



PRECONFERENCE SUMMIT ON INDIGENOUS HOMELESSNESS	
Tuesday, October 24, 2017	
Noon to 5:00 pm	<p>End Homelessness Winnipeg will be hosting a pre-conference summit focusing on Indigenous homelessness. This half-day session will engage participants in a facilitated and interactive process that will involve keynote speakers, panel presentations, and roundtable group work that will focus on:</p> <ul style="list-style-type: none"> • Defining Indigenous homelessness • Linking Indigenous homelessness to the work of The Truth and Reconciliation Report • Aligning homelessness work at the federal, provincial, and local levels • Bringing forward Indigenous-centered recommendations for action <p>There will be a nominal additional fee of \$30 to attend this session.</p>

NATIONAL CONFERENCE ON ENDING HOMELESSNESS	
Wednesday, October 25, 2017	
8:00 – 8:30 am	Continental breakfast
8:30 – 9:30 am	Opening Plenary
9:30 – 10:00 am	Break
CONCURRENT SESSIONS	

Wednesday, October 25, 2017

10:00 –
11:30 am

Leadership, Planning & Practice 1

Helping Our Clients and Ourselves: Creating Psychologically Informed Environments

This session describes evidence and strategies for clinicians and support staff in creating psychologically informed environments that enable positive outcomes for both staff and clients. The session aims to provide attendees with information and tools to better care for themselves and foster client-centred interventions that are shown to improve client quality of life. Psychologically informed environments (PIE) are designed to enable clients to make changes in their lives by creating positive environments through theory, changes to the physical and social space, staff training and support, managing relationships, and evaluation of outcomes. A major focus of PIEs is incorporating reflective practice into service delivery. Reflective practice enables staff to understand their own and client behaviour, enhancing compassionate care and reducing burnout. This session will provide attendees with an overview of PIEs but focus on the aspects that enable services to use evidence to take care of themselves and their clients.

Enabling Sustainable, Compassionate Care - Stephanie Barker, *University of Southampton*

Involving Those with Lived Experience: Using Evidence to Implement Peers into Homeless Services - Nick Maguire, *University of Southampton*

Leadership, Planning and Practice 2

Systems Approaches to Ending Homelessness

Plans to end homelessness are ambitious and acknowledge homelessness as a complex problem that requires a true community movement, beyond any one agency or partnership. Implementing this kind of vision can be phenomenally difficult. On the ground, communities who take up the challenge of this work often struggle with the limits of what programs alone can achieve to reduce, prevent and ultimately end the experience of homelessness. In this session, presenters will reflect on the experience of implementing Edmonton’s Plan to End Homelessness and share strategies, tangible examples and pitfalls in taking a systems approach to ending homelessness as well as discussing the evolving role of HPS Community Entities. Participants will also learn from Chicago where efforts to end homelessness are driven by the city’s second Plan to End Homelessness - Plan 2.0, and hear how Chicago is using strategic leadership and collaborations in conjunction with this plan, leading to significant system-wide change and reductions in homelessness.

Transforming the Role of Community Entities: Homeward Trust Then and Now - Susan McGee, *Homeward Trust Edmonton*

It Takes More than a Program: A Systems Approach to Ending Homelessness - Jarrod Bayne, *Homeward Trust Edmonton*

Driving Systems Change Through Leadership and Collaboration: Chicago's Homelessness System - Nonie Brennan, *All Chicago Making Homelessness History*

Wednesday, October 25, 2017

10:00 –
11:30 am

Indigenous Homelessness 1

Models of Indigenous Leadership in Community Planning and Program Development

Indigenous leadership is critical in ending homelessness for Indigenous Peoples. In this session, participants will learn about a community planning and leadership model from the Aboriginal Coalition to End Homelessness on Vancouver Island whose Board of Directors includes representation from First Nations band councils from the three tribal groups on Vancouver Island, Métis Nation BC, Friendship Centres from North and South Vancouver Island, and the Greater Victoria Coalition to End Homelessness. Participants will also learn about the Aboriginal Voices on Housing Network project from Red Deer, Alberta which is an Indigenous led effort to bring cross-sector housing organisations together with the City of Red Deer to focus on decreasing the level and severity of homelessness experienced by Indigenous people and to address the systemic barriers that continue to make Indigenous people vulnerable with an eye to long lasting social change.

It Starts with Building Community and Indigenous Governance - Frances Hunt-Jinnouchi, *Aboriginal Coalition to End Homelessness*

Aboriginal Voices on Housing Network: Indigenous Leadership & Collective Impact - Jessica Daniels, *Shining Mountains Living Community Services*

Indigenous Homelessness 2

Lived Experience Perspectives on Homelessness for Indigenous Women

In this session participants will hear two different lived experiences of homelessness that highlight challenges Indigenous women face. In the first presentation, Shirley Aarrestad of Calgary will share her writing 'Incarceration and Aboriginal Women in Canada. Acts of Resilience and Resistance' that was published in the book 'More Will Sing Their Way to Freedom. Indigenous Resistance and Resurgence'. In the second presentation Marie McGregor of Pitawanakwat Whitefish River First Nation, Ontario, will share her story of dispossession and eviction from her homeland in a case that is now before the Federal Court of Canada.

Formerly Homeless Indigenous Women Learning to Live in Brown Skin. - Shirley Aarrestad, *Calgary Stampede*

Indigenous Female Homelessness on Indian Reserves in Canada - Marie McGregor, *Pitawanakwat Whitefish River First Nation*

Wednesday, October 25, 2017

10:00 –
11:30 am

Women’s homelessness 1

The WI CHE WIN Program, Beaver Medicine Bundle Program and Indigenous Women's Program

In this session participants will learn about the WI CHE WIN Program, the Beaver Medicine Bundle Program and Indigenous Women’s Program of the Ma Mawi Wi Chi Itata Centre in Winnipeg. These Housing First programs provide housing, support and a commitment to improving the quality of life and safety for participants with a primary focus on Aboriginal men and women who experience chronic or episodic homelessness in addition to addiction or co-occurring mental health problems. The programs emphasize culture, creating a voice, building on strengths and promoting a healthy journey through the guidance of the seven sacred teachings, sweats and sharing circles to help participants develop a vision for a new life.

The WI CHE WIN Program, Beaver Medicine Bundle Program and Indigenous Women's Program - Sandra Delaronde, *Ma Mawi Wi Chi Itata Centre*

20,000 Homes Campaign 1

Introducing a New Problem-Solving Infrastructure

Complex social problems like chronic homelessness can’t be solved by a static set of interventions. Communities need a problem-solving system that can flex as the problem evolves. The 20,000 Homes Campaign will be introducing a new problem-solving infrastructure, rooted in real-time data and driven by human-centered design and the practices of continuous quality improvement. The problem-solving skills and tools we teach enable communities to optimize their existing resources and embed the practices that support effective, results-driven collaboration across organizations and sectors.

Housing First 1

Housing First: The Basics

Whether your community or organization is brand new to Housing First or seasoned veterans, it’s important to know the core principles of Housing First. This session will provide participants with a Housing First 101 overview which will include the core principles, the continuum of Housing First fidelity and discussion about how Housing First can and should be tailored to each community’s specific needs and characteristics.

Wally Czech, *Canadian Alliance to End Homelessness*

Wednesday, October 25, 2017

10:00 –
11:30 am

Housing First 2

Housing First for Women, Trans Individuals & Families: Challenges and Lessons Learned

In this interactive workshop participants will learn about the challenges, solutions and lessons learned from the first two years of providing Housing First supports for women, trans individuals and families through Winnipeg’s More Than Four Walls program. More Than Four Walls is Winnipeg’s first Housing First team created to serve the unique needs of women, trans individuals and families, considering that women and trans individuals experience homelessness differently. The More Than Four Walls team will demonstrate how gender responsive policies and practices are necessary to end homelessness for women, trans and families. This workshop will address four themes:

- Housing First definitions and local community priorities
- Housing First Intake and screening
- Supporting families living without a home

Lorie English, *West Central Women’s Resource Centre*
Kirsten Bernas, *West Central Women’s Resource Centre*
Lisa Spring, *West Central Women’s Resource Centre*

A Way Home – Youth Homelessness 1

Youth Voice

In this moderated panel discussion, young people with lived experience share their thoughts on how systems can be fixed and services improved to support them as well as share practical advice on how to include youth with lived experience in research and community planning. Also included are key highlights for implementing youth councils.

Moderator: Erika Morton

Telling a New Story About Youth Homelessness - Kaite Burkholder Harris, *A Way Home Ottawa*

Youth Serving Youth - Jane Henderson, *Choices for youth*

Canadian Observatory on Homelessness - Research & Policy 1


Partnering to Develop the Next State of Homelessness Report

In the last four years, the Canadian Alliance to End Homelessness (CAEH) and the Canadian Observatory on Homelessness (COH) have published three State of Homelessness in Canada reports. These reports include an overview of major topics and issues related to homelessness and include a number of key policy recommendations. In 2018, we wish to partner with Indigenous leaders, researchers, service providers and people with lived experience to co-develop a report that focuses on Indigenous Homelessness. As a first step, we invite session attendees to help us shape the objectives and content of the report. Participants will have an opportunity to indicate an interest in contributing and make recommendations for others that the CAEH and COH should consult.

Moderators:

Allyson Marsolais, *Canadian Observatory on Homelessness*
Jesse Thistle, *Canadian Observatory on Homelessness*

Wednesday, October 25, 2017

	<p>Canadian Observatory on Homelessness - Research & Policy 2</p> <p>Preventing Youth Homelessness in Canada: What Would It Take?</p> <p>In this closed session, youth with lived experiences of homelessness will discuss: what is youth homelessness prevention? What programs and policies are crucial for preventing youth homelessness? And who should be involved in preventing youth homelessness? This consultation will inform further development of the Youth Homelessness Prevention Framework, developed by the Canadian Observatory on Homelessness and A Way Home Canada.</p> <p>Facilitators:</p> <p>Dr. Kaitlin Schwan, <i>Canadian Observatory on Homelessness</i> Jesse Thistle, <i>Canadian Observatory on Homelessness</i> David French, <i>A Way Home Canada</i></p>
<p>11:30 am – 1:30 pm</p>	<p>Lunch Keynote </p>
<p>CONCURRENT SESSIONS</p>	
<p>1:30 – 3:00 pm</p>	<p>Leadership, Planning & Practice 3</p> <p>Addressing Homelessness in Rural and Small Town Canada</p> <p>Homelessness in rural areas and small towns comes with unique challenges and opportunities. On one hand, in a smaller community there can be fewer resources, signs of homelessness may not be as obvious or it may manifest differently than in urban centres. On the other hand small and rural communities have unique advantages, like increased flexibility and collaborative partnerships. In this session, presenters will share different examples of rural and small town responses to homelessness including: a centralized “after-hours” Homeless Response Line in Chatham-Kent, Ontario; a unique partnership from North Bay, Ontario to address homelessness and food insecurity; and, a discussion of the development, implementation and outcome measurement for four homelessness prevention pilot projects from the County of Lambton, Ontario</p> <p>Innovative Solutions in Ending Rural and Small Town Homelessness - Chantal Perry, <i>Municipality of Chatham-Kent</i></p> <p>On the Island of Misfit Toys: Challenges of Rural and Small City Homelessness - Dennis Chippa, <i>Gathering Place North Bay</i></p> <p>Community Engagement and Outcomes Measurement in Rural & Smaller Urban Communities - Jeneane Fast, <i>Corporation of the County of Lambton</i></p>

Wednesday, October 25, 2017

1:30 –
3:00 pm

Leadership, Planning & Practice 4

Building Research and Evaluation Capacity

Research and evaluation capacity building are important considerations for senior leaders and front line workers within homeless systems across Canada. By developing this capacity, individuals and organizations can confidently implement effective research and evaluation practices and ensure high quality, effective and targeted programming. By embedding research in community planning, leaders can also better understand the nature of homelessness in a community and more strategically target policy change, prevention and housing interventions. The Canadian Observatory on Homelessness has developed a suite of tools to build research and evaluation capacity within the homelessness system. In this workshop, representatives from the Canadian Observatory on Homelessness will provide an overview of these tools and discuss strategies for individuals and organizations to develop their research and evaluation skills

John Ecker, *Canadian Observatory on Homelessness*

Indigenous Homelessness 3

Perspectives on Indigenous Homelessness and Housing First for Indigenous Peoples from Australia and New Zealand

There are striking parallels between homelessness for Indigenous peoples in Canada, New Zealand and Australia. In all three countries, Indigenous peoples make up a small percentage of the population but experience homelessness at a disproportionate rate. The contributing factors to Indigenous homelessness in all three countries are also hauntingly similar; colonialization, historical trauma, oppression, racism in combination with systematic barriers like poverty, lower education and unemployment. In this session, participants will hear about homelessness for Māori (the Indigenous people of New Zealand) and learn how Indigenous concepts, principles and values are applied to Housing First projects in New Zealand. Participants will also learn about the shared parallels and challenges experienced by Indigenous Australians through examples and stories from several projects in Western Australia and how these learnings could be applied in the Canadian context.

Incorporating Indigenous (Māori) Welcoming Practices in a Housing First Context - Rob Smith, *Nga Puhi Awatea Hawke, Ngāti Whātua*; Sophia Beaton, *Kāi Tahu* and *Kāti Mamoe, Lifewise*

Indigenous homelessness in Australia; Parallels to the Canadian Experience - Shannen Vallesi, *University of Western Australia*

Indigenous Homelessness 4

Restoring the Sacred - Panel Discussion

This session will bring together the wisdom, cultural knowledge and expertise of various Indigenous Elders from across Canada in a panel discussion focusing on the importance of spirituality in the work of ending homelessness. This interactive dialogue will involve participants in a reflective and transformational conversation that will emphasize Indigenous teachings and guidance. The goals of the session will be to look at ways for practitioners, programs, and agencies to incorporate Indigenous perspectives and traditional practices in the work of restoring the sacred within each person and community.

Wednesday, October 25, 2017

1:30 –
3:00 pm

Women’s Homelessness 2

Women's Theatre Collective

When service providers embark on developing programs and strategies to meet the needs of our communities’ most marginalized populations it matters most that the voices that we pay attention to are those of lived experience. Sarasvati Productions is an independent theatre company in Winnipeg that is dedicated to using theatre to promote human understanding. Winnipeg’s West Central Women’s Resource Centre is a community space for women, many of whom have experiences with homelessness and housing insecurity. WCWRC is currently in the process of creating a gender-informed housing strategy that is guided by individuals with lived experience. WCWRC and Sarasvati Productions are working with women with lived experience to share through theatre the impact of homelessness on their lives. Their production will be shared in this unique session.

Women's Theatre Collective - Hope McIntyre, *Sarasvati Productions*

20,000 Homes Campaign 2

Enhanced Enumeration - Combining Point-in-Time Counts and Registry Weeks to Support By-Name Lists

This session will provide guidance for using a combined Point-in-Time (PiT) count and Registry Week to support the creation of a by-name list of people experiencing homelessness in the community. During the 2016 Coordinated PiT Count, eight communities did just this. With the second Coordinated PiT Count coming in 2018, there is an opportunity for further communities to leverage the support available to do both. Communities that take this approach will have a PiT Count enumeration and survey data that contributes to the national picture of homelessness, but will also have a by-name list of people experiencing homelessness in their community, a vital tool to assist efforts to reduce homelessness. This session will describe the combined PiT count and Registry Week process, demonstrate the survey tool, and present advice from communities that used a combined approach in 2016.

PiT Count and Registry Week Logistics - Patrick Hunter, *Homelessness Partnering Strategy*

Wednesday, October 25, 2017

1:30 –
3:00 pm

Housing First 3

Preventing Discharge into Homelessness with Housing First

As Housing First is taken to scale across Canada, it is being used in innovative ways. Increasingly, Housing First interventions are being used to prevent discharge from public systems into homelessness. In this session participants will learn about Housing First programs being used to prevent homelessness for young people transitioning out of child welfare in Toronto, Ontario and Lethbridge, Alberta. Participants will also learn about a pilot project in London, Ontario to prevent discharge from the healthcare system into homelessness

Launching Housing First & Wrap-Around Supports for Youth Transitioning Out of Care - Sydney Blum, *WoodGreen Community Services*

Transitioning Youth from Care to Independence - Kathryn Kot, *McMan Youth Family and Community Services Association*

Preventing Hospital Discharge into Homelessness: The No Fixed Address Version 2 Project - Cheryl Forchuk, *Lawson Health Research Institute*

Housing First 4

Paula Goering Memorial Scholarship Presentations

Dr. Paula Goering, RN, PhD was a distinguished clinician, educator and researcher who made a tremendous contribution to research, services, and policies targeting homelessness in Canada for over 30 years. Most recently, Dr. Goering served as the Lead Investigator of the Mental Health Commission of Canada's At Home / Chez Soi Demonstration Project, the largest study conducted on Housing First in the world. Sadly, Dr. Goering passed away on May 24, 2016.

The Paula Goering Memorial Scholarship recognizes Paula's exceptional role as a mentor to innumerable students, as a practitioner and a pioneering researcher who focused on translating research knowledge into practice. The scholarships will be awarded each year to two students and two Housing First practitioners who share Paula's passion for ending homelessness and her commitment to research and evidence based practice. Scholarship winners will present their winning projects in this session.

Wednesday, October 25, 2017

1:30 –
3:00 pm

A Way Home – Youth Homelessness 2

Youth Homelessness Prevention

What is prevention and what isn't prevention? This session will give an overview of the recent youth homelessness prevention framework and examples of prevention programs in action. Including a change management primer and an overview of Host Homes programs.

Moderator: Melanie Redman, A Way Home Canada

What is Youth Homelessness Prevention? Defining and Operationalizing Homelessness Prevention for Youth - Kaitlin Schwan, *Canadian Observatory on Homelessness*

Enhancing Natural Supports for Youth - Homeless Diversion and Family Reunification - Jocelyn Adamo, *Boys and Girls Clubs of Calgary*

Youth Homelessness Prevention: Host Homes - Elisa Traficante, *Raising the Roof*

Canadian Observatory on Homelessness - Research & Policy 3

Legislating the Prevention of Homelessness

Preventing homelessness in Canada requires a strong legislative backbone to allow for structural change in our efforts to end homelessness. In this talk show style panel, presenters will explore different legislative strategies to support people in accessing and maintaining housing. This session will discuss challenges and solutions for those facing evictions and lessons learned from Wales in their implementation of prevention legislation.

Moderator: Jesse Donaldson, Canadian Observatory on Homelessness

Introduction – Dr. Erin Dej, *Canadian Observatory on Homelessness*

Legislating Homelessness: Changing Residential Law to Prevent Homelessness - Kenneth Hale, *Advocacy Centre for Tenants Ontario*

Identifying Individuals at Risk of Eviction from Public Housing Using Linked Population-based Administrative Data - Aynslie Hinds, *Department of Community Health Sciences, University of Manitoba*

The Role of Research in Developing Legislation on Prevention of Homelessness: The Housing (Wales) Act 2014 - Tamsin Stirling, *Winston Churchill Memorial Trust*

Wednesday, October 25, 2017

1:30 – 3:00 pm	<p>Canadian Observatory on Homelessness - Research and Policy 4</p> <p>Research Roundup</p> <p>This session will cover the latest in homelessness research. Diverse and all encompassing research findings will include the growing and widespread occurrence of housing unit takeovers (HUTs) and its implication on issues including addictions, health, mental health, social supports, law enforcement and increasing homelessness. Second, dispelling myths on the supposed apathy of political participation among individuals experiencing homelessness. Lastly, research critically examining government inaction and its role in exacerbating the issue of homelessness in Jamaica.</p> <p><u>Moderator:</u> Allyson Marsolais, Canadian Observatory on Homelessness</p> <p>The Dream Team's Safe At Home Study Of Housing Unit Takeovers (HUTs) In The GTA: major findings and recommendations for the future – Dr. Eric Weissman, <i>Dream Team</i></p> <p>Neglected Citizenry: Homelessness and Voting in Toronto - Anna Kopec University of Toronto</p> <p>Perspectives on Homelessness in Jamaica: Implications Social Work Practice and Policy Development - Shauna Porter, <i>University of Newcastle Australia</i></p>
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LOCAL TOURS AND OPTIONAL SESSIONS

3:30 to 5:00 pm	<p>The BIZ Downtown CHAT Patrol (walking tour) Downtown Winnipeg</p> <p>Join the CHAT Patrol team as they provide outreach work to the most vulnerable individuals within the Winnipeg Downtown area. Funded by the City of Winnipeg and housed within the Downtown Winnipeg BIZ organization, you will learn of their work, the issues they face, and the approach the CHAT Team takes to address the needs of those who are often out-of-reach of existing programs.</p> <p>Youth Homelessness Tour</p> <p>You will participate in a session and site visit/tour of organizations that have come together to address youth homelessness in Winnipeg. Learn of the community development approach that led to the comprehensive Here and Now: The Winnipeg Plan to End Youth Homelessness. Engage with a panel of speakers who will share their thoughts and recommendations as they respond to your questions and community challenges.</p> <p>Women’s Homelessness Tour</p> <p>Come together with the community agencies who serve women involved or impacted by homelessness. Engage with experts and community leaders who are currently involved in the development of a women-centered strategy to end homelessness for women in Winnipeg. Come share your thoughts and expertise as you network with others to improve practice and system-level responses to the unique needs of women and vulnerable groups.</p> <p>Indigenous Homelessness Tour</p> <p>This session will explore the Winnipeg Indigenous sector and how it has come together to respond to the unique needs of Indigenous clients, families, and community. Learn from the Indigenous community about the programs, sites, and approaches that have been developed by the community and how these culturally-centred approaches and programs have made a difference for individuals.</p>
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LOCAL TOURS AND OPTIONAL SESSIONS	
Wednesday, October 25, 2017	
3:30 to 5:00 pm	<p>KAIROS Blanket Exercise</p> <p>The KAIROS Blanket Exercise is an interactive learning experience that teaches the Indigenous rights history we're rarely taught. Developed in response to the 1996 Report of the Royal Commission on Aboriginal Peoples—which recommended education on Canadian-Indigenous history as one of the key steps to reconciliation, the Blanket Exercise covers over 500 years of history in a one-and-a-half-hour participatory workshop.</p> <p>Blanket Exercise participants take on the roles of Indigenous peoples in Canada. Standing on blankets that represent the land, they walk through pre-contact, treaty-making, colonization and resistance. They are directed by facilitators representing a narrator (or narrators) and the European colonizers. Participants are drawn into the experience by reading scrolls and carrying cards which ultimately determine their outcomes. By engaging on an emotional and intellectual level, the Blanket Exercise effectively educates and increases empathy. The exercise is followed by a debriefing session in which participants have the opportunity to discuss the experience as a group.</p> <hr/> <p>HIFIS 4 Clinic</p> <p>Across Canada, the Homeless Individuals and Families Information System (HIFIS) is supporting community efforts to move towards integrated community data systems that allow for coordinated intake and referral as a means to reduce homelessness. The new web-based HIFIS 4 is a data management tool for communities to manage the supports and services provided to clients. The session will discuss what HIFIS can do for you and highlight some of the key features of HIFIS 4, such as case management, housing placements, SPDAT/VAT, outreach and Point-in-Time counts. In addition, the session will include a walk-through, using the HIFIS 4 Implementation Toolkit, of how to implement HIFIS in a community. Finally, as the software is continually enhanced in response to user feedback, the session will provide an opportunity to give feedback to the HIFIS team on improvements to the system.</p>
5:30 – 7:00 pm	<p>WELCOME RECEPTION Hosted by CAEH17 Winnipeg Host Committee</p>

Thursday, October 26, 2017	
8:00 – 8:30 am	Continental breakfast
8:30 – 9:30 am	Morning Plenary ↻
9:30 – 10:00 am	Break
CONCURRENT SESSIONS	
10:00 – 11:30 am	<p>Leadership, Planning & Practice 5</p> <p>Leading a High Functioning System of Care to End Chronic Homelessness</p> <p>How do you lead and manage your system of care? What are the most advantageous approaches to governance? How do you manage the small and large P politics of what you do? For anyone that is a staff person or board member of a Community Entity or a Community Advisory Board, this session is designed to help you focus all that you do on being a high-functioning system of care, with attention to proven practices, and funding decisions that reinforce the desired changes you wish to see in your community. This session is geared to urban, suburban and rural communities.</p> <p>Leading a High Functioning System of Care to End Chronic Homelessness - Tracy Flaherty-Willmott, <i>OrgCode</i></p>
	<p>Leadership, Planning & Practice 6</p> <p>Models for Engaging People with Lived Experience of Homelessness</p> <p>One of the central tenets of ending homelessness and Housing First is the belief that people experiencing or with experience of homelessness should be engaged in the decisions, policies and design of the programs that impact them. In this session participants will learn how ‘Co-design’ (or ‘Human-Centred Design’) enabled people with lived experience of homelessness in New Zealand to be at the centre of the service design process for a Housing First program. Participants will also learn about developing a peer support intentional community in Kamloops, BC and learn about the work of the Winnipeg Lived Experience Circle.</p> <p>Engaging People with Lived Experience of Homelessness in Service Development Through Co-design (or Human-Centred Design) - Sophia Beaton, <i>Lifewise</i></p> <p>Developing Peer Support Intentional Communities to Affect Systemic Social Change and Policy - Glenn Hilke, <i>My Place/Lived Experience Committee - Kamloops Elizabeth Fry Society</i></p> <p>Lived Experience Circle, Support and Community Service Through Strength and Conviction - Al Wiebe, <i>Winnipeg Lived Experience Circle</i></p>

Thursday, October 26, 2017

10:00 –
11:30 am

Indigenous Homelessness 5

Case Studies on Addressing Inuit Homelessness in Nunavut and Montreal

Housing shortages and poor quality housing are an urgent and long-standing problem in all Inuit regions in Canada. Many Inuit leave home for communities like Yellowknife, Montreal, Ottawa, Edmonton, and Winnipeg where many Inuit are found, and over-represented, among the homeless population. Yet relatively little is known about homelessness for Inuit people. In this session participants will learn about the size, scale and unique characteristics of homelessness in Nunavut and learn about two scattered site Housing First programs for Inuit in Montreal.

Considerations in Addressing Inuit Homelessness in Nunavut - Cassandra Vink, *Vink Consulting* and Angela Briffett, *Senior Planner Homelessness Initiatives, Nunavut*

Scattered-site Housing First for mostly Inuit Indigenous people : Observations from a pilot program in Montreal - Eric Latimer, *McGill University*

Comparison of two scattered-site Housing First programs for Inuit in Montreal - Connie Ly, *Douglas Mental Health Institute*

Indigenous Homelessness 6

Housing Stabilization for Indigenous Women Who Have Experienced Homelessness

This session will explore holistic approaches used to support and empower Indigenous women who have experienced homelessness in Toronto. We will explore the ways in which the Native Women's Resource Centre of Toronto (NWRCT) has responded to the complex needs of First Nations, Inuit, and Métis women who access their programming. This session will present contextual information re: urban Indigenous homelessness trends, homelessness for women, and the impacts of colonization as it relates to homelessness. Additionally, this session will reveal NWRCT's unique approach to housing stabilization; a combination of mainstream Life Skills training and use of tradition, culture, and Elders to empower and support women in increased successful housing outcomes.

Housing Stabilization for Indigenous Women Who Have Experienced Homelessness
- Jocelyn Murphy, *Native Women's Resource Centre of Toronto*

Thursday, October 26, 2017

10:00 –
11:30 am

Women’s Homelessness 3

Summary of the Outcomes of a National Symposium on Women and Housing

CMHC and Status of Women Canada will be hosting the first ever national symposium on women and housing prior to the CAEH17. The symposium will focus on identifying the unique issues and cross-cutting themes that women face in accessing housing from housing affordability, safety and gender-based violence, dependent children, to accommodation for larger families. The expectation is that the symposium will help strengthen and improve understanding of gender in the development and analysis of housing programs and services. This session will be an opportunity to present, discuss and validate the outcomes of the symposium with participants. The session will be interactive, to answer questions and identify anything that may have been missed.

Background and Context- National Symposium on Women and Housing - Debbie Stewart, *CMHC*

Background and Context of the National Symposium on Women and Housing - Mana Herel, *Status of Women Canada*

Outcomes of the National Symposium on Women and Housing - Janice Abbott, *Atira*

20,000 Homes Campaign 3

Lessons from 20,000 Homes Campaign: Bright Spots & Challenges

Deep in the DNA of the 20,000 Homes Campaign is a commitment to celebrate success that goes hand-in-hand with a fixation on transparency, continuous improvement and peer learning. In this interactive session we will highlight successes from Edmonton, Guelph & Wellington and Dufferin County and have an open and frank discussion about common challenges.

Utilizing Coordinated Access and the By Names List to Create a High Performing System - Ashley Eddy, *Homeward Trust Edmonton*

From Registry Week to Coordinated Entry in Less than 12 Months - Randalin Ellery, *Guelph & Wellington Task Force for Poverty Elimination*

20K Homes - A Rural Experience - Cory O'Handley, *SHIP - Services and Housing In the Province*

Thursday, October 26, 2017

10:00 –
11:30 am

Housing First 5

Homelessness among Adults with Fetal Alcohol Spectrum Disorder (FASD) in the Yukon

Fetal Alcohol Spectrum Disorder (FASD) is an organic brain injury - a lifelong disability which tends to be invisible, making those living with it vulnerable to societal standards. Housing is especially important to persons with FASD, a predictable venue to direct intervention and/or support. It must provide an opportunity to regroup, reset or rest a brain that is not wired to deal with stimuli the same way every day or every time. They need an environment which enables their circle of courage to take hold and nurtures the four spirits of belonging, inclusion, independence and mastery. In this session participants will learn about a Housing First project for people with FASD in Whitehorse, Yukon.

Homelessness Among Adults with Fetal Alcohol Spectrum Disorder (FASD) in the Yukon: Exploring the Housing First Model, Barriers to Access and Other Challenges. - Simukai Mutiwekuwiwa, *Options for Independence Society*

Housing First 6

Engaging landlords in Housing First

A perennial challenge in Housing First is finding, recruiting and retaining private market landlords, often in very tight rental markets or in small towns with limited rental supply. Housing First teams also have to deal with the natural tensions between advocating for the client and maintaining positive relationships with landlords in order to retain housing options. In this session presenters will discuss how to: build and maintain relationships with private market landlords, assist landlords with filling vacancies in a quick and efficient manner; create open communication between all parties involved in the housing process; assist landlords and clients in resolving conflicts; promptly and collaboratively address landlord concerns; and, assist clients with maintaining appropriate housing. Participants will also be introduced to a new toolkit on engaging landlords in Housing First programs.

Streets to Homes and the Landlord Liaison Project - Brad Crewson, *Pacifica Housing Advisory Association*


Engaging Landlords in Housing First Programs: A How-To Guide - Jennifer Rae, *University of Ottawa*

A Way Home – Youth Homelessness 3

Making the Shift

In this session participants will get an overview of, and updates on, the A Way Home Canada and the Canadian Observatory on Homelessness' 'Making the Shift' project with a focus on the demonstration projects. It will feature the program and service models that are being piloted at the community level and some information on the research and evaluation components, particularly the Youth Homelessness Social Innovation Lab.

Moderator: Lesley McMillan, A Way Home Canada

Thursday, October 26, 2017	
10:00 – 11:30 am	<p>Canadian Observatory on Homelessness – Research & Policy 5</p> <p>Power of Networks for Mobilizing Knowledge to End Homelessness</p> <p>This presentation covers findings from a study conducted to examine how a peer learning approach influences knowledge mobilization and capacity-building in two Canadian regional/provincial networks: The Alberta 7 Cities on Housing and Homelessness and a recently established informal network in Southwest Ontario. It will look at how network activities facilitate knowledge mobilization and influence network members' individual and collective capacity to implement Housing First and other strategies to address homelessness. Early findings indicate that the networks create opportunities for the continued sharing of resources, experiences, and ideas among leaders in similar roles in different cities.</p> <p><u>Moderator:</u> Stephanie Vasko, Canadian Observatory on Homelessness S. Kathleen Worton, <i>Wilfrid Laurier University</i> Marie Morrison, <i>Canadian Alliance to End Homelessness</i> Susan McGee, <i>Homeward Trust Edmonton</i></p>
	<p>Canadian Observatory on Homelessness – Research & Policy 6</p> <p>Measuring Efforts to Prevent and End Youth Homelessness Through Making the Shift</p> <p>Research and evaluation are indispensable in developing an evidence-base for effective program interventions that prevent and end youth homelessness. This fishbowl session will provide an early look at two prevention-oriented interventions, including reconnection to family and natural supports, and Housing First for Youth, as being implemented by ten communities through Making the Shift. The session will summarize key evidence guiding these projects, while outlining the research and evaluation frameworks that are central to each project, ensuring that Making the Shift strengthens a Canadian evidence base to inform policy, programs and practice.</p> <p><u>Moderator:</u> Mike Bulthuis, <i>Canadian Observatory on Homelessness</i></p>
11:30 am -1:30 pm	Lunch Keynote 

Thursday, October 26, 2017

CONCURRENT SESSIONS

1:30 –
3:00 pm

Leadership, Planning & Practice 7

How to Be an Awesome, Housing-Focused Shelter

Shelters are a critical component to ending homelessness when, from the very beginning, there is a emphasis on diversion, short stays, and unrelenting housing focus. To fit within a community’s Housing First framework, the shelter must be low barrier. Shelters need to move away from rules and compliance and into a space of socialized expectations. Staffing needs to move from silos on functional areas (intake, overnight, housing worker, janitorial) into shared mission and action to end homelessness. Programming needs to shift from anything that remotely focuses on “housing readiness” or inadvertently prolongs the shelter stay into programming that is unapologetic in its housing focus. Even social activities need to be linked into intentional engagement regarding housing. Furthermore, there are implications for how to consider the built form. But to get to these places requires change – and in some organizations or communities – significant change that is harrowing, challenges mythologies that have been institutionalized into practice, and can upend the expected shelter experience for the shelter user. In this session participants will learn how to becoming an ‘Awesome, Housing Focused Shelter’ and learn about one such shelter in Waterloo, Ontario.

How to be an Awesome, Housing-Focused Shelter - Iain De Jong *OrgCode Consulting, Inc.*

Housing-Focused Emergency Shelter in Waterloo Region - Angela Pye *Region of Waterloo*

Leadership, Planning & Practice 8

Innovative Approaches to Community Planning

At some point in the shift to ending homelessness, every community undertakes a community planning process. With plans complete the work quickly shifts to the all-important funding and implementation of those plans. In this session, we’ll explore the unique collaborative approach to community planning and ending homelessness in Victoria, BC and hear from Fredericton, New Brunswick on their innovative approach to funding their plan to end homelessness.

Collaborative Approaches to Community Planning and Service Delivery - Don Elliott, *Greater Victoria Coalition to End Homelessness*

Local Government Role in Addressing Homelessness - John Reilly, *Capital Regional District*

An Innovative Cross-Sector Approach to Funding Housing First: How One Small City is Funding the Change - Faith McFarland, *Community Action Group on Homelessness*

Thursday, October 26, 2017

1:30 –
3:00 pm

Indigenous Homelessness 7

I'taamohkanoohsin- (Everyone Comes Together)

Neighbouring the largest reserve in Canada, Lethbridge, Alberta has an overrepresentation of Indigenous people experiencing homelessness (Indigenous people account for 54% of Lethbridge's homeless population). In January 2017, ARCHES (AIDS Outreach Community Harm Reduction Education Support) Society in partnership with the Canadian Mental Health Association, Kainai Wellness Centre and the Lethbridge Police Service, introduced an Indigenous Engagement Program providing an inclusive gathering space, cultural supports, activities and opportunities for connectedness and traditional healing to local Indigenous people experiencing homelessness. Through the guidance of First Nations Elders and Indigenous people experiencing homelessness, a program was created to provide a unique recovery path for individuals to explore their healing journey through traditional means. In this session, participants will learn new methods of incorporating traditional ways of healing and supporting the path to Reconciliation.

I'taamohkanoohsin- (everyone comes together) - Chelsey De Groot, *ARCHES*

Indigenous Homelessness 8

Homelessness for Indigenous Youth

For many Indigenous people who experience homelessness, the pathways of adversity begin in childhood and translate into early experiences of severe marginalization of which one aspect is street involvement and homelessness. A major impediment to better understanding and meeting the needs of these Indigenous young people is access to good information. The Canadian National Survey of Homeless Youth affords a unique opportunity to describe their experiences. In this session, participants will gain insight on Indigenous youth homelessness in Canada from the Canadian National Survey of Homeless Youth. Participants will then learn about an innovative homelessness prevention project from Toronto and Thunder Bay, Ontario that combines outreach transitional case management, peer support, and mental health supports designed to stabilize youth trajectories in the first months of housing.

Indigenous Youth and the 2015 Canadian National Homeless Youth Survey: 332 Experiences of Being Young, Marginalized, and Indigenous in Canada - Sean Kidd, *University of Toronto*

Tertiary Prevention for Formerly Homeless Youth: A Model for Making Housing Live up to its Promise and how Relevance for Indigenous Youth is Achieved - Sean Kidd, *University of Toronto*

Thursday, October 26, 2017

1:30 –
3:00 pm

Women’s Homelessness 4

Gender Matters: Differential Experiences of Finding Home for Women

In this panel we will explore the role of gender in experiences of homelessness. Whether services are particularly designed to work with women and girls, or to work with all genders, we know that gender plays a significant role in homelessness. Women and girls have unique pathways into homelessness, unique experiences of homelessness, and require specific supports to successfully find home. This can relate to experiences of trauma, parenting, sex work, sexism, the gendered nature of poverty, or other social factors. The panel will approach this topic from four unique perspectives: a large quantitative, multi-site study on homelessness and wellbeing; a small program evaluation focused on qualitative methods; experiences in direct service delivery; and, national advocacy for a National Housing Strategy that supports the needs of women.

Identifying Pathways to Wellness for Women Experiencing Homelessness - Kristy Buccieri, *Trent University*

Housing First for Women - A Program Evaluation - Abe Oudshoorn, *Western University*

Providing Shelter for Sexual and Gender Minority Women - Lauren Groves, *E4C*

Counting Women in to the National Housing Strategy - Ann Decter, *YWCA Canada*

20,000 Homes Campaign 4

By-Name Lists and HIFIS 4: A Collaborative Design Session

As more communities develop plans to end homelessness, real time by-name lists (BNLs) have emerged as a key tool to support these efforts. A BNL serves as a community-wide live list of pre-assessed clients that can be used to connect them with programs targeted to their needs (e.g., Housing First). As HIFIS 4 has most of the components and functionality necessary to develop a BNL, there is an opportunity to collaborate on designing the implementation of BNLs in HIFIS 4 to support community efforts. During this session, the HIFIS team will propose a BNL implementation and will seek feedback from participants, including experts in the BNL methodology, to ensure that the design meets community needs.

Henry Dagher, *Homelessness Partnering Strategy*

Thursday, October 26, 2017

1:30 –
3:00 pm

Housing First 7

Innovative Collaborative Care: Partnerships between Health Services and Housing First

Evaluation of Housing First programs in Canada has demonstrated success and sustainability of the model; however, program partners in Winnipeg have combined efforts to extend these achievements further. As the range of agencies and Housing First programs continue to expand, the integration of specialized services is a necessity to support the complexity of circumstances that participants face. With a focus on reinforcing program fidelity, specialized health services have been made available to Housing First teams as a resource, if necessary, to support staff and participants when complex health issues are an obstacle to achieving or sustaining housing success. Embracing the Housing First model, a system based health services team offers consultation, support for coordination, capacity building, and direct clinical service to agency partners in a manner that is not typical of health services. In this session, presenters will highlight the mechanisms that created opportunity to shift practice both in programs and systems and demonstrate the approaches used in partnership. A specialized interactive component of the workshop will highlight the collaboration to integrate Indigenous values-based approaches to engage and support individuals and teams.

Bridging the Gap to Health Services in Partnership with Housing First Agencies - Shannon Watson, *Winnipeg Regional Health Authority*

Health Services Outreach and Housing First Teams Working Together: A Values Based Approach - Don Robinson, *Winnipeg Regional Health Authority*

Housing First 8

The 'How and Why' of Housing First Fidelity Assessment

Program fidelity has emerged as an important area of focus for evidence-based interventions like Housing First programs. Previous studies have demonstrated that Housing First programs with higher levels of fidelity produce better outcomes. With the scaling-up of Housing First across Canada, an important issue involves ensuring that programs have high fidelity. The objective of the session is to introduce participants to the assessment of fidelity of Pathways Housing First programs. In the session, participants will be introduced to the different methods of conducting fidelity assessments, findings of fidelity assessments for different programs, and the use of these findings to improve the delivery of the programs.

Fidelity Assessment of Housing First Programs Conducted by an External Team - Sam Tsemberis, *Pathways to Housing Canada*

How to Conduct an Internal Fidelity Assessment on a Pathways Housing First Program - Tim Aubry, *University of Ottawa*

Findings from a Fidelity Assessment of the Pathways to Housing DC Housing First Program - Jennifer Rae, *University of Ottawa*

Lessons Learned About Achieving High Levels of Program Fidelity in New Canadian Housing First Programs - Geoff Nelson, *Wilfrid Laurier University*

Thursday, October 26, 2017

1:30 –
3:00 pm

A Way Home – Youth Homelessness 4

Navigating Systems

We all know youth homelessness is a fusion policy issue. There are numerous factors that lead young people to experience homelessness. This session will give an overview of creating a systems approach to preventing and ending youth homelessness. The focus in this session is youth exiting care. Also being shared are examples of work being done in the United Kingdom.

Moderator: David French, A Way Home Canada

Toronto's Youth Homelessness Strategy Framework: New Questions, Lessons and Directions in Community Planning - Beth Hayward, *City of Toronto*

A How-To on Systems Integration, Findings from a Prevention Program for Children Leaving the Child Welfare System in Winnipeg, Manitoba - Kelly Holmes, *Resource Assistance for Youth Inc.*

Project Re-Route- Keeping Child Welfare Youth out of Homelessness - Carol Howes, *Covenant House Toronto*

Swimming Against the Tide: Youth Homelessness in the UK - Tamsin Stirling, *Winston Churchill Memorial Trust*

Canadian Observatory on Homelessness - Research & Policy 7

Preventing Homelessness: From a Framework to Implementation

The prevention of homelessness is emerging as an important consideration in efforts to end homelessness. Complicating things is that there is often a lack of clarity about exactly what homelessness prevention means. This session provides an overview of homelessness prevention, including a definition and, a typology of different kinds of prevention. With the framework laying the foundation, presenters will then discuss how to build prevention into community plans to end homelessness and importantly, how to integrate a prevention focus into our existing systems-level responses. Specific links are made between the evolution of homeless serving systems from crisis to prevention and the promise of system planning as an approach to link ending homelessness and poverty reduction

Moderator: Susan McGee, *Homeward Trust Edmonton*

Dr. Stephen Gaetz, *Canadian Observatory on Homelessness*

Dr. Erin Dej, *Canadian Observatory on Homelessness*

Jaime Rogers, *Medicine Hat Community Housing Society*

Dr. Alina Turner, *Turner Strategies*

Thursday, October 26, 2017	
1:30 – 3:00 pm	<p>Canadian Observatory on Homelessness - Research & Policy 8</p> <p>Understanding Indigenous Homelessness Through Innovative Research Methods</p> <p>Presenters in this session will discuss a range of issues including: defining Indigenous homelessness, developing solutions that are culturally competent and tailored to unique local contexts, as well as findings on the nature of hidden homelessness of both Indigenous and non-Indigenous populations in the rural and northern Ontario. The research methods discussed in this panel help to us to better understand the nature and extent of Indigenous homelessness, while highlighting the resilience of Indigenous communities.</p> <p>Defining Indigenous Homelessness - Jesse Thistle, <i>Canadian Observatory on Homelessness</i></p> <p>Examining Forms of Hidden Homelessness in Rural and Northern Ontario: Comparing Experiences of Indigenous and Non-Indigenous People – Dr. Carol Kauppi, <i>Laurentian University</i></p> <p>Outside the cities: Aboriginal homelessness in Saskatchewan – an environmental scan - Tenille Thomson <i>Provincial Metis Housing Corp, Alicia Buckley, Prairie Wild Consulting</i></p>
3:00 – 3:30 pm	Break
CONCURRENT SESSIONS	
3:30 – 5:00 pm	<p>Leadership, Planning & Practice 9</p> <p>Using Data to Drive Decisions, Funding and Practice</p> <p>More data is at our fingertips than ever before – but it only does us any good if we can use it. It has become increasingly important in the work of ending homelessness that communities develop skills and capacity not just in counting or collecting information – but in applying data to make decisions and to improve in real time. In this session, participants will: learn how Edmonton, Alberta is using data to inform investment decisions, improve practice and drive results; hear how Chicago, Illinois is using a ‘trove’ of data to end veteran homelessness; and, see Montreal, Quebec’s new data dashboard that tracks the City’s progress to ending homelessness.</p> <p>All about the numbers: Data to Drive Decisions, Funding, and Practice - Jarrod Bayne, <i>Homeward Trust Edmonton</i></p> <p>Leadership and Data: A Relationship to End Veteran Homelessness - Kimberly Schmitt, <i>All Chicago</i></p> <p>Montreal Dashboard: Visualising Data in Order to Better Share It - Sonya Cormier, <i>The Montréal Movement to End Homelessness (MMFIM)</i></p>

Thursday, October 26, 2017

3:30 –
5:00 pm

Leadership, Planning & Practice 10

Building Bridges to Housing: Supporting Homeless Adults with Mild Intellectual Disabilities Through Multidisciplinary Care

This session will provide an overview of intellectual and developmental disabilities (IDD) and the housing, healthcare, and social service needs of people with IDD. Presenters will also discuss the specific needs and challenges experienced by people with IDD experiencing homelessness. While the housing and developmental services sectors have not often partnered in the past, the complex needs of people with IDD experiencing homelessness require cross-sectoral collaboration and streamlined access to services. This session will present an innovative Housing First program from Toronto, Ontario that brings together the housing, healthcare, and developmental services sectors to support people with mild IDD experiencing homelessness.

Working with People with Intellectual and Developmental Disabilities Experiencing Homelessness - Sylvain Roy, *Inner City Family Health Team*

An Implementation Evaluation and the Early Outcomes of a Multidisciplinary Intervention for Homeless Adults with Mild Intellectual Disabilities - Vicky Stergiopoulos, *CAMH*

Indigenous Homelessness 9

Mino Kaanjigoowin: A Holistic Response to Mental Health Services for Homeless Men

The Mino Kaanjigoowin program was developed as a response to help under served homeless Indigenous men with severe mental health and addictions. This session will provide an overview of this Housing First holistic program. In the Ojibway language, Mino Kaanjigoowin means “finding the good to change yourself or your direction in life”. Not only does the program help Indigenous homeless men find housing, but it also empowers these men to create a long-term plan in conjunction with a nurse, doctors, counsellors, support workers as well as Traditional Elders. It provides essential services to Indigenous homeless men challenged with severe mental health and addiction issues, with a specialized response designed to meet their specific needs.

Mino Kaanjigoowin: a Holistic Response to Mental Health Services for Homeless Men - Steve Teekens, *Na-Me-Res*

Thursday, October 26, 2017

3:30 –
5:00 pm

Indigenous Homelessness 10

A Focus on Housing and Homelessness for Indigenous Women

In this session participants will learn about two research projects that examined housing insecurity and homelessness as experienced by low-income Indigenous women in Montreal and Val-d'Or, Quebec. These projects sought to gain a better understanding of the barriers that occur for Indigenous women at the personal, cultural and structural level, as well as the historical context and how service provision in Montreal could be adapted to address the challenges identified. Participants in this session will also learn about the successes and learnings the Bloom Group from Vancouver, BC had with Indigenizing services for women and women-led families at their facilities in Vancouver's Downtown East Side.

Healing and moving out of homelessness: Perspectives and Paths of Aboriginal Women with Lived Experience of Homelessness in Val-d'Or and Montreal - Julie Cunningham, *Université de Montréal*

Fostering Resilience: Addressing Barriers to Securing Safe and Affordable Housing for Indigenous Women in Montreal - Jodi Proctor, *Native Women's Shelter of Montreal*

Looking Forward: Indigenous Women Centred Supports and Case Planning Tools - Lanna Many Grey Horses, *The Bloom Group*

Women's homelessness 5

Violence Against Women, Housing and Homelessness

In this session participants will hear the results of a national cross sectoral roundtable focused on the importance of making links between the federal government's gender-based violence strategy, its national housing strategy and its poverty reduction strategy. Participants will also learn about innovative work in transitional and second stage housing for women fleeing violence in Alberta and Hamilton's collaborative *Survivors of Violence Portable Housing Allowance Program*.

Violence Against Women, Housing and Homelessness: Addressing the Continuum - Lise Martin, *Women's Shelters Canada*

Healing, Independence and Stability after Abuse: Housing Women and Children Fleeing Domestic Violence - Carolyn Goard, *Alberta Council of Women's Shelters*

Innovative Transitional Housing Options for Women Leaving Domestic Violence in Southern Alberta - Brigitte Baradoy, *Onward*

Mission Made Possible: Collaboration Model that Breaks Down Barriers to Housing Women and Women-Headed Households - Yolisa de Jager, *Good Shepherd Centres*

Thursday, October 26, 2017

3:30 –
5:00 pm

20,000 Homes Campaign 5

VI-SPDAT: What it Is; What it Isn't; How It Was Created; and, The Evidence to Support It

The VI-SPDAT is the most used assessment tool for matching homeless individuals and families to housing in the world. This session is intended to not only explain what the tool is and how it is intended to be used, but also pulls back the layers of the onion to showcase how it was created and tested, and how and why it has become the “go to” triage and assessment tool. Participants will be walked through the tool in its entirety, and will also be exposed to the tools for youth, families, justice discharge, and prevention. Myths regarding the tool will be debunked. Application of the tool in registry weeks, ongoing engagement in shelters, as well as outreach and drop-ins will be explained. How the tool is most often used in creating and managing a by-name list for coordinated entry will be showcased for session participants.

I VI-SPDAT: What it Is; What it Isn't; How It Was Created; and, The Evidence to Support It - Iain De Jong, *OrgCode Consulting Inc*

Housing First 9

Adapting Housing First to Local Context

For Housing First to be effective, programs have to be tailored to respond to the housing and support needs of consumers and be implemented in a way that makes sense in each community, bearing in mind local capacity and resources. This session will explore how three communities have adapted and implemented Housing First programs.

Housing First Implementation in Smaller Cities: The Importance of Partnerships - Ben Appleby, *Housing Alternatives*

Localizing Housing First: Winnipeg's At Home Experience of Building Capacity and Ending Homelessness - Jino Distasio, *Institute of Urban Studies*

What we Learned from Starting a Housing First Case Management/FACT Team from Scratch - Sharon Suter, *CMHA York and South Simcoe*

Housing First 10

Addressing Home Takeovers of Vulnerable Individuals

A home takeover is a situation in which a legitimate tenant finds themselves unsafe physically, emotionally or psychologically because of the presence of someone in their home that they may or may not be able to remove. This session will focus on addressing the issue of home takeovers using the research and tools developed in Ottawa. During the session, presenters will define the issue, break down how these situations happen, and suggest ways to prevent them, identify them, intervene in them and support the individual in recovering following a takeover situation. The Ottawa-based materials are the first of their kind in North America and have since been adapted for use by the City of Toronto.

Home Takeovers of Vulnerable Individuals - Nicole Li, *Crime Prevention Ottawa*

Thursday, October 26, 2017

3:30-
5:00 pm

A Way Home – Youth Homelessness 5

Housing First for Youth

This session will explore what Housing First for Youth is and why is it important that we use this framework instead of applying Housing First for adults. Case studies from Calgary and Edmonton will highlight the core components of Housing First for Youth.

Moderator: Dr. Stephen Gaetz, *Canadian Observatory on Homelessness*

"They Don't Give Up on Me": Perspectives on Edmonton's Youth Housing First Pilot Project - Suzanne Kassian, *Homeward Trust Edmonton*

Housing First for ALL Youth - The Boys and Girls Club of Calgary's Approach - Amanda Noble, *York University*

Research, Policy & Practice 9

Preventing Homelessness in the Big City: Development, Displacement, Urban Policy and Claiming Space in Toronto and Vancouver

Ending homelessness requires a new role for our cities' housing systems. Drawing upon data on housing and neighbourhood change, analysis of recent developments in urban policy, and reports from local participatory research and action projects, this session will engage participants on the following questions: What are the structural connections between urban development and homelessness in Toronto and Vancouver, and the ramifications for Canada's other growing urban regions? How can we ensure that new urban policies—such as inclusionary zoning and portable housing allowances—are implemented with an eye to ending homelessness? How do planning and development processes affect people facing homelessness? What are local organizations doing on the ground to intervene in these processes, claim space, and keep neighbourhoods inclusive?

Moderator: Dr. Erin Dej, *Canadian Observatory on Homelessness*


Dr. Emily Paradis, *University of Toronto*
Joshua Bardnt, *Parkdale Neighbourhood Land Trust*
Pheonix Winter, *Carnegie Community Action Project*

Thursday, October 26, 2017

3:30-5:00 pm	<p>Research, Policy & Practice 10</p> <p>Understanding Youth Homelessness</p> <p>The structural causes of youth homelessness and the systemic challenges faced by youth as they navigate through services are underexplored. This session will examine various social and systemic factors that impact youth experiencing homelessness. Panelists will present research on: results from the first pan-Canadian study on youth experiencing homelessness; the experiences and service barriers faced by youth with disabilities; and a youth informed conceptual framework for social integration for youth transitioning to independent housing.</p> <p>Moderator: Dr. John Ecker, Canadian Observatory on Homelessness</p> <p>The Invisibility of Disability for Homeless Youth - Stephanie Baker Collins, <i>McMaster University</i></p> <p>A Critical Examination of Homeless Youth Transitions to Independent Housing: Youth Perspectives on Homelessness Prevention - Naomi Thulien, <i>Centre for Urban Health Solutions, St. Michael's Hospital</i> Dr. Kaitlin Schwan, <i>Canadian Observatory on Homelessness</i></p>
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LOCAL TOURS AND OPTIONAL SESSIONS

6:00 pm	<p>Canadian Museum for Human Rights</p> <p>Through 90 minute guided tours of the museum exhibits and various galleries this visit will highlight the Indigenous Human Rights experience and transform or revitalize your spirit with its powerful messages of hope, dignity, human rights, and social justice. Attendees must register in advance. Cost \$18 per person at the time of registration.</p> <p>Mama Bear Clan (walking tour)</p> <p>Participants will have the opportunity to walk with this community patrol as they explore the neighbourhood. Participants will learn about the history and work of the Mama Bear Clan and learn about the challenges and strengths of this historical and impoverished neighbourhood. Note: Participation is limited. Attendees must register.</p> <p>Bear Clan (walking tour)</p> <p>Participants will be escorted by the Bear Clan Patrol as they engage with community and citizens. This highly respected group of volunteers will discuss their work, values, and approach. You will also be witness to the power and healing potential of community coming together to address social needs, safety, and healing approaches that are grounded in cultural teachings and traditions. Note: Participation is limited. Attendees must register.</p>
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Friday, October 27, 2017	
7:00 am	<p>Memorial Service</p> <p>A Sunrise Ceremony will be held at the RBC Convention Centre (outside) to honor individuals who have lost their lives to homelessness. Conference participants are welcome to bring to the ceremony the names of individuals and these will be read out and acknowledged. The Ceremony will be facilitated by an Indigenous Elder and include prayer and songs around a Sacred Fire. The event is open to conference attendees and the community.</p>
8:00 – 8:30 am	Continental breakfast
8:30 – 9:30 am	Morning Plenary 
9:30 – 10:00 am	Break
Concurrent sessions	
10:00 – 11:30 am	<p>Leadership, Planning & Practice 11</p> <p>From Street Outreach to Housing</p> <p>It is possible to help a person move directly from the woods, a street corner, vehicle, bridge, overpass, abandoned building, beach, etc. directly into housing. Getting there, though, requires a rethink of what street outreach should be doing and how it should be performing those functions. This session examines the shift from charitable approaches that have historically informed the practice of street outreach into solution focused approaches that equip practitioners with the tools needed to help people move successfully directly into housing – and remain there. From rapport building to data collection, prioritization of time to connections with other systems, this workshop helps attendees hit the ground running when they return to their home community.</p> <p>Tracy Flaherty-Willmott, <i>OrgCode Consulting Inc.</i></p>

Friday, October 27, 2017

10:00 –
11:30 am

Leadership, Planning & Practice 12

Rehousing and Reintegrating Older Adults into Supportive Housing: Montreal and Calgary-based Case Studies

Aging demographics, rapid urbanization, and a widespread national housing crisis have contributed to the rise in homelessness, in general, and older homelessness in large cities across Canada. The four presentations in this session will illuminate the unique challenges and opportunities that present themselves while rehousing and reintegrating older adults and provide recommendations regarding the improvement of housing-based interventions for this population. This interprovincial, bilingual panel presentation will be followed by a discussion that explores housing-based solutions for older adults experiencing homelessness and will include the perspective of study participants who are planning to attend the conference.

Finding Home After Homelessness in Supportive Housing: Older adults' Perspectives - Victoria Burns, *University of Calgary*

Mieux Comprendre Pour Mieux Intervenir: Perspectives des Intervenantes - Julie Deslandes Leduc, *Université du Québec à Montréal*

Reducing Harm Through Respectful Reciprocal Relationships: A Case Study of Calgary's Peter Coyle Place - Lara Nixon, *University of Calgary*

Le Logement de Transition Pour les à de la rue : Un Projet Innovateur Montréalaise - Robert Beaudry, *la PAS de la rue*

Indigenous Homelessness 11

The Importance of Ceremony and Cultural Reconnection

This session will focus on the importance of ceremony and cultural reconnection in addressing the intergenerational trauma caused from the last 150 years since contact. We will look at traditional practises and ceremonies that Indigenous peoples have always had in our lives and how these traditional practises and ceremonies are integral to healing the trauma caused in all the areas called to action by the Truth and Reconciliation Commission of Canada. By looking at traditional practises and ceremonies we will together recognize the significant meaning of what it is to be Indigenous Peoples connected to these lands and how these practises and ceremonies heal us all today.

Sidney Gill, *Aboriginal Friendship Centre of Calgary*

Friday, October 27, 2017

10:00 –
11:30 am

Indigenous Homelessness 12

The Right to Housing for First Nations and Options for Indigenous Independent Housing

In the Post-Charter era, the judiciary has played a growing role ensuring that the Federal government respects their Constitutional and Treaty duties towards Indigenous Canadians under Canadian law as well as its international legal obligations. For the first time, the federal budget includes an entire section dedicated to the needs of First Nations people. While the news was welcomed by many First Nations leaders, some still have doubts as to whether and how the government will deliver on this promise. This session will explore what, if any, legal recourse First Nations will have if they make a claim to the right to social housing through the Canadian judiciary.

This session will also explore how the sense of community has been taken away from Indigenous people by efforts that divided families (intentionally and non-intentionally) through mechanisms of assimilation (residential schools, breaking up the household through housing, seniors homes, foster care) and the role that creative approaches to housing can bring communities back together by placing the family unit back together in the home.

The Right to Housing for First Nations Canadians On-reserve - David Desbaillets, *Université de Québec à Montréal*

Aboriginal Independent Housing - Catherine Lafferty, *Yellowknives Dene First Nation*

Women's Homelessness 6

Innovative Housing Solutions for Women Involved in the Sex Trade or Fleeing Sexual Exploitation

Women who have experienced homelessness, are involved in sex work or are fleeing sexual exploitation have specialized housing needs. In this session presenters will share a program at Covenant House in Toronto, Ontario that houses victims of sexual exploitation, and explore solutions and strategies for supporting women, including specifics related to supporting and housing individuals (including within a Housing First, intensive case management context), engaging community and governmental partners, and the role of collective advocacy in relation to harm reduction based on research and practice in St. John's Newfoundland.

Survivors of Sex Trafficking: Innovative Housing Solutions on the Road to Recovery - Carol Howes, *Covenant House Toronto*

I Still Bleed the Same Colour as You": Prioritizing the Voices of Women who are Homeless and do Sex Work - Solutions for Support - Laura Winters, *End Homelessness St. John's*

Friday, October 27, 2017

10:00 –
11:30 am

20,000 Homes Campaign 6

By Name Lists and Coordinated Access Systems that Work

Registry Weeks and housing focused sheltering and outreach; introduction of tools like VAT and VI-SPDAT and Point in Time Counts; systems planning and discharge planning – all of these things keep coming back to two critical and related functions that need to exist in any community serious about ending homelessness: By Name Lists and Coordinated Access. This session will walk through in detail how to operationalize each of these effectively, using one of the three dominant models: descending acuity, frequent service user, or universal system management. Session participants will learn how to establish community priority groups for housing, effectively inventory the universe of services and nuances of eligibility and how to keep track of vacancies. Session participants will learn how to do this by population groups or by one master list. Session participants will learn how to structure the By Name List, match the By Name List to other known data of the universe of people experiencing homelessness to know who is not on the list, filter the By Name List, deal with who is active and inactive on the list, account for document readiness when on the list, and, keep the By Name List populated with as close to real time data as possible. Session participants will learn about the lessons that have come from mandated coordinated entry in the United States, as well as lessons learned from helping dozens of communities around the world structure their coordinated access system.

Iain De Jong, *OrgCode Consulting Inc*

Housing First 11

Housing First Roundup

This session covers three different but important topics in Housing First. Participants in this session will learn about engaging clients for recreational programming, a model to alleviate the negative impacts of trauma exposure on staff and how Housing First programs can form a positive partnership with police services to support clients within client centred case management.

"Get Rec'd!" - Client Engagement Strategies for Recreational Programming and the Benefits for Housing Stability. - Sebastian Benavides, *The Alex Community Health Centre*

Housing First and Secondary Trauma: Leadership's Role in Frontline Worker Health and Ending Homelessness - Yolisa de Jager, *Good Shepherd Centres*

Be Friends Not Foes: Utilizing Police Services Within Client Centered Case Management. - Jaime Rach *The Alex Community Health Centre*

Friday, October 27, 2017

10:00 –
11:30 am

Housing First 12

Housing First Expert Roundtable

This is an informal session where CAEH Training and Technical Assistance program trainers will be available for small groups of conference participants to ask questions and get expert advice. Participants will be free to move from table to table and meet with as many experts as they would like. Experts on the following topics will be available:

1. Developing intensive case management teams
2. Harm reduction
3. Adapting Housing First to small towns
4. Peer support and engagement
5. Assertive Community Treatment teams
6. Self-care for Housing First teams
7. Considerations for adapting Housing First to local context and sub-populations
8. Housing First in rural or remote communities
9. Adapting Housing First for Indigenous people
10. Learn more about CAEH Training & Technical Assistance program

Moderator: Wally Czech, *Canadian Alliance to End Homelessness*

A Way Home – Youth Homelessness 6

Research to Action

The objective of this ‘Talk Show’ format session is to grant clarity and visibility to the ways that knowledge can be used to understand and solve practical problems, related to youth homelessness. Panelists will describe and reflect on their own experiences using knowledge as part of a process for addressing youth homelessness. They will provide practical, concrete information that is useful to government, community workers, institutional leaders, and academics who are interested in maximizing the impacts of knowledge on the resolution of youth homelessness and the myriad intersecting issues that accompany housing insecurity and street involvement among youth.

Moderator: Dr. Naomi Nichols, *McGill University*

Jayne Malenfant, *Canadian Observatory on Homelessness*
Dr. Kaitlin Schwan, *Canadian Observatory on Homelessness*
Mitchell McLarnon
Marleny Bonnycastle, *University of Manitoba*

Friday, October 27, 2017

Canadian Observatory on Homelessness – Research & Policy 11

Let’s have an Adult Talk About LGBTQ Homelessness in Canada

In recent years, improvements in research have been made towards better understanding LGBTQ youth homelessness, yet little is known of LGBTQ adults experiencing homelessness. In this talk show style panel, presenters will address the lack of research and policy attention regarding LGBTQ adults experiencing homelessness.

Moderator:Dr. Nick Falvo, Calgary Homeless Foundation

Hilary Chapple, *Poverty Talks!*

Dr. John Ecker, *Canadian Observatory on Homelessness*

Dr. Alex Abramovich, *Centre for Addiction and Mental Health*

Kristin Johnston, *Boys and Girls Club of Calgary*

Canadian Observatory on Homelessness – Research & Policy 12

Partnering with Indigenous communities in the implementation of PiT Counts

Indigenous partnership is a key priority at all stages of PiT Count planning, execution and dissemination. Indigenous Peoples are overrepresented yet underserved within the homelessness sector and as such, communities should seek Indigenous partners willing to play a leadership role in PiT Counts. Indigenous leadership is an asset in the development of cultural competency, for example. This panel will discuss ways to build cultural competency and foster respectful and equitable relationships with Indigenous partners in the implementation of PiT counts, and include examples of successful partnership development.

Homelessness Partnering Strategy & community representatives

11:30 am
– 1:00
pm

Closing Plenary Lunch 🍴
2018 Conference Announcement