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**WHAT WOULD IT TAKE TO
BECOME A FAMILY AND
NATURAL SUPPORTS
FOCUSED SHELTER?**



Guiding Principles

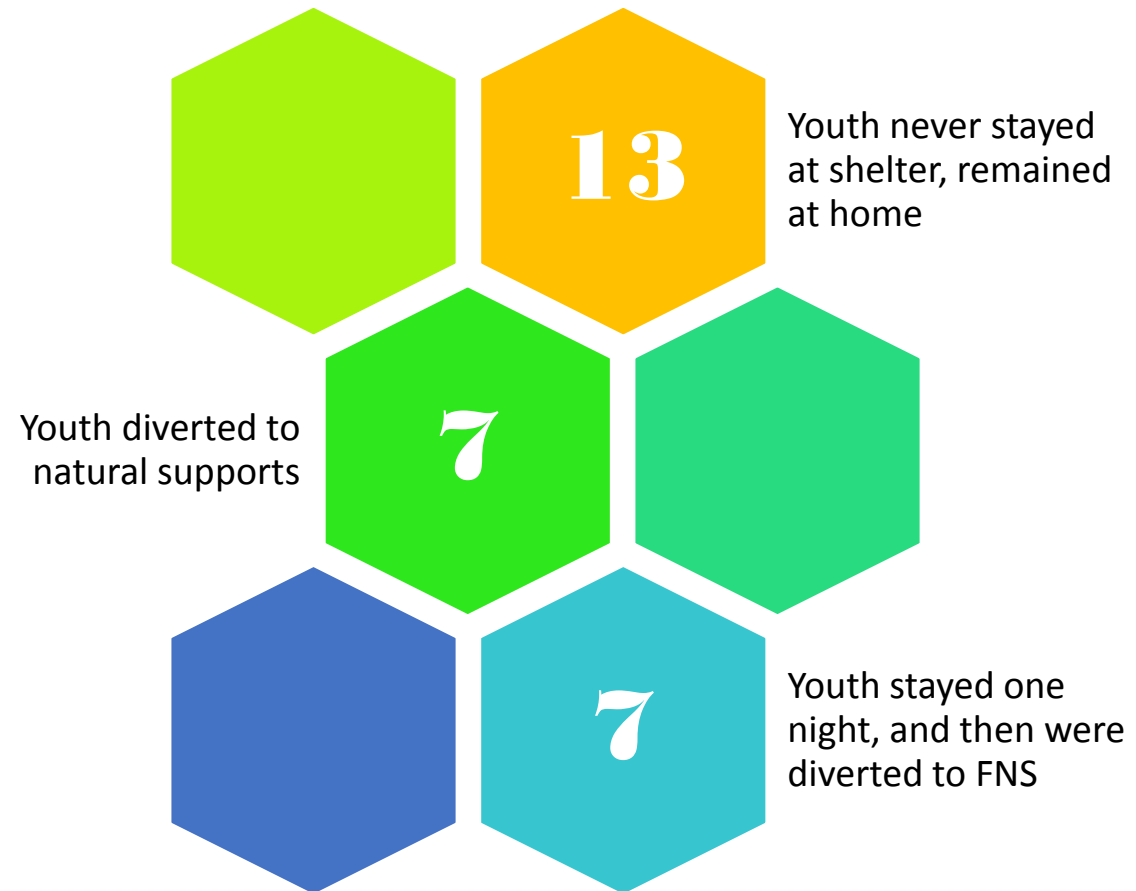
- **Connection First**
- **Youth voice, choice & self determination**
- **Positive youth development & wellness orientation**
- **Individualized, client driven supports with no time limits**
- **Social Inclusion & community integration**
- **Valuing Families & Natural Supports**

Impact - YYC

Implementing FNS approach as shelter diversion July-September 2018

31

youth and their families
served through
diversion

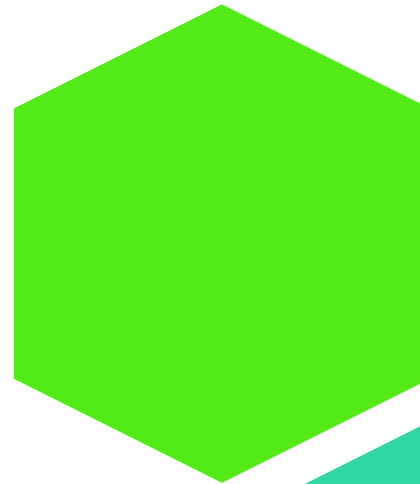


Impact - YLW

Implementing FNS approach as shelter diversion January-October 2018

28

youth and their families
served through
diversion



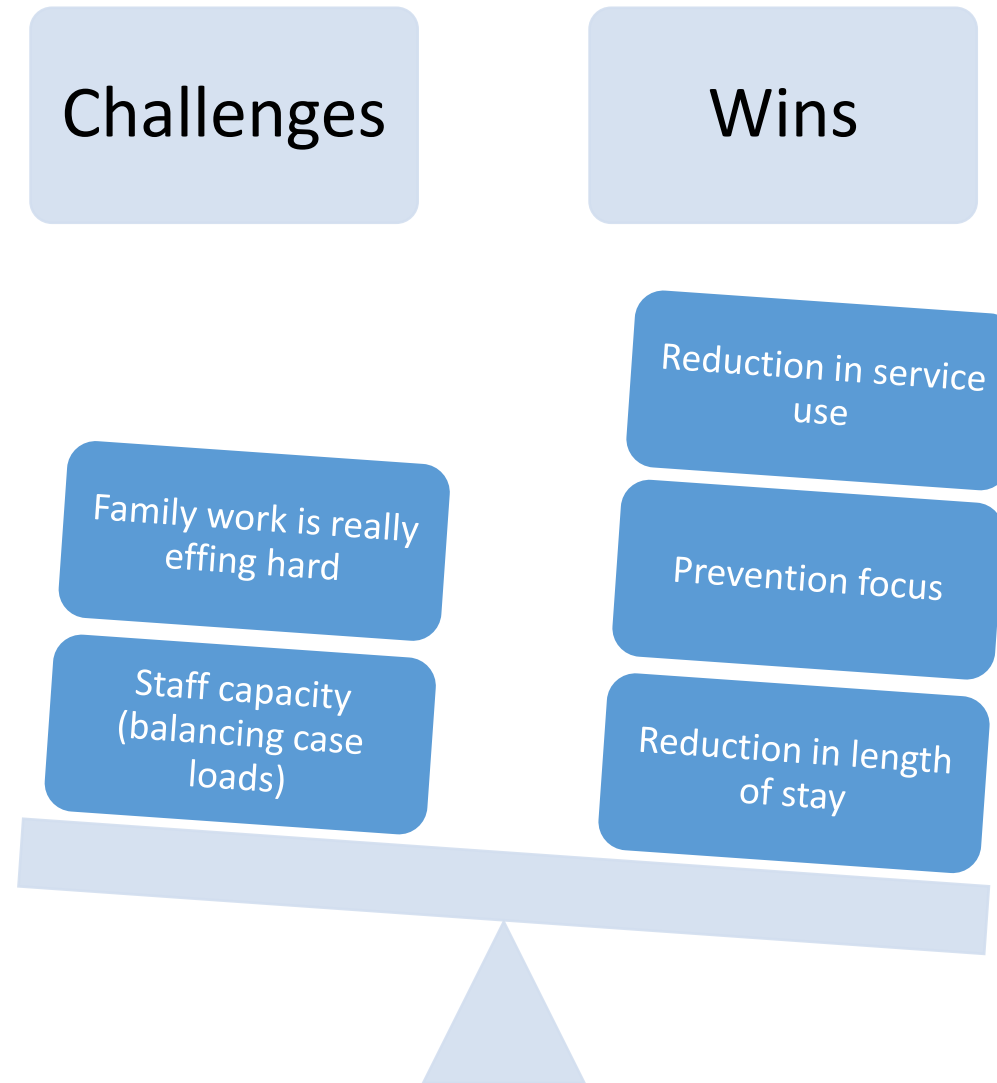
Youth stayed one
night, and then were
diverted to FNS



Youth never stayed at
shelter, remained at
home or in their
natural support system



Early Learnings



The F word (FNS work is really effing hard)

Values approach

Takes time

Relapse

Training

New work, old system

Staff turnover

Too many cooks in the kitchen

Challenging our assumptions

Reflective Practice

Giving up being the saviour
(you're not the solution anymore)

Key Ingredients

