton, *Lifewise*

**Indigenous homelessness in Australia; Parallels to the Canadian Experience**

Shannen Vallesi, *University of Western Australia*

1:30 – 3:00 pm  
Meeting Room 13

### IH4: Restoring the Sacred (Panel Discussion)

This session will bring together the wisdom, cultural knowledge and expertise of various Indigenous Elders from across Canada in a panel discussion focusing on the importance of spirituality in the work of ending homelessness. This interactive dialogue will involve participants in a reflective and transformational conversation that will emphasize Indigenous teachings and guidance. The goals of the session will be to look at ways for practitioners, programs, and agencies to incorporate Indigenous perspectives and traditional practices in the work of restoring the sacred within each person and community.

**Moderator:** Louis Sorin, *End Homelessness Winnipeg*

Bertha Fontaine, Community Elder & Executive Director, *Native Addiction Council of Manitoba*

Istchii Nickamoon (Earth Song) Laureen Blu Waters, Community Elder, *Micmaq and Cree and Red River Metis*

Mike Ormsby, Knowledge Keeper/Traditional Teacher, *Anishinaabe, family from Curve Lake First Nation*

Velma Orvis, Community Elder, *End Homelessness Winnipeg, Winnipeg, Manitoba*

Billie Schibler, Community Elder & CEO, *Metis Child and Family Services Authority*

Peter Schuler, Elder, *Mississaugas of the Credit*

Navalik Tologanak, Elder, *Cambridge Bay, Nunavut*

1:30 – 3:00 pm  
Meeting Room 5W/6

### WH2: Women's Theatre Collective

When service providers embark on developing programs and strategies to meet the needs of our communities' most marginalized populations it matters most that the voices that we pay attention to are those of lived experience. Sarasvati Productions is an independent theatre company in Winnipeg that is dedicated to using theatre to promote human understanding. Winnipeg's West Central Women's Resource Centre is a community space for women, many of whom have experiences with homelessness and housing insecurity. WCWRC is currently in the process of creating a gender-informed housing strategy that is guided by individuals with lived experience. WCWRC and Sarasvati Productions are working with women with lived experience to share through theatre the impact of homelessness on their lives. Their production will be shared in this unique session.

**Moderator:** Effie Vlachoyannacos, *Maytree Foundation*

**Women's Theatre Collective**

Hope McIntyre, *Sarasvati Productions*

1:30 – 3:00 pm  
Meeting Room 17

### 20K2: Enhanced Enumeration - Combining Point-in-Time Counts and Registry Weeks to Support By-Name Lists

This session will provide guidance for using a combined Point-in-Time (PiT) count and Registry Week to support the creation of a by-name list of people experiencing homelessness in the community. During the 2016 Coordinated PiT Count, eight communities did just this. With the second Coordinated PiT Count coming in 2018, there is an opportunity for further communities to leverage the support available to do both. Communities that take this approach will have a PiT Count enumeration and survey data that contributes to the national picture of homelessness, but will also have a by-name list of people experiencing homelessness in their community, a vital tool to assist efforts to reduce homelessness. This session will describe the combined PiT count and Registry Week process, demonstrate the survey tool, and present advice from communities that used a combined approach in 2016.

**Moderator:** Marie Morrison, Director, *20,000 Homes Campaign, Canadian Alliance to End Homelessness*

**PiT Count and Registry Week Logistics**

Patrick Hunter, *Homelessness Partnering Strategy*

Amanda DiFalco, *City of Hamilton*

Andi Broffman, *Community Solutions*

1:30 – 3:00 pm  
Meeting Room 2



### HF3: Preventing Discharge into Homelessness with Housing First

As Housing First is taken to scale across Canada, it is being used in innovative ways. Increasingly, Housing First interventions are being used to prevent discharge from public systems into homelessness. In this session participants will learn about Housing First programs being used to prevent homelessness for young people transitioning out of child welfare in Toronto, Ontario and Lethbridge, Alberta. Participants will also learn about a pilot project in London, Ontario to prevent discharge from the healthcare system into homelessness.

**Moderator:** Reshmeena Lalani, *Canadian Alliance to End Homelessness*

**Launching Housing First & Wrap-Around Supports for Youth Transitioning Out of Care**  
Sydney Blum, *WoodGreen Community Services*

**Transitioning Youth from Care to Independence**  
Kathryn Kot, *McMan Youth Family and Community Services Association*

**Preventing Hospital Discharge into Homelessness: The No Fixed Address Version 2 Project**  
Cheryl Forchuk, *Lawson Health Research Institute*

1:30 – 3:00 pm  
Meeting Room 11

### HF4: Paula Goering Memorial Scholarship Presentations

Dr. Paula Goering, RN, PhD was a distinguished clinician, educator and researcher who made a tremendous contribution to research, services, and policies targeting homelessness in Canada for over 30 years. Most recently, Dr. Goering served as the Lead Investigator of the Mental Health Commission of Canada's At Home / Chez Soi Demonstration Project, the largest study conducted on Housing First in the world. Sadly, Dr. Goering passed away on May 24, 2016.

The Paula Goering Memorial Scholarship recognizes Paula's exceptional role as a mentor to innumerable students, as a practitioner and a pioneering researcher who focused on translating research knowledge into practice. The scholarships will be awarded each year to two students and two Housing First practitioners who share Paula's passion for ending homelessness and her commitment to research and evidence based practice. Scholarship winners will present their winning projects in this session.

**Moderator:** Tim Aubrey, *University of Ottawa*

**Paula Goering Memorial Scholarship Winners:**  
Lauren Dawne Gostick, *Yellowknife Women's Society, Yellowknife Housing First Program*  
Robert David Cahill, *Choices for Youth, Rally Haven Supportive Housing Program*

**An Exploration of How Young People Experiencing Homelessness in Canada Access Educational Systems**  
Jayne Malenfant, *McGill University*

**An Evaluation of the Impact of Rent Assistance on Individuals Experiencing Chronic Homelessness in Waterloo Region**  
Courtney Pankratz, *Wilfred Laurier University*

1:30 – 3:00 pm  
Meeting Room 4



### AWH2: Youth Homelessness Prevention

What is youth homelessness prevention and what isn't? This session will give an overview of the recent youth homelessness prevention framework and examples of prevention programs in action. This session will include a change in management primer and an overview of host homes programs.

**Moderator:** Melanie Redman, *A Way Home Canada*

**What is Youth Homelessness Prevention? Defining and Operationalizing Homelessness Prevention for Youth**  
Dr. Stephen Gaetz and Dr Kaitlin Schwan, *Canadian Observatory on Homelessness*

**Enhancing Natural Supports for Youth - Homeless Diversion and Family Reunification**  
Desta Davies and Kim Ledane, *Boys and Girls Clubs of Calgary*

**Youth Homelessness Prevention: Host Homes**  
Elisa Traficante, *Raising the Roof*

Presented by:



1:30 – 3:00 pm  
Meeting Room 7/8



### COH3: Legislating the Prevention of Homelessness

Preventing homelessness in Canada requires a strong legislative backbone to allow for structural change in our efforts to end homelessness. In this talk show style panel, presenters will explore different legislative strategies to support people in accessing and maintaining housing. This session will discuss challenges and solutions for those facing evictions and lessons learned from Wales in their implementation of prevention legislation.

**Moderator:** Jesse Donaldson, *Canadian Observatory on Homelessness*

**Introduction:** Dr. Erin Dej, *Canadian Observatory on Homelessness*

**Legislating Homelessness: Changing Residential Law to Prevent Homelessness**  
Kenneth Hale, *Advocacy Centre for Tenants Ontario*

**Identifying Individuals at Risk of Eviction from Public Housing Using Linked Population-based Administrative Data**  
Aynsle Hinds, *Department of Community Health Sciences, University of Manitoba*

**The Role of Research in Developing Legislation on Prevention of Homelessness: The Housing (Wales) Act 2014**  
Tamsin Stirling, *Winston Churchill Memorial Trust*

1:30 – 3:00 pm  
Meeting Room 12

#### COH4: Partnering to Develop the Next State of Homelessness Report

In the last four years, the Canadian Alliance to End Homelessness (CAEH) and the Canadian Observatory on Homelessness (COH) have published three State of Homelessness in Canada reports. These reports include an overview of major topics and issues related to homelessness and include a number of key policy recommendations. In 2018, we wish to partner with Indigenous leaders, researchers, service providers and people with lived experience to co-develop a report that focuses on Indigenous Homelessness. As a first step, we invite session attendees to help us shape the objectives and content of the report. Participants will have an opportunity to indicate an interest in contributing and make recommendations for others that the CAEH and COH should consult.

**Moderators:** Allyson Marsolais and Jesse Thistle, *Canadian Observatory on Homelessness*

### Local Tours and Optional Sessions

3:15 - 5:30 pm

Registrants for tours and site visits are asked to meet at “The Loop”, located at the York Street lobby doors of the North Building.

#### The BIZ Downtown CHAT Patrol (walking tour) Downtown Winnipeg

Join the CHAT Patrol team as they provide outreach work to the most vulnerable individuals within the Winnipeg Downtown area. Funded by the City of Winnipeg and housed within the Downtown Winnipeg BIZ organization, you will learn of their work, the issues they face, and the approach the CHAT Team takes to address the needs of those who are often out-of-reach of existing programs.

Please bring water and wear good walking shoes.

#### Youth Homelessness Tour

You will participate in a session and site visit/tour of organizations that have come together to address youth homelessness in Winnipeg. Learn of the community development approach that led to the comprehensive Here and Now: The Winnipeg Plan to End Youth Homelessness. Engage with a panel of speakers who will share their thoughts and recommendations as they respond to your questions and community challenges.

#### Women’s Homelessness Tour

Come together with the community agencies who serve women involved or impacted by homelessness. Engage with experts and community leaders who are currently involved in the development of a women-centered strategy to end homelessness for women in Winnipeg. Come share your thoughts and expertise as you network with others to improve practice and system-level responses to the unique needs of women and vulnerable groups.

#### Indigenous Homelessness Tour

This session will explore the Winnipeg Indigenous sector and how it has come together to respond to the unique needs of Indigenous clients, families, and community. Learn from the Indigenous community about the programs, sites, and approaches that have been developed by the community and how these culturally-centred approaches and programs have made a difference for individuals.

3:15 - 5:30 pm  
Meeting Room 1

#### KAIROS Blanket Exercise

The KAIROS Blanket Exercise is an interactive learning experience that teaches the Indigenous rights history we’re rarely taught. Developed in response to the 1996 Report of the Royal Commission on Aboriginal Peoples—which recommended education on Canadian-Indigenous history as one of the key steps to reconciliation, the Blanket Exercise covers over 500 years of history in a one-and-a-half-hour participatory workshop.

Blanket Exercise participants take on the roles of Indigenous peoples in Canada. Standing on blankets that represent the land, they walk through pre-contact, treaty-making, colonization and resistance. They are directed by facilitators representing a narrator (or narrators) and the European colonizers. Participants are drawn into the experience by reading scrolls and carrying cards which ultimately determine their outcomes. By engaging on an emotional and intellectual level, the Blanket Exercise effectively educates and increases empathy. The exercise is followed by a debriefing session in which participants have the opportunity to discuss the experience as a group.

3:15 - 5:30 pm

Meeting Room 4



### HIFIS 4 Clinic

Across Canada, the Homeless Individuals and Families Information System (HIFIS) is supporting community efforts to move towards integrated community data systems that allow for coordinated intake and referral as a means to reduce homelessness. The new web-based HIFIS 4 is a data management tool for communities to manage the supports and services provided to clients. The session will discuss what HIFIS can do for you and highlight some of the key features of HIFIS 4, such as case management, housing placements, SPDAT/VAT, outreach and Point-in-Time counts. In addition, the session will include a walk-through, using the HIFIS 4 Implementation Toolkit, of how to implement HIFIS in a community. Finally, as the software is continually enhanced in response to user feedback, the session will provide an opportunity to give feedback to the HIFIS team on improvements to the system.

3:15 - 5:30 pm

Meeting Room 13

### Women's Homelessness Roundtable

The CAEH has recently established a Women's Homelessness Advisory Committee to support our efforts at preventing and ultimately ending women's homelessness in Canada. We are inviting interested conference participants to join the advisory committee's chair for an open and informal round-table discussion on how the CAEH can support communities, organizations and governments to identify and meet the unique and specific wants and needs of women experiencing, or at risk of, homelessness, and to determine ongoing opportunities for networking and collaboration.

**Moderator:** Victoria Bailey

Arlene Hache, *Canadian Alliance to End Homelessness*

3:15 - 5:30 pm

Meeting Room 2



### Fostering Innovation: Findings from Top-Ranked Micro-Grant Projects Supported by the Government of Canada's Innovative Solutions to Homelessness

The Innovative Solutions to Homelessness (ISH) funding stream, as part of the Government of Canada's Homelessness Partnering Strategy, is delivered nationally and supports the development of innovative approaches to reducing homelessness. Funding was allocated through two Calls for Proposals launched in the fall of 2016, one for contributions for large-scale pilot projects (between \$25,000 and \$500,000) and one for micro-grants for small-scale experimental projects or prototypes (up to \$25,000), to support activities in three key areas: community-based innovative projects to reduce homelessness and/or the cost of homelessness; building strategic partnerships with key stakeholders; and testing and/or sharing tools, social metrics, and research findings geared towards homelessness.

The top-ranked recipients of the micro-grants awarded under ISH will showcase their innovative approach with the community including successes, challenges and lessons learned. The main objective of the session is to share and improve or expand the use of innovative practices that are preventing or reducing homelessness. In addition, participants will be able to "pitch" for up to \$25,000 in additional funding to a panel of experts from various domains to continue improving or scaling their project.

**Moderator:** Francis Pigeon, *Community Development and Homelessness Partnerships Directorate*

3:15 - 5:30 pm

Meeting Room 17

### Nowhere to Go: A Brokered Dialogue Film on LGBTQ2S Youth Homelessness & Mental Health

This film screening and presentation share the findings of *Nowhere to Go: A Brokered Dialogue* which brought together six people who would not normally engage in dialogue to provide a glimpse into the reality of LGBTQ2S youth homelessness and mental health challenges. Brokered Dialogue is a new film-based qualitative research method designed to foster dialogue on controversial health and social issues, particularly in circumstances in which dialogue is either absent or highly contested.

The main purpose of this project was to gain a better understanding of the intersections between LGBTQ2S youth homelessness and mental health, and access and barriers to mental health services. As well as to break down the barriers to respectful dialogue amongst the key informants that participated in this study.

The 30-minute film highlights the need for a more integrated approach to youth homelessness where mental health supports and trauma informed care are central to the support offered in shelters, housing programs, and the services that LGBTQ2S youth access.

Dr. Alex Abramovich, *Centre for Addiction and Mental Health*

5:30 - 7:00 pm

York Ballroom



### Welcome Reception

Hosted by CAEH17 Winnipeg Host Committee

**DAY 2**

THURSDAY, OCTOBER 26, 2017

8:00 – 8:30 am

**Continental Breakfast**

Carlton Foyer

8:30 – 9:30 am


**Morning Plenary**

York Ballroom

Opening Prayer

 Keynote Speaker: **Jesse Thistle**, Resident Scholar on Indigenous Homelessness, *Canadian Observatory on Homelessness*

9:30 – 10:00 am

**Break**

Carlton Foyer

## Concurrent Sessions (North Building)

10:00 – 11:30 am


**LPP5: Leading a High Functioning System of Care to End Chronic Homelessness**

Meeting Room 3

How do you lead and manage your system of care? What are the most advantageous approaches to governance? How do you manage the small and large P politics of what you do? For anyone that is a staff person or board member of a Community Entity or a Community Advisory Board, this session is designed to help you focus all that you do on being a high-functioning system of care, with attention to proven practices, and funding decisions that reinforce the desired changes you wish to see in your community. This session is geared to urban, suburban and rural communities.

 Moderator: Matthew Pearce, *Old Brewery Mission*

 Leading a High Functioning System of Care to End Chronic Homelessness  
 Tracy Flaherty-Willmott, *OrgCode*

10:00 – 11:30 am


**LPP6: Models for Engaging People with Lived Experience of Homelessness**

Meeting Room 4

One of the central tenets of ending homelessness and Housing First is the belief that people experiencing or with experience of homelessness should be engaged in the decisions, policies and design of the programs that impact them. In this session participants will learn how 'Co-design' (or 'Human-Centred Design') enabled people with lived experience of homelessness in New Zealand to be at the centre of the service design process for a Housing First program. Participants will also learn about developing a peer support intentional community in Kamloops, BC and learn about the work of the Winnipeg Lived Experience Circle.

 Moderator: Debbie Frost McGraw, *Canadian Lived Experience Advisory Council*

Engaging People with Lived Experience of Homelessness in Service Development Through Co-design (or Human-Centred Design)

 Sophia Beaton, *Lifewise*

Developing Peer Support Intentional Communities to Affect Systemic Social Change and Policy

 Glenn Hilke, *My Place/Lived Experience Committee - Kamloops Elizabeth Fry Society*

Lived Experience Circle, Support and Community Service Through Strength and Conviction

 Al Wiebe, *Winnipeg Lived Experience Circle*

10:00 – 11:30 am

**IHS5: Case Studies on Addressing Inuit Homelessness in Nunavut and Montreal**

Meeting Room 13

Housing shortages and poor quality housing are an urgent and long-standing problem in all Inuit regions in Canada. Many Inuit leave home for communities like Yellowknife, Montreal, Ottawa, Edmonton, and Winnipeg where many Inuit are found, and over-represented, among the homeless population. Yet relatively little is known about homelessness for Inuit people. In this session participants will learn about the size, scale and unique characteristics of homelessness in Nunavut and learn about two scattered site Housing First programs for Inuit in Montreal.

 Moderator: Holly Jarrett, *Canadian Lived Experience Advisory Council*

Considerations in Addressing Inuit Homelessness in Nunavut

 Cassandra Vink, *Vink Consulting and Angela Briffett, Senior Planner Homelessness Initiatives, Nunavut*

Scattered-site Housing First for mostly Inuit Indigenous people : Observations from a pilot program in Montreal

 Graham Isaak and Psegga Jones, *McGill University*

Comparison of two scattered-site Housing First programs for Inuit in Montreal

 Connie Ly, *Douglas Mental Health Institute*

10:00 – 11:30 am  
Meeting Room 7/8



### IH6: Housing Stabilization for Indigenous Women Who Have Experienced Homelessness

This session will explore holistic approaches used to support and empower Indigenous women who have experienced homelessness in Toronto. We will explore the ways in which the Native Women's Resource Centre of Toronto (NWRCT) has responded to the complex needs of First Nations, Inuit, and Métis women who access their programming. This session will present contextual information re: urban Indigenous homelessness trends, homelessness for women, and the impacts of colonization as it relates to homelessness. Additionally, this session will reveal NWRCT's unique approach to housing stabilization; a combination of mainstream Life Skills training and use of tradition, culture, and Elders to empower and support women in increased successful housing outcomes.

**Moderator:** Althea Guiboche, *End Homelessness Winnipeg*

**Housing Stabilization for Indigenous Women Who Have Experienced Homelessness**  
Jocelyn Murphy, *Native Women's Resource Centre of Toronto*

10:00 – 11:30 am  
Meeting Room 17

### WH3: Summary of the Outcomes of a National Symposium on Women and Housing

CMHC and Status of Women Canada will be hosting the first ever national symposium on women and housing prior to the CAEH17. The symposium will focus on identifying the unique issues and cross-cutting themes that women face in accessing housing from housing affordability, safety and gender-based violence, dependent children, to accommodation for larger families. The expectation is that the symposium will help strengthen and improve understanding of gender in the development and analysis of housing programs and services. This session will be an opportunity to present, discuss and validate the outcomes of the symposium with participants. The session will be interactive, to answer questions and identify anything that may have been missed.

**Moderator:** Maria Crawford, *Canadian Alliance to End Homelessness*

**Background and Context- National Symposium on Women and Housing**  
Debbie Stewart, *CMHC*

**Background and Context of the National Symposium on Women and Housing**  
Mana Herel, *Status of Women Canada*

**Outcomes of the National Symposium on Women and Housing**  
Janice Abbott, *Atira*

10:00 – 11:30 am  
Meeting Room 12

### 20K3: Lessons from 20,000 Homes Campaign: Bright Spots & Challenges

Deep in the DNA of the 20,000 Homes Campaign is a commitment to celebrate success that goes hand-in-hand with a fixation on transparency, continuous improvement and peer learning. In this interactive session we will highlight successes from Edmonton, Guelph & Wellington and Dufferin County and have an open and frank discussion about common challenges.

**Moderator:** Andi Broffman, *Community Solutions*

**Utilizing Coordinated Access and the By Names List to Create a High Performing System**  
Ashley Eddy, *Homeward Trust Edmonton*

**From Registry Week to Coordinated Entry in Less than 12 Months**  
Randalin Ellery, *Guelph & Wellington Task Force for Poverty Elimination*

**20K Homes - A Rural Experience**  
Cory O'Handley, *SHIP - Services and Housing In the Province*

10:00 – 11:30 am  
Meeting Room 1

### HF5: Partnering to Develop an Indigenous Housing First Toolkit

As Housing First implementation continues across Canada, the need to tailor and adjust aspects of service delivery to meet the unique needs of different populations is becoming a pressing need. This session will include a discussion on key elements of delivering Housing First with Indigenous Peoples with a panel of experts delivering Housing First services with Indigenous People followed by a discussion with the audience to identify key components and considerations in the development of an Indigenous Housing First Toolkit.

Wally Czech, Director, *Training and Technical Assistance Program, Canadian Alliance to End Homelessness*

10:00 – 11:30 am



Meeting Room 2

### HF6: Engaging landlords in Housing First

A perennial challenge in Housing First is finding, recruiting and retaining private market landlords, often in very tight rental markets or in small towns with limited rental supply. Housing First teams also have to deal with the natural tensions between advocating for the client and maintaining positive relationships with landlords in order to retain housing options. In this session presenters will discuss how to: build and maintain relationships with private market landlords, assist landlords with filling vacancies in a quick and efficient manner; create open communication between all parties involved in the housing process; assist landlords and clients in resolving conflicts; promptly and collaboratively address landlord concerns; and, assist clients with maintaining appropriate housing. Participants will also be introduced to a new toolkit on engaging landlords in Housing First programs.

**Moderator:** Michael Shapcott, *Canadian Alliance to End Homelessness*

**Streets to Homes and the Landlord Liaison Project**  
 Angela Buell-McNulty, *Pacifica Housing Advisory Association*  
 Chris Forester, *Landlord Liaison*

**Engaging Landlords in Housing First Programs: A How-To Guide**  
 Jennifer Rae, *University of Ottawa*

10:00 – 11:30 am

Meeting Room 11

Presented by:



### AWH3: Making the Shift Youth Homelessness Social Innovation Lab

This presentation will give an overview of the A Way Home Canada and the Canadian Observatory on Homelessness' Making the Shift Youth Homelessness Social Innovation Lab with a focus on the Family and Natural Supports demonstration projects in Alberta and Ontario. This session will provide an overview of Family and Natural Supports Framework; followed by a moderated conversation of Family and Natural Supports programs.

**Moderator:** Lesley McMillan, *A Way Home Canada*

10:00 – 11:30 am



Meeting Room 9/10

### COH5: Power of Networks for Mobilizing Knowledge to End Homelessness

This presentation covers findings from a study conducted to examine how a peer learning approach influences knowledge mobilization and capacity-building in two Canadian regional/provincial networks: The Alberta 7 Cities on Housing and Homelessness and a recently established informal network in Southwest Ontario. It will look at how network activities facilitate knowledge mobilization and influence network members' individual and collective capacity to implement Housing First and other strategies to address homelessness. Early findings indicate that the networks create opportunities for the continued sharing of resources, experiences, and ideas among leaders in similar roles in different cities.

**Moderator:** Stephanie Vasko, *Canadian Observatory on Homelessness*

S. Kathleen Worton, *Wilfrid Laurier University*  
 Marie Morrison, *Canadian Alliance to End Homelessness*  
 Susan McGee, *Homeward Trust Edmonton*

10:00 – 11:30 am

Meeting Room 5W/6

### COH6: Housing First for Youth and Making the Shift: When Outcomes Drive Implementation

Research and evaluation are indispensable in developing an evidence-base for effective program interventions that prevent and end youth homelessness. This fishbowl session will provide an early look at the implementation and operationalization of a robust research and evaluation framework embedded in several Housing First for Youth demonstration projects, being delivered through Making the Shift. What do our outcomes and evaluation frameworks look like? How might our outcomes drive implementation? How might implementation align with varying community contexts and priority populations? The session will summarize key learnings to-date as we collectively aim to strengthen a Canadian evidence base to inform policy, programs and practice.

**Moderator:** Mike Bulthuis, *Canadian Observatory on Homelessness*

Ashley Ward, Lead Researcher, *Making the Shift (Canadian Observatory on Homelessness)*

**Community Partners from three Housing First for Youth demonstration projects**  
 Led by WoodGreen Community Services (Toronto); Hamilton Regional Indian Centre (Hamilton) and a collaboration in Ottawa involving Youth Services Bureau, CMHA Ottawa and John Howard Ottawa

11:30 – 1:30 pm



York Ballroom

### Lunch Plenary

#### Municipal Leaders Town Hall

**Moderator:** Susan Scott, Author of *All Our Sisters*

#### Panelists:

Mayor Nicole Read, Maple Ridge, BC  
 Deputy Mayor Jenny Gerbasi, President, Federation of Canadian Municipalities, Winnipeg, MB  
 Mayor Madeleine Redfern, Iqaluit, NV

## Concurrent Sessions (North Building)

1:30 – 3:00 pm

Meeting Room 4



### LPP7: How to Be an Awesome, Housing-Focused Shelter

Shelters are a critical component to ending homelessness when, from the very beginning, there is an emphasis on diversion, short stays, and unrelenting housing focus. To fit within a community's Housing First framework, the shelter must be low barrier. Shelters need to move away from rules and compliance and into a space of socialized expectations. Staffing needs to move from silos on functional areas (intake, overnight, housing worker, janitorial) into shared mission and action to end homelessness. Programming needs to shift from anything that remotely focuses on "housing readiness" or inadvertently prolongs the shelter stay into programming that is unapologetic in its housing focus. Even social activities need to be linked into intentional engagement regarding housing. Furthermore, there are implications for how to consider the built form. But to get to these places requires change – and in some organizations or communities – significant change that is harrowing, challenges mythologies that have been institutionalized into practice, and can upend the expected shelter experience for the shelter user. In this session participants will learn how to becoming an 'Awesome, Housing Focused Shelter' and learn about one such shelter in Waterloo, Ontario.

**Moderator:** Valerie Watson, *County of Simcoe*

**How to be an Awesome, Housing-Focused Shelter**

Iain De Jong, *OrgCode Consulting, Inc.*

**Housing-Focused Emergency Shelter in Waterloo Region**

Angela Pye, *Region of Waterloo*

1:30 – 3:00 pm

Meeting Room 3



### LPP8: Innovative Approaches to Community Planning

At some point in the shift to ending homelessness, every community undertakes a community planning process. With plans complete the work quickly shifts to the all-important funding and implementation of those plans. In this session, we'll explore the unique collaborative approach to community planning and ending homelessness in Victoria, BC and hear from Fredericton, New Brunswick on their innovative approach to funding their plan to end homelessness.

**Moderator:** Kristen Holinsky, *Ottawa Alliance to End Homelessness*

**Collaborative Approaches to Community Planning and Service Delivery**

Don Elliott, *Greater Victoria Coalition to End Homelessness*

**Local Government Role in Addressing Homelessness**

John Reilly, *Capital Regional District*

**An Innovative Cross-Sector Approach to Funding Housing First: How One Small City is Funding the Change**

Faith McFarland, *Community Action Group on Homelessness*

1:30 – 3:00 pm

Meeting Room 13

### IH7: I'taamohkanoohsin- (Everyone Comes Together)

Neighbouring the largest reserve in Canada, Lethbridge, Alberta has an overrepresentation of Indigenous people experiencing homelessness (Indigenous people account for 54% of Lethbridge's homeless population). In January 2017, ARCHES (AIDS Outreach Community Harm Reduction Education Support) Society in partnership with the Canadian Mental Health Association, Kainai Wellness Centre and the Lethbridge Police Service, introduced an Indigenous Engagement Program providing an inclusive gathering space, cultural supports, activities and opportunities for connectedness and traditional healing to local Indigenous people experiencing homelessness. Through the guidance of First Nations Elders and Indigenous people experiencing homelessness, a program was created to provide a unique recovery path for individuals to explore their healing journey through traditional means. In this session, participants will learn new methods of incorporating traditional ways of healing and supporting the path to Reconciliation.

**Moderator:** Dick Passmore, *De dwa da dehs nyes Aboriginal Health Centre*

**I'taamohkanoohsin- (Everyone Comes Together)**

Chelsey De Groot, *ARCHES*

1:30 – 3:00 pm  
Meeting Room 7/8



### IH8: Homelessness for Indigenous Youth

For many Indigenous people who experience homelessness, the pathways of adversity begin in childhood and translate into early experiences of severe marginalization of which one aspect is street involvement and homelessness. A major impediment to better understanding and meeting the needs of these Indigenous young people is access to good information. The Canadian National Survey of Homeless Youth affords a unique opportunity to describe their experiences. In this session, participants will gain insight on Indigenous youth homelessness in Canada from the Canadian National Survey of Homeless Youth. Participants will then learn about an innovative homelessness prevention project from Toronto and Thunder Bay, Ontario that combines outreach transitional case management, peer support, and mental health supports designed to stabilize youth trajectories in the first months of housing.

**Moderator:** Mark Guslits, *Canadian Alliance to End Homelessness*

#### Indigenous Youth and the 2015 Canadian National Homeless Youth Survey: 332 Experiences of Being Young, Marginalized, and Indigenous in Canada

Jesse Thistle, *York University*

Tera Beaulieu, *Toronto Centre for Addiction and Mental Health*

Stephen Gaetz, *York University*

Bill O'Grady, *University of Guelph*

Sean Kidd, *University of Toronto*

#### Tertiary Prevention for Formerly Homeless Youth: A Model for Making Housing Live up to its Promise and how Relevance for Indigenous Youth is Achieved

Tina Bobinski, *Dilico Anishinabek Family Care*

Chris Mushquash, *Lakehead University*

Sean Kidd, *University of Toronto*

1:30 – 3:00 pm  
Meeting Room 5W/6

### WH4: Gender Matters: Differential Experiences of Finding Home for Women

In this panel we will explore the role of gender in experiences of homelessness. Whether services are particularly designed to work with women and girls, or to work with all genders, we know that gender plays a significant role in homelessness. Women and girls have unique pathways into homelessness, unique experiences of homelessness, and require specific supports to successfully find home. This can relate to experiences of trauma, parenting, sex work, sexism, the gendered nature of poverty, or other social factors. The panel will approach this topic from four unique perspectives: a large quantitative, multi-site study on homelessness and well being; a small program evaluation focused on qualitative methods; experiences in direct service delivery; and, national advocacy for a National Housing Strategy that supports the needs of women.

**Moderator:** Maria Crawford, *Canadian Alliance to End Homelessness*

#### Identifying Pathways to Wellness for Women Experiencing Homelessness

Kristy Buccieri, *Trent University*

#### Housing First for Women - A Program Evaluation

Abe Oudshoorn, *Western University*

#### Providing Shelter for Sexual and Gender Minority Women

Lauren Groves, *E4C*

#### Counting Women in to the National Housing Strategy

Colette Prevost, *YWCA Toronto*

1:30 – 3:00 pm  
Meeting Room 12

### 20K4: By-Name Lists and HIFIS 4: A Collaborative Design Session

As more communities develop plans to end homelessness, real time by-name lists (BNLs) have emerged as a key tool to support these efforts. A BNL serves as a community-wide live list of pre-assessed clients that can be used to connect them with programs targeted to their needs (e.g., Housing First). As HIFIS 4 has most of the components and functionality necessary to develop a BNL, there is an opportunity to collaborate on designing the implementation of BNLs in HIFIS 4 to support community efforts. During this session, the HIFIS team will propose a BNL implementation and will seek feedback from participants, including experts in the BNL methodology, to ensure that the design meets community needs.

**Moderator:** Marie Morrison, Director, *20,000 Homes Campaign*, CAEH

Henry Dagher, *Homelessness Partnering Strategy*

1:30 – 3:00 pm

Meeting Room 1

### HF7: Innovative Collaborative Care: Partnerships between Health Services and Housing First

Evaluation of Housing First programs in Canada has demonstrated success and sustainability of the model; however, program partners in Winnipeg have combined efforts to extend these achievements further. As the range of agencies and Housing First programs continue to expand, the integration of specialized services is a necessity to support the complexity of circumstances that participants face. With a focus on reinforcing program fidelity, specialized health services have been made available to Housing First teams as a resource, if necessary, to support staff and participants when complex health issues are an obstacle to achieving or sustaining housing success. Embracing the Housing First model, a system based health services team offers consultation, support for coordination, capacity building, and direct clinical service to agency partners in a manner that is not typical of health services. In this session, presenters will highlight the mechanisms that created opportunity to shift practice both in programs and systems and demonstrate the approaches used in partnership. A specialized interactive component of the workshop will highlight the collaboration to integrate Indigenous values-based approaches to engage and support individuals and teams.

**Moderator:** Dominika Krzeminska, *Canadian Housing and Renewal Association*

**Bridging the Gap to Health Services in Partnership with Housing First Agencies**

Shannon Watson, *Winnipeg Regional Health Authority*

**Health Services Outreach and Housing First Teams Working Together: A Values Based Approach**

Don Robinson, *Winnipeg Regional Health Authority*

1:30 – 3:00 pm

Meeting Room 9/10



### HF8: The 'How and Why' of Housing First Fidelity Assessment

Program fidelity has emerged as an important area of focus for evidence-based interventions like Housing First programs. Previous studies have demonstrated that Housing First programs with higher levels of fidelity produce better outcomes. With the scaling-up of Housing First across Canada, an important issue involves ensuring that programs have high fidelity. The objective of the session is to introduce participants to the assessment of fidelity of Pathways Housing First programs. In the session, participants will be introduced to the different methods of conducting fidelity assessments, findings of fidelity assessments for different programs, and the use of these findings to improve the delivery of the programs.

**Moderator:** Wally Czech, *Director, Training & Technical Assistance Program, CAEH*

**Fidelity Assessment of Housing First Programs Conducted by an External Team**

Sam Tsemberis, *Pathways to Housing Canada*

**How to Conduct an Internal Fidelity Assessment on a Pathways Housing First Program**

Tim Aubry, *University of Ottawa*

**Findings from a Fidelity Assessment of the Pathways to Housing DC Housing First Program**

Jennifer Rae, *University of Ottawa*

**Lessons Learned About Achieving High Levels of Program Fidelity in New Canadian Housing First Programs**

Geoff Nelson, *Wilfrid Laurier University*

1:30 – 3:00 pm

Meeting Room 11

Presented by:



### AWH4: Navigating Systems

Youth homelessness is a fusion policy issue. There are numerous factors that lead young people to experience homelessness. This session will give an overview of creating a systems approach to preventing and ending youth homelessness. Focus in this session is youth exiting care. This session will also showcase examples of work being done in Canada and the United Kingdom.

**Moderator:** David French, *A Way Home Canada*

**Toronto's Youth Homelessness Strategy Framework: New Questions, Lessons and Directions in Community Planning**

Beth Hayward, *City of Toronto*

**A How-To on Systems Integration, Findings from a Prevention Program for Children Leaving the Child Welfare System in Winnipeg, Manitoba**

Kelly Holmes, *Resource Assistance for Youth Inc.*

**Project Re-Route- Keeping Child Welfare Youth out of Homelessness**

Carol Howes, *Covenant House Toronto*

**Swimming Against the Tide: Youth Homelessness in the UK**

Tamsin Stirling, *Winston Churchill Memorial Trust*

1:30 – 3:00 pm  
Meeting Room 2



### COH7: Preventing Homelessness: From a Framework to Implementation

The prevention of homelessness is emerging as an important consideration in efforts to end homelessness. Complicating things is that there is often a lack of clarity about exactly what homelessness prevention means. This session provides an overview of homelessness prevention, including a definition and, a typology of different kinds of prevention. With the framework laying the foundation, presenters will then discuss how to build prevention into community plans to end homelessness and importantly, how to integrate a prevention focus into our existing systems-level responses. Specific links are made between the evolution of homeless serving systems from crisis to prevention and the promise of system planning as an approach to link ending homelessness and poverty reduction.

**Moderator:** Susan McGee, *Homeward Trust Edmonton*

Dr. Stephen Gaetz, *Canadian Observatory on Homelessness*

Dr. Erin Dej, *Canadian Observatory on Homelessness*

Jaime Rogers, *Medicine Hat Community Housing Society*

Dr. Alina Turner, *Turner Strategies*

1:30 – 3:00 pm  
Meeting Room 17

### COH8: Understanding Indigenous Homelessness Through Innovative Research Methods

Presenters in this session will discuss a range of issues including: defining Indigenous homelessness, developing solutions that are culturally competent and tailored to unique local contexts, as well as findings on the nature of hidden homelessness of both Indigenous and non-Indigenous populations in the rural and northern Ontario. The research methods discussed in this panel help us to better understand the nature and extent of Indigenous homelessness, while highlighting the resilience of Indigenous communities.

**Moderator:** Sharon Redsky, *Canadian Alliance to End Homelessness*

**Defining Indigenous Homelessness**

Jesse Thistle, *Canadian Observatory on Homelessness*

**Examining Forms of Hidden Homelessness in Rural and Northern Ontario: Comparing Experiences of Indigenous and Non-Indigenous People**

Dr. Carol Kauppi, *Laurentian University*

**Outside the cities: Aboriginal homelessness in Saskatchewan – an environmental scan**

Tenille Thomson, *Provincial Metis Housing Corp*

Alicia Buckley, *Prairie Wild Consulting*

3:00 – 3:30 pm  
Meeting Room Foyer

### Break

## Concurrent Sessions (North Building)

3:30 – 5:00 pm  
Meeting Room 2



### LPP9: Using Data to Drive Decisions, Funding and Practice

More data is at our fingertips than ever before – but it only does us any good if we can use it. It has become increasingly important in the work of ending homelessness that communities develop skills and capacity not just in counting or collecting information – but in applying data to make decisions and to improve in real time. In this session, participants will: learn how Edmonton, Alberta is using data to inform investment decisions, improve practice and drive results; hear how Chicago, Illinois is using a ‘trove’ of data to end veteran homelessness; and, see Montreal, Quebec’s new data dashboard that tracks the City’s progress to ending homelessness.

**Moderator:** Randalin Ellery, *Guelph & Wellington Task Force for Poverty Elimination*

**All about the numbers: Data to Drive Decisions, Funding, and Practice**

Jarrold Bayne, *Homeward Trust Edmonton*

**Leadership and Data: A Relationship to End Veteran Homelessness**

Kimberly Schmitt, *All Chicago*

**Montreal Dashboard: Visualising Data in Order to Better Share It**

Sonya Cormier, *The Montréal Movement to End Homelessness (MMFIM)*

3:30 – 5:00 pm

Meeting Room 11

### LPP10: Building Bridges to Housing: Supporting Homeless Adults with Mild Intellectual Disabilities Through Multidisciplinary Care

This session will provide an overview of intellectual and developmental disabilities (IDD) and the housing, healthcare, and social service needs of people with IDD. Presenters will also discuss the specific needs and challenges experienced by people with IDD experiencing homelessness. While the housing and developmental services sectors have not often partnered in the past, the complex needs of people with IDD experiencing homelessness require cross-sectoral collaboration and streamlined access to services. This session will present an innovative Housing First program from Toronto, Ontario that brings together the housing, healthcare, and developmental services sectors to support people with mild IDD experiencing homelessness.

**Moderator:** Peer-Daniel Krause, *BC Non-Profit Housing Corporation*

**Working with People with Intellectual and Developmental Disabilities Experiencing Homelessness**  
Laural Raine, *City of Toronto*

**An Implementation Evaluation and the Early Outcomes of a Multidisciplinary Intervention for Homeless Adults with Mild Intellectual Disabilities**

Jo Connelly, *Inner City Family Health Team*

Frances MacNeil, *Community Living Toronto*

3:30 – 5:00 pm

Meeting Room 7/8



### IH9: Mino Kaanjigoowin: A Holistic Response to Mental Health Services for Homeless Men

The Mino Kaanjigoowin program was developed as a response to help underserved homeless Indigenous men with severe mental health and addiction challenges. This session will provide an overview of this Housing First holistic program. In the Ojibway language, Mino Kaanjigoowin means “finding the good to change yourself or your direction in life”. Not only does the program help Indigenous homeless men find housing, but it also empowers these men to create a long-term plan in conjunction with a nurse, doctors, counsellors, support workers as well as Traditional Elders. It provides essential services to Indigenous homeless men challenged with severe mental health and addiction issues, with a specialized response designed to meet their specific needs.

**Moderator:** Sharon Redsky, *Canadian Alliance to End Homelessness*

**Mino Kaanjigoowin: a Holistic Response to Mental Health Services for Homeless Men**  
Steve Teekens, *Na-Me-Res*

3:30 – 5:00 pm

Meeting Room 13

### IH10: A Focus on Housing and Homelessness for Indigenous Women

In this session participants will learn about two research projects that examined housing insecurity and homelessness as experienced by low-income Indigenous women in Montreal and Val-d'Or, Quebec. These projects sought to gain a better understanding of the barriers that occur for Indigenous women at the personal, cultural and structural level, as well as the historical context and how service provision in Montreal could be adapted to address the challenges identified. Participants in this session will also learn about the successes and learnings the Bloom Group from Vancouver, BC had with Indigenous services for women and women-led families at their facilities in Vancouver's Downtown Eastside.

**Moderator:** Arlene Hache, *Canadian Alliance to End Homelessness*

**Healing and moving out of homelessness: Perspectives and Paths of Aboriginal Women with Lived Experience of Homelessness in Val-d'Or and Montreal**

Julie Cunningham, *Université de Montréal*

**Fostering Resilience: Addressing Barriers to Securing Safe and Affordable Housing for Indigenous Women in Montreal**

Jodi Proctor, *Native Women's Shelter of Montreal*

**Looking Forward: Indigenous Women Centred Supports and Case Planning Tools**

Lanna Many Grey Horses, *The Bloom Group*

3:30 – 5:00 pm

Meeting Room 3



### WH5: Violence Against Women, Housing and Homelessness

In this session participants will hear the results of a national cross sectoral roundtable focused on the importance of making links between the federal government's gender-based violence strategy, its national housing strategy and its poverty reduction strategy. Participants will also learn about innovative work in transitional and second stage housing for women fleeing violence in Alberta and Hamilton's collaborative Survivors of Violence Portable Housing Allowance Program.

**Moderator:** Maria Crawford, *Canadian Alliance to End Homelessness*

**Violence Against Women, Housing and Homelessness: Addressing the Continuum**

Krystle Maki, *Women's Shelters Canada*

**Healing, Independence and Stability after Abuse: Housing Women and Children Fleeing Domestic Violence**

Carolyn Goard, *Alberta Council of Women's Shelters*

**Innovative Transitional Housing Options for Women Leaving Domestic Violence in Southern Alberta**

Brigitte Baradoy, *Onward*

Sherrie Botten, *Rowan House Society*

**Mission Made Possible: Collaboration Model that Breaks Down Barriers to Housing Women and Women-Headed Households**

Yolisa de Jager, *Good Shepherd Centres*

3:30 – 5:00 pm  
Meeting Room 12

**20K5: VI-SPDAT: What it Is; What it Isn't; How It Was Created; and, The Evidence to Support It**

The VI-SPDAT is the most used assessment tool for matching homeless individuals and families to housing in the world. This session is intended to not only explain what the tool is and how it is intended to be used, but also pulls back the layers of the onion to showcase how it was created and tested, and how and why it has become the “go to” triage and assessment tool. Participants will be walked through the tool in its entirety, and will also be exposed to the tools for youth, families, justice discharge, and prevention. Myths regarding the tool will be debunked. Application of the tool in registry weeks, ongoing engagement in shelters, as well as outreach and drop-ins will be explained. How the tool is most often used in creating and managing a by-name list for coordinated entry will be showcased for session participants.

**Moderator:** Andi Broffman, *Community Solutions*

**VI-SPDAT: What it Is; What it Isn't; How It Was Created; and, The Evidence to Support It**  
Iain De Jong, *OrgCode Consulting Inc*

3:30 – 5:00 pm  
Meeting Room 17

**HF9: Adapting Housing First to Local Context**

For Housing First to be effective, programs have to be tailored to respond to the housing and support needs of consumers and be implemented in a way that makes sense in each community, bearing in mind local capacity and resources. This session will explore how three communities have adapted and implemented Housing First programs.

**Moderator:** Kristina Craig, *Yukon Anti-Poverty Coalition*

**Housing First Implementation in Smaller Cities: The Importance of Partnerships**  
Ben Appleby, *Housing Alternatives*

**Localizing Housing First: Winnipeg's At Home Experience of Building Capacity and Ending Homelessness**  
Jino Distasio, *Institute of Urban Studies*

**What we Learned from Starting a Housing First Case Management/FACT Team from Scratch**  
Sharon Suter, *CMHA York and South Simcoe*

3:30 – 5:00 pm  
Meeting Room 1

**HF10: Addressing Home Takeovers of Vulnerable Individuals**

A home takeover is a situation in which a legitimate tenant finds themselves unsafe physically, emotionally or psychologically because of the presence of someone in their home that they may or may not be able to remove. This session will focus on addressing the issue of home takeovers using the research and tools developed in Ottawa. During the session, presenters will define the issue, break down how these situations happen, and suggest ways to prevent them, identify them, intervene in them and support the individual in recovering following a takeover situation. The Ottawa-based materials are the first of their kind in North America and have since been adapted for use by the City of Toronto.

**Moderator:** Quinn Moerike, *Homeward Trust*

**Home Takeovers of Vulnerable Individuals**  
Nicole Li, *Crime Prevention Ottawa*

3:30 – 5:00 pm  
Meeting Room 4



**AWH5: Housing First for Youth**

This session will explore what Housing First for Youth is and why is it important that we use this framework instead of applying Housing First for adults. Case studies from Calgary and Edmonton will highlight the core components of Housing First for Youth.

**Moderator:** Melanie Redman, *A Way Home Canada*

Suzanne Kassian, *Homeward Trust Edmonton*

Kim Kakakaway

Heidi Walter, *Boys & Girls Club Calgary*

Wally Czech, *Canadian Alliance to End Homelessness*

Presented by:



3:30 – 5:00 pm  
Meeting Room 5W/6

**COH9: Preventing Homelessness in the Big City: Development, Displacement, Urban Policy and Claiming Space in Toronto and Vancouver**

Ending homelessness requires a new role for our cities' housing systems. Drawing upon data on housing and neighbourhood change, analysis of recent developments in urban policy, and reports from local participatory research and action projects, this session will engage participants on the following questions: What are the structural connections between urban development and homelessness in Toronto and Vancouver, and the ramifications for Canada's other growing urban regions? How can we ensure that new urban policies—such as inclusionary zoning and portable housing allowances—are implemented with an eye to ending homelessness? How do planning and development processes affect people facing homelessness? What are local organizations doing on the ground to intervene in these processes, claim space, and keep neighbourhoods inclusive?

**Moderator:** Dr. Erin Dej, *Canadian Observatory on Homelessness*

Dr. Emily Paradis, *University of Toronto*

Joshua Bardnt, *Parkdale Neighbourhood Land Trust*

Phoenix Winter, *Carnegie Community Action Project*

3:30 – 5:00 pm

Meeting Room 9/10



### COH10: Understanding Youth Homelessness

The structural causes of youth homelessness and the systemic challenges faced by youth as they navigate through services are underexplored. This session will examine various social and systemic factors that impact youth experiencing homelessness. Panelists will present research on: the experiences and service barriers faced by youth with disabilities; a youth informed conceptual framework for social integration for youth transitioning to independent housing; and the structural drivers and prevention of youth homelessness.

**Moderator:** Dr. John Ecker, *Canadian Observatory on Homelessness*

#### The Invisibility of Disability for Homeless Youth

Stephanie Baker Collins, *McMaster University*

#### A Critical Examination of Homeless Youth Transitions to Independent Housing: Youth Perspectives on Homelessness Prevention

Naomi Thulien, *Centre for Urban Health Solutions, St. Michael's Hospital*

#### Structural Drivers and Primary Prevention of Youth Homelessness

Amanda Noble, *Covenant House Toronto*

Dr. Kaitlin Schwan, *Canadian Observatory on Homelessness*

## Local Tours and Optional Sessions

6:00 pm

Registrants for tours and site visits are asked to meet at "The Loop", located at the York Street lobby doors of the North Building.

### Canadian Museum for Human Rights

Through 90 minute guided tours of the museum exhibits and various galleries this visit will highlight the Indigenous Human Rights experience and transform or revitalize your spirit with its powerful messages of hope, dignity, human rights, and social justice. Attendees must register in advance.

Please prepare for a quick 10 minute stroll to the Museum.

Cost \$18 per person at the time of registration.

### Mama Bear Clan (walking tour)

Participants will have the opportunity to walk with this community patrol as they explore the neighbourhood. Participants will learn about the history and work of the Mama Bear Clan and learn about the challenges and strengths of this historical and impoverished neighbourhood. Note: Participation is limited.

Please wear good walking shoes

Attendees must register.

### Bear Clan (walking tour)

Participants will be escorted by the Bear Clan Patrol as they engage with community and citizens. This highly respected group of volunteers will discuss their work, values, and approach. You will also be witness to the power and healing potential of community coming together to address social needs, safety, and healing approaches that are grounded in cultural teachings and traditions. Note: Participation is limited.

Please wear good walking shoes

Attendees must register.

**DAY 3**

FRIDAY, OCTOBER 27, 2017

**7:00 am**

 York Avenue Entrance  
(North Building)

**Memorial Service**

A Sunrise Ceremony will be held to honor individuals who have lost their lives to homelessness. Conference participants are welcome to bring to the ceremony the names of individuals and these will be read out and acknowledged. The Ceremony will be facilitated by an Indigenous Elder and include prayer and songs. The event is open to conference attendees and the community.

**8:00 – 8:30 am**

Carlton Foyer

**Continental Breakfast**
**8:30 – 9:30 am**

York Ballroom


**Morning Plenary**

Morning Prayer

 Keynote: **Dr. Pam Palmater**, Chair in Indigenous Governance, *Ryerson University*
**9:30 – 10:00 am**

Carlton Foyer

**Break**
**Concurrent sessions (North Building)**
**10:00 – 11:30 am**

Meeting Room 2


**LPP11: From Street Outreach to Housing**

It is possible to help a person move directly from the woods, a street corner, vehicle, bridge, overpass, abandoned building, beach, etc. directly into housing. Getting there, though, requires a rethink of what street outreach should be doing and how it should be performing those functions. This session examines the shift from charitable approaches that have historically informed the practice of street outreach into solution focused approaches that equip practitioners with the tools needed to help people move successfully directly into housing – and remain there. From rapport building to data collection, prioritization of time to connections with other systems, this workshop helps attendees hit the ground running when they return to their home community.

 Moderator: Kira Heineck, *Toronto Alliance to End Homelessness*

 Tracy Flaherty-Willmott, *OrgCode Consulting Inc.*
**10:00 – 11:30 am**

Meeting Room 9/10


**LPP12: Rehousing and Reintegrating Older Adults into Supportive Housing: Montreal and Calgary-based Case Studies**

Aging demographics, rapid urbanization, and a widespread national housing crisis have contributed to the rise in homelessness, in general, and older homelessness in large cities across Canada. The four presentations in this session will illuminate the unique challenges and opportunities that present themselves while rehousing and reintegrating older adults and provide recommendations regarding the improvement of housing-based interventions for this population. This interprovincial, bilingual panel presentation will be followed by a discussion that explores housing-based solutions for older adults experiencing homelessness and will include the perspective of study participants who are planning to attend the conference.

 Moderator: Reshmeena Lalani, *Canadian Alliance to End Homelessness*
**Finding Home After Homelessness in Supportive Housing: Older adults' Perspectives**

 Victoria Burns, *University of Calgary*
**Better Understanding for better action: Stakeholders' perspectives**

 Julie Deslandes Leduc, *Université du Québec à Montréal*
**Reducing Harm Through Respectful Reciprocal Relationships: A Case Study of Calgary's Peter Coyle Place**

 Lara Nixon, *University of Calgary*
**Le Logement de Transition Pour les à de la rue : Un Projet Innovateur Montréalaise**

 Robert Beaudry, *PAS de la rue*

10:00 – 11:30 am



### IH11: The Importance of Ceremony and Cultural Reconnection

Meeting Room 4

This session will focus on the importance of ceremony and cultural reconnection in addressing the intergenerational trauma caused from the last 150 years since contact. We will look at traditional practises and ceremonies that Indigenous peoples have always had in our lives and how these traditional practises and ceremonies are integral to healing the trauma caused in all the areas called to action by the Truth and Reconciliation Commission of Canada. By looking at traditional practises and ceremonies we will together recognize the significant meaning of what it is to be Indigenous Peoples connected to these lands and how these practises and ceremonies heal us all today.

**Moderator:** Mark Guslits, *Canadian Alliance to End Homelessness*

Sidney Gill, *Aboriginal Friendship Centre of Calgary*

10:00 – 11:30 am

Meeting Room 13

### IH12: The Right to Housing for First Nations and Options for Indigenous Independent Housing

In the Post-Charter era, the judiciary has played a growing role ensuring that the Federal government respects their Constitutional and Treaty duties towards Indigenous Canadians under Canadian law as well as its international legal obligations. For the first time, the federal budget includes an entire section dedicated to the needs of First Nations people. While the news was welcomed by many First Nations leaders, some still have doubts as to whether and how the government will deliver on this promise. This session will explore what, if any, legal recourse First Nations will have if they make a claim to the right to social housing through the Canadian judiciary.

This session will also explore how the sense of community has been taken away from Indigenous people by efforts that divided families (intentionally and non-intentionally) through mechanisms of assimilation (residential schools, breaking up the household through housing, seniors homes, foster care) and the role that creative approaches to housing can bring communities back together by placing the family unit back together in the home.

**Moderator:** Arlene Hache, *Canadian Alliance to End Homelessness*

**The Right to Housing for First Nations Canadians On-reserve**

David Desbaillets, *Université de Québec à Montréal*

**Aboriginal Independent Housing**

Catherine Lafferty, *Yellowknives Dene First Nation*

10:00 – 11:30 am

Meeting Room 3



### WH6: Innovative Housing Solutions for Women Involved in the Sex Trade or Fleeing Sexual Exploitation

Women who have experienced homelessness, are involved in sex work or are fleeing sexual exploitation have specialized housing needs. In this session presenters will share a program at Covenant House in Toronto, Ontario that houses victims of sexual exploitation, and explore solutions and strategies for supporting women, including specifics related to supporting and housing individuals (including within a Housing First, intensive case management context), engaging community and governmental partners, and the role of collective advocacy in relation to harm reduction based on research and practice in St. John's Newfoundland.

**Moderator:** Catharine Vandelinde, *Options Bytown Non-Profit Housing Corp*

**Survivors of Sex Trafficking: Innovative Housing Solutions on the Road to Recovery**

Carol Howes, *Covenant House Toronto*

**"I Still Bleed the Same Colour as You": Prioritizing the Voices of Women who are Homeless and do Sex Work - Solutions for Support**

Laura Winters, *End Homelessness St. John's*

10:00 – 11:30 am

Meeting Room 5W/6

### 20K6: By Name Lists and Coordinated Access Systems that Work

Registry Weeks and housing focused sheltering and outreach; introduction of tools like VAT and VI-SPDAT and Point in Time Counts; systems planning and discharge planning – all of these things keep coming back to two critical and related functions that need to exist in any community serious about ending homelessness: By Name Lists and Coordinated Access. This session will walk through in detail how to operationalize each of these effectively, using one of the three dominant models: descending acuity, frequent service user, or universal system management. Session participants will learn how to establish community priority groups for housing, effectively inventory the universe of services and nuances of eligibility and how to keep track of vacancies. Session participants will learn how to do this by population groups or by one master list. Session participants will learn how to structure the By Name List, match the By Name List to other known data of the universe of people experiencing homelessness to know who is not on the list, filter the By Name List, deal with who is active and inactive on the list, account for document readiness when on the list, and, keep the By Name List populated with as close to real time data as possible. Session participants will learn about the lessons that have come from mandated coordinated entry in the United States, as well as lessons learned from helping dozens of communities around the world structure their coordinated access system.

**Moderator:** Marie Morrison, Director, *20,000 Homes Campaign, CAEH*

Iain De Jong, *OrgCode Consulting Inc*

10:00 – 11:30 am

Meeting Room 12

### HF11: Housing First Roundup

This session covers three different but important topics in Housing First. Participants in this session will learn about engaging clients for recreational programming, a model to alleviate the negative impacts of trauma exposure on staff and how Housing First programs can form a positive partnership with police services to support clients within client centred case management.

**Moderator:** Kelly Goz, *City of Windsor*

**"Get Rec'd!" - Client Engagement Strategies for Recreational Programming and the Benefits for Housing Stability**  
Sebastian Benavides, *The Alex Community Health Centre*

**Housing First and Secondary Trauma: Leadership's Role in Frontline Worker Health and Ending Homelessness**  
Yolisa de Jager, *Good Shepherd Centres*

**Hostels to Homes: Housing First for Long-Term Shelter Users**  
Laural Raine, *City of Toronto*

10:00 – 11:30 am

Meeting Room 1

### HF12: Housing First Expert Roundtable

This is an informal session where CAEH Training and Technical Assistance program trainers will be available for small groups of conference participants to ask questions and get expert advice. Participants will be free to move from table to table and meet with as many experts as they would like. Experts on the following topics will be available:

1. Housing First Assertive Community Treatment Teams
2. Peer Support in Housing
3. Landlord Engagement
4. Housing First for Indigenous Peoples
5. Housing First for Youth
6. Intensive Case Management
7. Housing First for Veterans
8. Harm Reduction
9. Home Visits
10. Housing First Fidelity
11. Learn more about CAEH Training & Technical Assistance program

**Moderator:** Wally Czech, Director, *Canadian Alliance to End Homelessness*

10:00 – 11:30 am

Meeting Room 7/8



### AWH6: Research to Action

The objective of this session is to grant clarity and visibility to the ways that knowledge can be used to understand and solve practical problems, related to youth homelessness. Panelists will describe and reflect on their own experiences using knowledge as part of a process for addressing youth homelessness. They will provide practical, concrete information that is useful to government, community workers, institutional leaders, and academics who are interested in maximizing the impacts of knowledge on the resolution of youth homelessness and the myriad intersecting issues that accompany housing insecurity and street involvement among youth.

**Moderator:** Dr. Naomi Nichols, *McGill University*

Jayne Malenfant, *Canadian Observatory on Homelessness*

Dr. Kaitlin Schwan, *Canadian Observatory on Homelessness*

Lesley McMillan, *A Way Home Canada*

Marleny Bonnycastle, *University of Manitoba*

Presented by:



10:00 – 11:30 am

Meeting Room 17

### COH11: Let's have an Adult Talk About LGBTQ Homelessness in Canada

In recent years, improvements in research have been made towards better understanding LGBTQ youth homelessness, yet little is known of LGBTQ adults experiencing homelessness. In this talk show style panel, presenters will address the lack of research and policy attention regarding LGBTQ adults experiencing homelessness.

**Moderator:** Dr. Nick Falvo, *Calgary Homeless Foundation*

Hilary Chapple, *Poverty Talks!*

Dr. John Ecker, *Canadian Observatory on Homelessness*

Dr. Alex Abramovich, *Centre for Addiction and Mental Health*

Kristin Johnston, *Boys and Girls Club of Calgary*

**10:00 – 11:30 am**

Meeting Room 11

**COH12: HIFIS Research Updates: Chronic homelessness, shelter use by Indigenous people and community-level analysis**

This presentation will highlight some of the recent analysis conducted using the Homeless Individuals and Families Information System (HIFIS) database. First, community-wide data collection over a period of 7 to 10 years has exposed patterns of shelter use that lead to new ways of thinking about chronic homelessness. The number of “temporarily” homeless people may be overestimated when looking at shorter timeframes. The second part of the presentation will focus on shelter use by Indigenous people. Finally, drawing upon analysis of shelter data in more than 20 communities of various sizes across Canada, the presentation ends by demonstrating the value and importance of collecting community-wide data (i.e. from all shelters within a community) to uncover patterns and trends in homelessness. Understanding these patterns and trends is critical to developing effective tools and policies to reduce long-term homelessness.

Aaron Segart, *Homelessness Partnering Strategy*

**11:30 – 1:00 pm**

York Ballroom

**Closing Plenary Lunch**

Keynote Speaker: **Ryan McMahon**, Anishinaabe comedian, writer, media maker & community activator

2018 Conference Announcement

Closing Ceremony

## PRINCIPLES OF RECONCILIATION



### Truth and Reconciliation Commission of Canada

The Truth and Reconciliation Commission of Canada believes that in order for Canada to flourish in the twenty-first century, reconciliation between Aboriginal and non-Aboriginal Canada must be based on the following principles.

- 1 The *United Nations Declaration on the Rights of Indigenous Peoples* is the framework for reconciliation at all levels and across all sectors of Canadian society.
- 2 First Nations, Inuit, and Métis peoples, as the original peoples of this country and as self-determining peoples, have Treaty, constitutional, and human rights that must be recognized and respected.
- 3 Reconciliation is a process of healing of relationships that requires public truth sharing, apology, and commemoration that acknowledge and redress past harms.
- 4 Reconciliation requires constructive action on addressing the ongoing legacies of colonialism that have had destructive impacts on Aboriginal peoples' education, cultures and languages, health, child welfare, the administration of justice, and economic opportunities and prosperity.
- 5 Reconciliation must create a more equitable and inclusive society by closing the gaps in social, health, and economic outcomes that exist between Aboriginal and non-Aboriginal Canadians.
- 6 All Canadians, as Treaty peoples, share responsibility for establishing and maintaining mutually respectful relationships.
- 7 The perspectives and understandings of Aboriginal Elders and Traditional Knowledge Keepers of the ethics, concepts, and practices of reconciliation are vital to long-term reconciliation.
- 8 Supporting Aboriginal peoples' cultural revitalization and integrating Indigenous knowledge systems, oral histories, laws, protocols, and connections to the land into the reconciliation process are essential.
- 9 Reconciliation requires political will, joint leadership, trust building, accountability, and transparency, as well as a substantial investment of resources.
- 10 Reconciliation requires sustained public education and dialogue, including youth engagement, about the history and legacy of residential schools, Treaties, and Aboriginal rights, as well as the historical and contemporary contributions of Aboriginal peoples to Canadian society.

## CALLS TO ACTION



**Truth and  
Reconciliation**  
Commission of Canada

In order to redress the legacy of residential schools and advance the process of Canadian reconciliation, the Truth and Reconciliation Commission makes the following calls to action.

### Legacy

#### Child welfare

1. We call upon the federal, provincial, territorial, and Aboriginal governments to commit to reducing the number of Aboriginal children in care by:
  - i. Monitoring and assessing neglect investigations.
  - ii. Providing adequate resources to enable Aboriginal communities and child-welfare organizations to keep Aboriginal families together where it is safe to do so, and to keep children in culturally appropriate environments, regardless of where they reside.
  - iii. Ensuring that social workers and others who conduct child-welfare investigations are properly educated and trained about the history and impacts of residential schools.
  - iv. Ensuring that social workers and others who conduct child-welfare investigations are properly educated and trained about the potential for Aboriginal communities and families to provide more appropriate solutions to family healing.
  - v. Requiring that all child-welfare decision makers consider the impact of the residential school experience on children and their caregivers.
2. We call upon the federal government, in collaboration with the provinces and territories, to prepare and publish annual reports on the number of Aboriginal children (First Nations, Inuit, and Métis) who are in care, compared with non-Aboriginal children, as well as the reasons for apprehension, the total spending on preventive and care services by child-welfare agencies, and the effectiveness of various interventions.
3. We call upon all levels of government to fully implement Jordan's Principle.
4. We call upon the federal government to enact Aboriginal child-welfare legislation that establishes national standards for Aboriginal child apprehension and custody cases and includes principles that:

- i. Affirm the right of Aboriginal governments to establish and maintain their own child-welfare agencies.
  - ii. Require all child-welfare agencies and courts to take the residential school legacy into account in their decision making.
  - iii. Establish, as an important priority, a requirement that placements of Aboriginal children into temporary and permanent care be culturally appropriate.
5. We call upon the federal, provincial, territorial, and Aboriginal governments to develop culturally appropriate parenting programs for Aboriginal families.

#### Education

6. We call upon the Government of Canada to repeal Section 43 of the Criminal Code of Canada.
7. We call upon the federal government to develop with Aboriginal groups a joint strategy to eliminate educational and employment gaps between Aboriginal and non-Aboriginal Canadians.
8. We call upon the federal government to eliminate the discrepancy in federal education funding for First Nations children being educated on reserves and those First Nations children being educated off reserves.
9. We call upon the federal government to prepare and publish annual reports comparing funding for the education of First Nations children on and off reserves, as well as educational and income attainments of Aboriginal peoples in Canada compared with non-Aboriginal people.
10. We call on the federal government to draft new Aboriginal education legislation with the full participation and informed consent of Aboriginal peoples. The new legislation would include a commitment to sufficient funding and would incorporate the following principles:
  - i. Providing sufficient funding to close identified educational achievement gaps within one generation.
  - ii. Improving education attainment levels and success rates.
  - iii. Developing culturally appropriate curricula.
  - iv. Protecting the right to Aboriginal languages, including the teaching of Aboriginal languages as credit courses.

- v. Enabling parental and community responsibility, control, and accountability, similar to what parents enjoy in public school systems.
  - vi. Enabling parents to fully participate in the education of their children.
  - vii. Respecting and honouring Treaty relationships.
11. We call upon the federal government to provide adequate funding to end the backlog of First Nations students seeking a post-secondary education.
  12. We call upon the federal, provincial, territorial, and Aboriginal governments to develop culturally appropriate early childhood education programs for Aboriginal families.

## Language and culture

13. We call upon the federal government to acknowledge that Aboriginal rights include Aboriginal language rights.
14. We call upon the federal government to enact an Aboriginal Languages Act that incorporates the following principles:
  - i. Aboriginal languages are a fundamental and valued element of Canadian culture and society, and there is an urgency to preserve them.
  - ii. Aboriginal language rights are reinforced by the Treaties.
  - iii. The federal government has a responsibility to provide sufficient funds for Aboriginal-language revitalization and preservation.
  - iv. The preservation, revitalization, and strengthening of Aboriginal languages and cultures are best managed by Aboriginal people and communities.
  - v. Funding for Aboriginal language initiatives must reflect the diversity of Aboriginal languages.
15. We call upon the federal government to appoint, in consultation with Aboriginal groups, an Aboriginal Languages Commissioner. The commissioner should help promote Aboriginal languages and report on the adequacy of federal funding of Aboriginal-languages initiatives.
16. We call upon post-secondary institutions to create university and college degree and diploma programs in Aboriginal languages.
17. We call upon all levels of government to enable residential school Survivors and their families to reclaim names changed by the residential school system by waiving administrative costs for a period of five years for the name-change process and the revision of official identity documents, such as birth certificates, passports, driver's licenses, health cards, status cards, and social insurance numbers.

## Health

18. We call upon the federal, provincial, territorial, and Aboriginal governments to acknowledge that the current state of Aboriginal health in Canada is a direct result of previous Canadian government policies, including residential schools, and to recognize and implement the health-care rights of Aboriginal people as identified

- in international law, constitutional law, and under the Treaties.
19. We call upon the federal government, in consultation with Aboriginal peoples, to establish measurable goals to identify and close the gaps in health outcomes between Aboriginal and non-Aboriginal communities, and to publish annual progress reports and assess long-term trends. Such efforts would focus on indicators such as: infant mortality, maternal health, suicide, mental health, addictions, life expectancy, birth rates, infant and child health issues, chronic diseases, illness and injury incidence, and the availability of appropriate health services.
  20. In order to address the jurisdictional disputes concerning Aboriginal people who do not reside on reserves, we call upon the federal government to recognize, respect, and address the distinct health needs of the Métis, Inuit, and off-reserve Aboriginal peoples.
  21. We call upon the federal government to provide sustainable funding for existing and new Aboriginal healing centres to address the physical, mental, emotional, and spiritual harms caused by residential schools, and to ensure that the funding of healing centres in Nunavut and the Northwest Territories is a priority.
  22. We call upon those who can effect change within the Canadian health-care system to recognize the value of Aboriginal healing practices and use them in the treatment of Aboriginal patients in collaboration with Aboriginal healers and Elders where requested by Aboriginal patients.
  23. We call upon all levels of government to:
    - i. Increase the number of Aboriginal professionals working in the health-care field.
    - ii. Ensure the retention of Aboriginal health-care providers in Aboriginal communities.
    - iii. Provide cultural competency training for all health-care professionals.
  24. We call upon medical and nursing schools in Canada to require all students to take a course dealing with Aboriginal health issues, including the history and legacy of residential schools, the *United Nations Declaration on the Rights of Indigenous Peoples*, Treaties and Aboriginal rights, and Indigenous teachings and practices. This will require skills-based training in intercultural competency, conflict resolution, human rights, and anti-racism.

## Justice

25. We call upon the federal government to establish a written policy that reaffirms the independence of the Royal Canadian Mounted Police to investigate crimes in which the government has its own interest as a potential or real party in civil litigation.
26. We call upon the federal, provincial, and territorial governments to review and amend their respective statutes of limitations to ensure that they conform to the principle that governments and other entities cannot rely on limitation defences to defend legal actions of historical abuse brought by Aboriginal people.
27. We call upon the Federation of Law Societies of Canada to ensure that lawyers receive appropriate cultural competency training, which includes the history and legacy of residential schools, the *United Nations Declaration on the*

*Rights of Indigenous Peoples, Treaties and Aboriginal rights, Indigenous law, and Aboriginal– Crown relations. This will require skills-based training in intercultural competency, conflict resolution, human rights, and anti-racism.*

28. We call upon law schools in Canada to require all law students to take a course in Aboriginal people and the law, which includes the history and legacy of residential schools, the *United Nations Declaration on the Rights of Indigenous Peoples, Treaties and Aboriginal rights, Indigenous law, and Aboriginal–Crown relations*. This will require skills-based training in intercultural competency, conflict resolution, human rights, and anti-racism.
29. We call upon the parties and, in particular, the federal government, to work collaboratively with plaintiffs not included in the Indian Residential Schools Settlement Agreement to have disputed legal issues determined expeditiously on an agreed set of facts.
30. We call upon federal, provincial, and territorial governments to commit to eliminating the over representation of Aboriginal people in custody over the next decade, and to issue detailed annual reports that monitor and evaluate progress in doing so.
31. We call upon the federal, provincial, and territorial governments to provide sufficient and stable funding to implement and evaluate community sanctions that will provide realistic alternatives to imprisonment for Aboriginal offenders and respond to the underlying causes of offending.
32. We call upon the federal government to amend the Criminal Code to allow trial judges, upon giving reasons, to depart from mandatory minimum sentences and restrictions on the use of conditional sentences.
33. We call upon the federal, provincial, and territorial governments to recognize as a high priority the need to address and prevent Fetal Alcohol Spectrum Disorder (FASD), and to develop, in collaboration with Aboriginal people, FASD preventive programs that can be delivered in a culturally appropriate manner.
34. We call upon the governments of Canada, the provinces, and territories to undertake reforms to the criminal justice system to better address the needs of offenders with Fetal Alcohol Spectrum Disorder (FASD), including:
  - i. Providing increased community resources and powers for courts to ensure that FASD is properly diagnosed, and that appropriate community supports are in place for those with FASD.
  - ii. Enacting statutory exemptions from mandatory minimum sentences of imprisonment for offenders affected by FASD.
  - iii. Providing community, correctional, and parole resources to maximize the ability of people with FASD to live in the community.
  - iv. Adopting appropriate evaluation mechanisms to measure the effectiveness of such programs and ensure community safety.
35. We call upon the federal government to eliminate barriers to the creation of additional Aboriginal healing lodges within the federal correctional system.
36. We call upon the federal, provincial, and territorial governments to work with Aboriginal communities to provide culturally relevant services to inmates on issues such as substance abuse, family and domestic violence, and overcoming the experience of having been sexually abused.
37. We call upon the federal government to provide more supports for Aboriginal programming in halfway houses and parole services.
38. We call upon the federal, provincial, territorial, and Aboriginal governments to commit to eliminating the over representation of Aboriginal youth in custody over the next decade.
39. We call upon the federal government to develop a national plan to collect and publish data on the criminal victimization of Aboriginal people, including data related to homicide and family violence victimization.
40. We call on all levels of government, in collaboration with Aboriginal people, to create adequately funded and accessible Aboriginal-specific victim programs and services with appropriate evaluation mechanisms.
41. We call upon the federal government, in consultation with Aboriginal organizations, to appoint a public inquiry into the causes of, and remedies for, the disproportionate victimization of Aboriginal women and girls. The inquiry's mandate would include:
  - i. Investigation into missing and murdered Aboriginal women and girls.
  - ii. Links to the intergenerational legacy of residential schools.
42. We call upon the federal, provincial, and territorial governments to commit to the recognition and implementation of Aboriginal justice systems in a manner consistent with the Treaty and Aboriginal rights of Aboriginal peoples, the *Constitution Act, 1982*, and the *United Nations Declaration on the Rights of Indigenous Peoples*, endorsed by Canada in November 2012.

## Reconciliation

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### Canadian Governments and the *United Nations Declaration on the Rights of Indigenous People*

43. We call upon federal, provincial, territorial, and municipal governments to fully adopt and implement the *United Nations Declaration on the Rights of Indigenous Peoples* as the framework for reconciliation.
44. We call upon the Government of Canada to develop a national action plan, strategies, and other concrete measures to achieve the goals of the *United Nations Declaration on the Rights of Indigenous Peoples*.

### Royal Proclamation and Covenant of Reconciliation

45. We call upon the Government of Canada, on behalf of all Canadians, to jointly develop with Aboriginal peoples a Royal Proclamation of Reconciliation to be issued by the Crown. The proclamation would build on the Royal Proclamation of 1763 and the Treaty of Niagara of 1764,

and reaffirm the nation-to-nation relationship between Aboriginal peoples and the Crown. The proclamation would include, but not be limited to, the following commitments:

- i. Repudiate concepts used to justify European sovereignty over Indigenous lands and peoples such as the Doctrine of Discovery and *terra nullius*.
  - ii. Adopt and implement the *United Nations Declaration on the Rights of Indigenous Peoples* as the framework for reconciliation.
  - iii. Renew or establish Treaty relationships based on principles of mutual recognition, mutual respect, and shared responsibility for maintaining those relationships into the future.
  - iv. Reconcile Aboriginal and Crown constitutional and legal orders to ensure that Aboriginal peoples are full partners in Confederation, including the recognition and integration of Indigenous laws and legal traditions in negotiation and implementation processes involving Treaties, land claims, and other constructive agreements.
46. We call upon the parties to the Indian Residential Schools Settlement Agreement to develop and sign a Covenant of Reconciliation that would identify principles for working collaboratively to advance reconciliation in Canadian society, and that would include, but not be limited to:
- i. Reaffirmation of the parties' commitment to reconciliation.
  - ii. Repudiation of concepts used to justify European sovereignty over Indigenous lands and peoples, such as the Doctrine of Discovery and *terra nullius*, and the reformation of laws, governance structures, and policies within their respective institutions that continue to rely on such concepts.
  - iii. Full adoption and implementation of the *United Nations Declaration on the Rights of Indigenous Peoples* as the framework for reconciliation.
  - iv. Support for the renewal or establishment of Treaty relationships based on principles of mutual recognition, mutual respect, and shared responsibility for maintaining those relationships into the future.
  - v. Enabling those excluded from the Settlement Agreement to sign onto the Covenant of Reconciliation.
  - vi. Enabling additional parties to sign onto the Covenant of Reconciliation.
47. We call upon federal, provincial, territorial, and municipal governments to repudiate concepts used to justify European sovereignty over Indigenous peoples and lands, such as the Doctrine of Discovery and *terra nullius*, and to reform those laws, government policies, and litigation strategies that continue to rely on such concepts.

### Settlement Agreement Parties and the *United Nations Declaration on the Rights of Indigenous Peoples*

48. We call upon the church parties to the Settlement Agreement, and all other faith groups and interfaith social justice groups in Canada who have not already done so, to formally adopt and comply with the principles, norms, and standards of the *United Nations Declaration on the Rights of Indigenous Peoples* as a framework for reconciliation.

This would include, but not be limited to, the following commitments:

- i. Ensuring that their institutions, policies, programs, and practices comply with the *United Nations Declaration on the Rights of Indigenous Peoples*.
  - ii. Respecting Indigenous peoples' right to self-determination in spiritual matters, including the right to practise, develop, and teach their own spiritual and religious traditions, customs, and ceremonies, consistent with Article 12:1 of the United Nations Declaration on the Rights of Indigenous Peoples.
  - iii. Engaging in ongoing public dialogue and actions to support the *United Nations Declaration on the Rights of Indigenous Peoples*.
  - iv. Issuing a statement no later than March 31, 2016, from all religious denominations and faith groups, as to how they will implement the *United Nations Declaration on the Rights of Indigenous Peoples*.
49. We call upon all religious denominations and faith groups who have not already done so to repudiate concepts used to justify European sovereignty over Indigenous lands and peoples, such as the Doctrine of Discovery and *terra nullius*.

### Equity for Aboriginal People in the Legal System

50. In keeping with the *United Nations Declaration on the Rights of Indigenous Peoples*, we call upon the federal government, in collaboration with Aboriginal organizations, to fund the establishment of Indigenous law institutes for the development, use, and understanding of Indigenous laws and access to justice in accordance with the unique cultures of Aboriginal peoples in Canada.
51. We call upon the Government of Canada, as an obligation of its fiduciary responsibility, to develop a policy of transparency by publishing legal opinions it develops and upon which it acts or intends to act, in regard to the scope and extent of Aboriginal and Treaty rights.
52. We call upon the Government of Canada, provincial and territorial governments, and the courts to adopt the following legal principles:
- i. Aboriginal title claims are accepted once the Aboriginal claimant has established occupation over a particular territory at a particular point in time.
  - ii. Once Aboriginal title has been established, the burden of proving any limitation on any rights arising from the existence of that title shifts to the party asserting such a limitation.

### National Council for Reconciliation

53. We call upon the Parliament of Canada, in consultation and collaboration with Aboriginal peoples, to enact legislation to establish a National Council for Reconciliation. The legislation would establish the council as an independent, national, oversight body with membership jointly appointed by the Government of Canada and national Aboriginal organizations, and consisting of Aboriginal and non-Aboriginal members. Its mandate would include, but not be limited to, the following:
- i. Monitor, evaluate, and report annually to Parliament and the people of Canada on the Government of

Canada's post-apology progress on reconciliation to ensure that government accountability for reconciling the relationship between Aboriginal peoples and the Crown is maintained in the coming years.

- ii. Monitor, evaluate, and report to Parliament and the people of Canada on reconciliation progress across all levels and sectors of Canadian society, including the implementation of the Truth and Reconciliation Commission of Canada's Calls to Action.
  - iii. Develop and implement a multi-year National Action Plan for Reconciliation, which includes research and policy development, public education programs, and resources.
  - iv. Promote public dialogue, public/private partnerships, and public initiatives for reconciliation.
54. We call upon the Government of Canada to provide multi-year funding for the National Council for Reconciliation to ensure that it has the financial, human, and technical resources required to conduct its work, including the endowment of a National Reconciliation Trust to advance the cause of reconciliation.
55. We call upon all levels of government to provide annual reports or any current data requested by the National Council for Reconciliation so that it can report on the progress towards reconciliation. The reports or data would include, but not be limited to:
- i. The number of Aboriginal children—including Métis and Inuit children—in care, compared with non-Aboriginal children, the reasons for apprehension, and the total spending on preventive and care services by child-welfare agencies.
  - ii. Comparative funding for the education of First Nations children on and off reserves.
  - iii. The educational and income attainments of Aboriginal peoples in Canada compared with non-Aboriginal people.
  - iv. Progress on closing the gaps between Aboriginal and non-Aboriginal communities in a number of health indicators such as: infant mortality, maternal health, suicide, mental health, addictions, life expectancy, birth rates, infant and child health issues, chronic diseases, illness and injury incidence, and the availability of appropriate health services.
  - v. Progress on eliminating the overrepresentation of Aboriginal children in youth custody over the next decade.
  - vi. Progress on reducing the rate of criminal victimization of Aboriginal people, including data related to homicide and family violence victimization and other crimes.
  - vii. Progress on reducing the overrepresentation of Aboriginal people in the justice and correctional systems.
56. We call upon the prime minister of Canada to formally respond to the report of the National Council for Reconciliation by issuing an annual "State of Aboriginal Peoples" report, which would outline the government's plans for advancing the cause of reconciliation.

## Professional Development and Training for Public Servants

57. We call upon federal, provincial, territorial, and municipal governments to provide education to public servants on the history of Aboriginal peoples, including the history and legacy of residential schools, the *United Nations Declaration on the Rights of Indigenous Peoples*, Treaties and Aboriginal rights, Indigenous law, and Aboriginal-Crown relations. This will require skills-based training in intercultural competency, conflict resolution, human rights, and anti-racism.

## Church Apologies and Reconciliation

58. We call upon the Pope to issue an apology to Survivors, their families, and communities for the Roman Catholic Church's role in the spiritual, cultural, emotional, physical, and sexual abuse of First Nations, Inuit, and Métis children in Catholic-run residential schools. We call for that apology to be similar to the 2010 apology issued to Irish victims of abuse and to occur within one year of the issuing of this Report and to be delivered by the Pope in Canada.
59. We call upon church parties to the Settlement Agreement to develop ongoing education strategies to ensure that their respective congregations learn about their church's role in colonization, the history and legacy of residential schools, and why apologies to former residential school students, their families, and communities were necessary.
60. We call upon leaders of the church parties to the Settlement Agreement and all other faiths, in collaboration with Indigenous spiritual leaders, Survivors, schools of theology, seminaries, and other religious training centres, to develop and teach curriculum for all student clergy, and all clergy and staff who work in Aboriginal communities, on the need to respect Indigenous spirituality in its own right, the history and legacy of residential schools and the roles of the church parties in that system, the history and legacy of religious conflict in Aboriginal families and communities, and the responsibility that churches have to mitigate such conflicts and prevent spiritual violence.
61. We call upon church parties to the Settlement Agreement, in collaboration with Survivors and representatives of Aboriginal organizations, to establish permanent funding to Aboriginal people for:
- i. Community-controlled healing and reconciliation projects.
  - ii. Community-controlled culture- and language-revitalization projects.
  - iii. Community-controlled education and relationship-building projects.
  - iv. Regional dialogues for Indigenous spiritual leaders and youth to discuss Indigenous spirituality, self-determination, and reconciliation.

## Education for reconciliation

62. We call upon the federal, provincial, and territorial governments, in consultation and collaboration with Survivors, Aboriginal peoples, and educators, to:
- i. Make age-appropriate curriculum on residential schools, Treaties, and Aboriginal peoples' historical and

contemporary contributions to Canada a mandatory education requirement for Kindergarten to Grade Twelve students.

- ii. Provide the necessary funding to post-secondary institutions to educate teachers on how to integrate Indigenous knowledge and teaching methods into classrooms.
  - iii. Provide the necessary funding to Aboriginal schools to utilize Indigenous knowledge and teaching methods in classrooms.
  - iv. Establish senior-level positions in government at the assistant deputy minister level or higher dedicated to Aboriginal content in education.
63. We call upon the Council of Ministers of Education, Canada to maintain an annual commitment to Aboriginal education issues, including:
- i. Developing and implementing Kindergarten to Grade Twelve curriculum and learning resources on Aboriginal peoples in Canadian history, and the history and legacy of residential schools.
  - ii. Sharing information and best practices on teaching curriculum related to residential schools and Aboriginal history.
  - iii. Building student capacity for intercultural understanding, empathy, and mutual respect.
  - iv. Identifying teacher-training needs relating to the above.
64. We call upon all levels of government that provide public funds to denominational schools to require such schools to provide an education on comparative religious studies, which must include a segment on

### Aboriginal spiritual beliefs and practices developed in collaboration with Aboriginal Elders.

65. We call upon the federal government, through the Social Sciences and Humanities Research Council, and in collaboration with Aboriginal peoples, post-secondary institutions and educators, and the National Centre for Truth and Reconciliation and its partner institutions, to establish a national research program with multi-year funding to advance understanding of reconciliation.

### Youth Programs

66. We call upon the federal government to establish multi-year funding for community-based youth organizations to deliver programs on reconciliation, and establish a national network to share information and best practices.

### Museums and Archives

67. We call upon the federal government to provide funding to the Canadian Museums Association to undertake, in collaboration with Aboriginal peoples, a national review of museum policies and best practices to determine the level of compliance with the *United Nations Declaration on the Rights of Indigenous Peoples* and to make recommendations.
68. We call upon the federal government, in collaboration with Aboriginal peoples, and the Canadian Museums Association to mark the 150th anniversary of Canadian Confederation

in 2017 by establishing a dedicated national funding program for commemoration projects on the theme of reconciliation.

69. We call upon Library and Archives Canada to:
- i. Fully adopt and implement the *United Nations Declaration on the Rights of Indigenous Peoples* and the United Nations Joint-Orientlicher Principles, as related to Aboriginal peoples' inalienable right to know the truth about what happened and why, with regard to human rights violations committed against them in the residential schools.
  - ii. Ensure that its record holdings related to residential schools are accessible to the public.
  - iii. Commit more resources to its public education materials and programming on residential schools.
70. We call upon the federal government to provide funding to the Canadian Association of Archivists to undertake, in collaboration with Aboriginal peoples, a national review of archival policies and best practices to:
- i. Determine the level of compliance with the *United Nations Declaration on the Rights of Indigenous Peoples* and the United Nations Joint-Orientlicher Principles, as related to Aboriginal peoples' inalienable right to know the truth about what happened and why, with regard to human rights violations committed against them in the residential schools.
  - ii. Produce a report with recommendations for full implementation of these international mechanisms as a reconciliation framework for Canadian archives.

### Missing Children and Burial Information

71. We call upon all chief coroners and provincial vital statistics agencies that have not provided to the Truth and Reconciliation Commission of Canada their records on the deaths of Aboriginal children in the care of residential school authorities to make these documents available to the National Centre for Truth and Reconciliation.
72. We call upon the federal government to allocate sufficient resources to the National Centre for Truth and Reconciliation to allow it to develop and maintain the National Residential School Student Death Register established by the Truth and Reconciliation Commission of Canada.
73. We call upon the federal government to work with churches, Aboriginal communities, and former residential school students to establish and maintain an online registry of residential school cemeteries, including, where possible, plot maps showing the location of deceased residential school children.
74. We call upon the federal government to work with the churches and Aboriginal community leaders to inform the families of children who died at residential schools of the child's burial location, and to respond to families' wishes for appropriate commemoration ceremonies and markers, and reburial in home communities where requested.
75. We call upon the federal government to work with provincial, territorial, and municipal governments, churches, Aboriginal communities, former residential school students, and current landowners to develop

and implement strategies and procedures for the ongoing identification, documentation, maintenance, commemoration, and protection of residential school cemeteries or other sites at which residential school children were buried. This is to include the provision of appropriate memorial ceremonies and commemorative markers to honour the deceased children.

76. We call upon the parties engaged in the work of documenting, maintaining, commemorating, and protecting residential school cemeteries to adopt strategies in accordance with the following principles:
- i. The Aboriginal community most affected shall lead the development of such strategies.
  - ii. Information shall be sought from residential school Survivors and other Knowledge Keepers in the development of such strategies.
  - iii. Aboriginal protocols shall be respected before any potentially invasive technical inspection and investigation of a cemetery site.

### National Centre for Truth and Reconciliation

77. We call upon provincial, territorial, municipal, and community archives to work collaboratively with the National Centre for Truth and Reconciliation to identify and collect copies of all records relevant to the history and legacy of the residential school system, and to provide these to the National Centre for Truth and Reconciliation.
78. We call upon the Government of Canada to commit to making a funding contribution of \$10 million over seven years to the National Centre for Truth and Reconciliation, plus an additional amount to assist communities to research and produce histories of their own residential school experience and their involvement in truth, healing, and reconciliation.

### Commemoration

79. We call upon the federal government, in collaboration with Survivors, Aboriginal organizations, and the arts community, to develop a reconciliation framework for Canadian heritage and commemoration. This would include, but not be limited to:
- i. Amending the Historic Sites and Monuments Act to include First Nations, Inuit, and Métis representation on the Historic Sites and Monuments Board of Canada and its Secretariat.
  - ii. Revising the policies, criteria, and practices of the National Program of Historical Commemoration to integrate Indigenous history, heritage values, and memory practices into Canada's national heritage and history.
  - iii. Developing and implementing a national heritage plan and strategy for commemorating residential school sites, the history and legacy of residential schools, and the contributions of Aboriginal peoples to Canada's history.
80. We call upon the federal government, in collaboration with Aboriginal peoples, to establish, as a statutory holiday, a National Day for Truth and Reconciliation to honour Survivors, their families, and communities, and ensure that public commemoration of the history and legacy

of residential schools remains a vital component of the reconciliation process.

81. We call upon the federal government, in collaboration with Survivors and their organizations, and other parties to the Settlement Agreement, to commission and install a publicly accessible, highly visible, Residential Schools National Monument in the city of Ottawa to honour Survivors and all the children who were lost to their families and communities.
82. We call upon provincial and territorial governments, in collaboration with Survivors and their organizations, and other parties to the Settlement Agreement, to commission and install a publicly accessible, highly visible, Residential Schools Monument in each capital city to honour Survivors and all the children who were lost to their families and communities.
83. We call upon the Canada Council for the Arts to establish, as a funding priority, a strategy for Indigenous and non-Indigenous artists to undertake collaborative projects and produce works that contribute to the reconciliation process.

### Media and Reconciliation

84. We call upon the federal government to restore and increase funding to the CBC/Radio-Canada, to enable Canada's national public broadcaster to support reconciliation, and be properly reflective of the diverse cultures, languages, and perspectives of Aboriginal peoples, including, but not limited to:
- i. Increasing Aboriginal programming, including Aboriginal-language speakers.
  - ii. Increasing equitable access for Aboriginal peoples to jobs, leadership positions, and professional development opportunities within the organization.
  - iii. Continuing to provide dedicated news coverage and online public information resources on issues of concern to Aboriginal peoples and all Canadians, including the history and legacy of residential schools and the reconciliation process.
85. We call upon the Aboriginal Peoples Television Network, as an independent non-profit broadcaster with programming by, for, and about Aboriginal peoples, to support reconciliation, including but not limited to:
- i. Continuing to provide leadership in programming and organizational culture that reflects the diverse cultures, languages, and perspectives of Aboriginal peoples.
  - ii. Continuing to develop media initiatives that inform and educate the Canadian public, and connect Aboriginal and non-Aboriginal Canadians.
86. We call upon Canadian journalism programs and media schools to require education for all students on the history of Aboriginal peoples, including the history and legacy of residential schools, the *United Nations Declaration on the Rights of Indigenous Peoples*, Treaties and Aboriginal rights, Indigenous law, and Aboriginal-Crown relations.

### Sports and Reconciliation

87. We call upon all levels of government, in collaboration with Aboriginal peoples, sports halls of fame, and other relevant

organizations, to provide public education that tells the national story of Aboriginal athletes in history.

88. We call upon all levels of government to take action to ensure long-term Aboriginal athlete development and growth, and continued support for the North American Indigenous Games, including funding to host the games and for provincial and territorial team preparation and travel.
89. We call upon the federal government to amend the Physical Activity and Sport Act to support reconciliation by ensuring that policies to promote physical activity as a fundamental element of health and well-being, reduce barriers to sports participation, increase the pursuit of excellence in sport, and build capacity in the Canadian sport system, are inclusive of Aboriginal peoples.
90. We call upon the federal government to ensure that national sports policies, programs, and initiatives are inclusive of Aboriginal peoples, including, but not limited to, establishing:
  - i. In collaboration with provincial and territorial governments, stable funding for, and access to, community sports programs that reflect the diverse cultures and traditional sporting activities of Aboriginal peoples.
  - ii. An elite athlete development program for Aboriginal athletes.
  - iii. Programs for coaches, trainers, and sports officials that are culturally relevant for Aboriginal peoples.
  - iv. Anti-racism awareness and training programs.
91. We call upon the officials and host countries of international sporting events such as the Olympics, Pan Am, and Commonwealth games to ensure that Indigenous peoples' territorial protocols are respected, and local Indigenous communities are engaged in all aspects of planning and participating in such events.

## Business and Reconciliation

92. We call upon the corporate sector in Canada to adopt the *United Nations Declaration on the Rights of Indigenous Peoples* as a reconciliation framework and to apply its principles, norms, and standards to corporate policy and core operational activities involving Indigenous peoples and their lands and resources. This would include, but not be limited to, the following:
  - i. Commit to meaningful consultation, building respectful relationships, and obtaining the free, prior, and informed consent of Indigenous peoples before proceeding with economic development projects.
  - ii. Ensure that Aboriginal peoples have equitable access to jobs, training, and education opportunities in the corporate sector, and that Aboriginal communities gain long-term sustainable benefits from economic development projects.
  - iii. Provide education for management and staff on the history of Aboriginal peoples, including the history and legacy of residential schools, the *United Nations Declaration on the Rights of Indigenous Peoples*, Treaties and Aboriginal rights, Indigenous law, and Aboriginal-Crown relations. This will require skills based training

in intercultural competency, conflict resolution, human rights, and anti-racism.

## Newcomers to Canada

93. We call upon the federal government, in collaboration with the national Aboriginal organizations, to revise the information kit for newcomers to Canada and its citizenship test to reflect a more inclusive history of the diverse Aboriginal peoples of Canada, including information about the Treaties and the history of residential schools.
94. We call upon the Government of Canada to replace the Oath of Citizenship with the following:

*I swear (or affirm) that I will be faithful and bear true allegiance to Her Majesty Queen Elizabeth II, Queen of Canada, Her Heirs and Successors, and that I will faithfully observe the laws of Canada including Treaties with Indigenous Peoples, and fulfill my duties as a Canadian citizen.*



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